

**Key performance indicators [KPIs] and
service level targets**

**PSD2 XS2A dedicated interface and
Direct Channels**

Period 01/01/2021 – 31/03/2021

**Ključni pokazatelji uspješnosti [KPI] i
razine usluga**

**PSD2 XS2A namjensko sučelje i
direktni kanali**

Razdoblje 01/01/2021 – 31/03/2021

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1. Description of terms / Opis pojmova

1.1. PSD2 terms / PSD2 pojmovi

AIS (Account Information Service) - Usluga pružanja informacije po računu

PIS (Payment Initiation Service) - Usluga iniciranja plaćanja

CoF (Confirmation of Funds) - Usluga dostavljanja potvrde o dostupnosti sredstava

1.2. Key Performance indicators / Ključni indikatori učinkovitosti

Praćenje performansi PSD2 i klijentskog on line sučelja provodi se na osnovu sljedećih ključnih indikatora:

Indicattor/Indikator	Description/Opis
DailyUptime / Vrijeme rada tijekom dana	Daily uptime for all interfaces, expressed as a percentage. Vrijeme rada tijekom dana, izraženo u postotku, za sva sučelja.
DailyDowntime / Vrijeme izvan funkcije	Daily downtime for all interfaces, expressed as percentage. Vrijeme izvan funkcije tijekom dana, izraženo u postotku, za sva sučelja.
PIS average daily response time / PIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the payment initiation service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu iniciranja plaćanja
AIS average daily response time / AIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the account information service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije po računu
COF daily average response time / COF prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the confirmation of funds. Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije o raspoloživosti sredstava
Dnevna stopa grešaka / DailyErrorRate	Percentage of service initiation errors (AIS, PIS, COF) relative to the total number of service initiations per day. Calculation is based only on errors caused by the account servicing payment service provider's fault. Postotak greška kod iniciranja usluge (AIS, PIS, COF) u odnosu na ukupan broj iniciranja usluga u danu. U izračun se uzimaju samo pogreške za koje je odgovoran pružatelj platnih usluga koji vodi račun.

1.3. Channels / Kanali

PSD2 API – namjensko sučelje za pristup računu (XS2A) u svrhu obavljanja usluga informacije o računu, iniciranja plaćanja i potvrde o dostupnosti sredstava.

Digical Mobile – PBZ mobile banking solution for retail clients / PBZ mobilno bankarstvo za potrošače

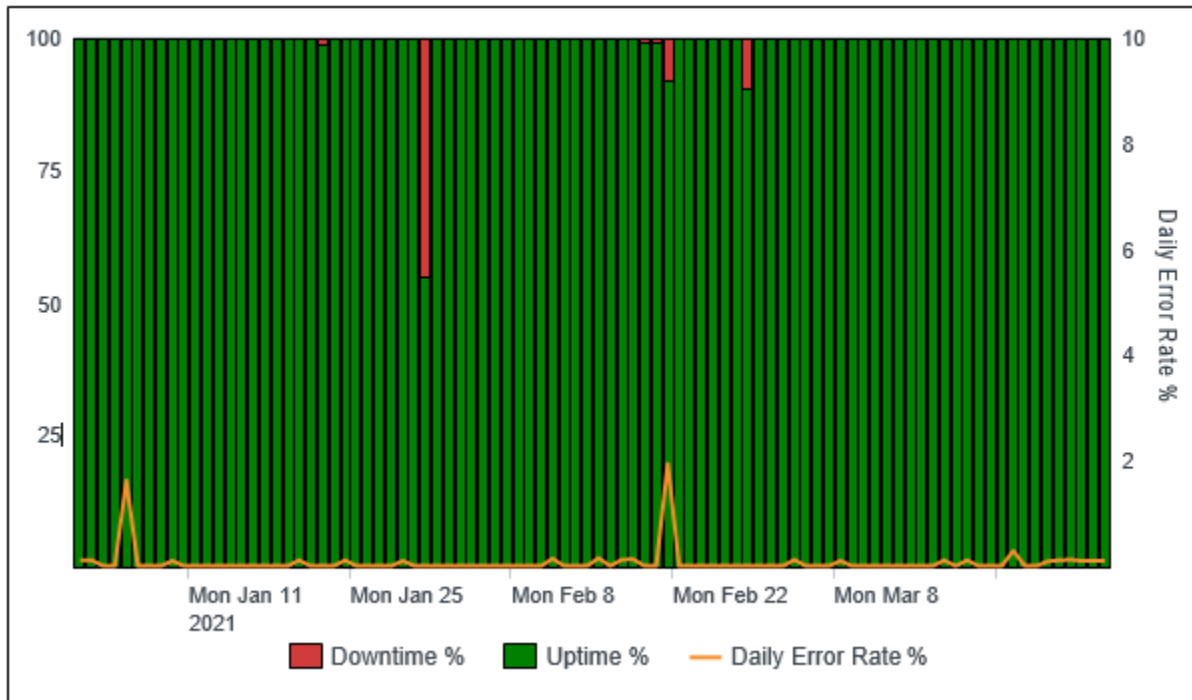
Digical – PBZ internet banking for retail clients / PBZ internetsko bankarstvo za potrošače

Com@net – PBZ internet banking for corporate clients / PBZ internetsko bankarstvo za poslovne subjekte

Digi4Biz Mobile - Digital mobile banking solution for entrepreneurs / PBZ mobilno bankarstvo za poduzetnike

Digi4Biz – PBZ internet banking for entrepreneurs / PBZ digitalno bankarstvo za poduzetnike

2. Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API



2.1. PSD2 API daily statistics / PSD2 API dnevna statistika

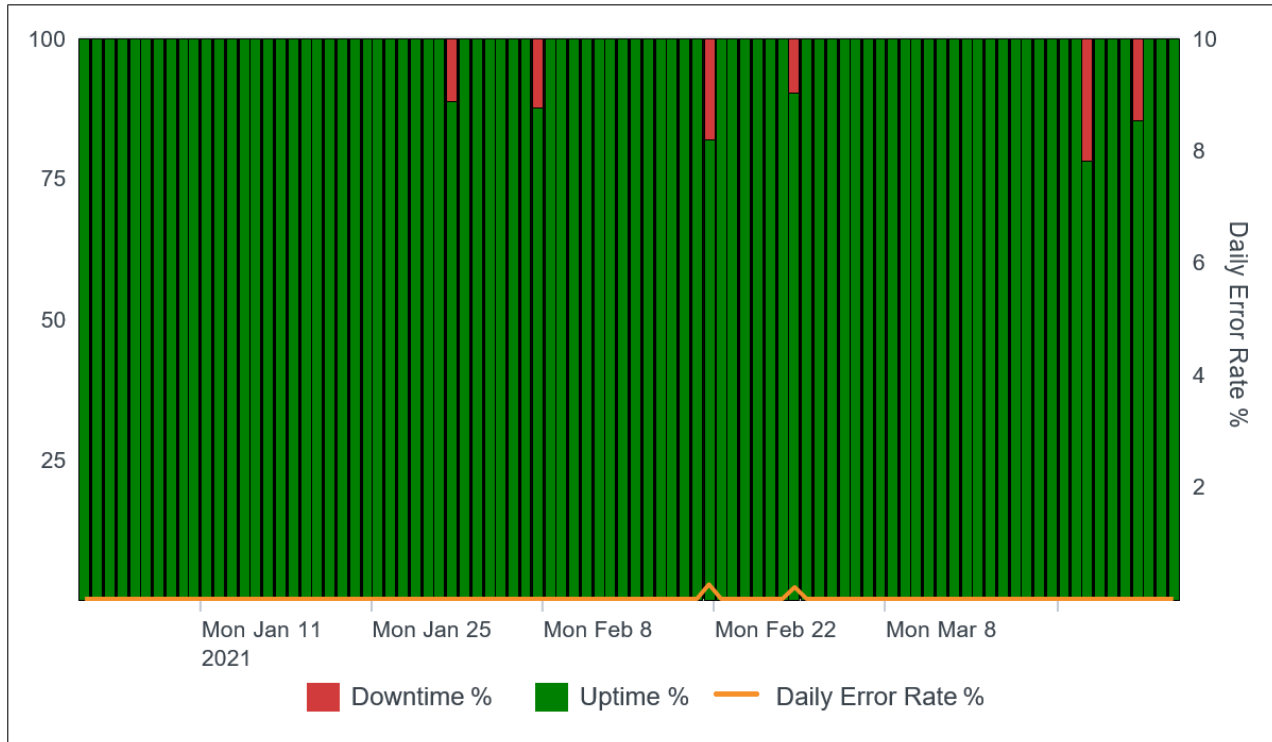
Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-03-31	PSD2 API	100.00	0.00	0.10	387.17	441.29	
2021-03-30	PSD2 API	100.00	0.00	0.10	565.90	475.13	
2021-03-29	PSD2 API	99.93	0.07	0.10	404.92	474.66	
2021-03-28	PSD2 API	100.00	0.00	0.12	395.79	420.43	
2021-03-27	PSD2 API	100.00	0.00	0.11	380.06	443.07	
2021-03-26	PSD2 API	100.00	0.00	0.09	421.82	469.25	
2021-03-25	PSD2 API	100.00	0.00	0.00	391.15	495.43	
2021-03-24	PSD2 API	100.00	0.00	0.00	379.04	471.03	
2021-03-23	PSD2 API	100.00	0.00	0.29	391.62	472.29	
2021-03-22	PSD2 API	100.00	0.00	0.00	350.98	473.66	
2021-03-21	PSD2 API	100.00	0.00	0.00	460.46	445.69	
2021-03-20	PSD2 API	100.00	0.00	0.00	455.35	427.99	
2021-03-19	PSD2 API	100.00	0.00	0.11	394.82	444.13	
2021-03-18	PSD2 API	100.00	0.00	0.00	407.03	457.05	
2021-03-17	PSD2 API	100.00	0.00	0.11	452.86	460.34	
2021-03-16	PSD2 API	100.00	0.00	0.00	436.89	485.90	
2021-03-15	PSD2 API	100.00	0.00	0.00	424.45	484.39	
2021-03-14	PSD2 API	100.00	0.00	0.00	434.73	463.32	
2021-03-13	PSD2 API	100.00	0.00	0.00	431.32	457.82	
2021-03-12	PSD2 API	100.00	0.00	0.00	417.53	472.80	
2021-03-11	PSD2 API	99.86	0.14	0.00	472.35	474.54	
2021-03-10	PSD2 API	99.93	0.07	0.00	400.59	489.15	
2021-03-09	PSD2 API	100.00	0.00	0.00	448.85	487.42	
2021-03-08	PSD2 API	100.00	0.00	0.10	410.37	483.08	
2021-03-07	PSD2 API	100.00	0.00	0.00	355.47	475.41	
2021-03-06	PSD2 API	100.00	0.00	0.00	365.98	463.66	
2021-03-05	PSD2 API	100.00	0.00	0.00	391.22	478.69	
2021-03-04	PSD2 API	100.00	0.00	0.12	379.15	441.39	
2021-03-03	PSD2 API	100.00	0.00	0.00	418.32	439.75	
2021-03-02	PSD2 API	100.00	0.00	0.00	400.84	472.94	
2021-03-01	PSD2 API	100.00	0.00	0.00	382.77	487.06	
2021-02-28	PSD2 API	90.56	9.44	0.00	499.19	469.31	
2021-02-27	PSD2 API	100.00	0.00	0.00	393.34	468.09	
2021-02-26	PSD2 API	100.00	0.00	0.00	402.40	474.85	
2021-02-25	PSD2 API	100.00	0.00	0.00	351.19	474.39	
2021-02-24	PSD2 API	99.93	0.07	0.00	368.65	447.66	
2021-02-23	PSD2 API	100.00	0.00	0.00	367.92	442.21	
2021-02-22	PSD2 API	100.00	0.00	0.00	385.59	462.18	
2021-02-21	PSD2 API	92.08	7.92	1.94	444.85	453.90	
2021-02-20	PSD2 API	99.58	0.42	0.00	336.48	436.77	
2021-02-19	PSD2 API	99.72	0.28	0.00	346.78	445.43	
2021-02-18	PSD2 API	100.00	0.00	0.13	410.18	466.99	
2021-02-17	PSD2 API	100.00	0.00	0.12	394.38	458.83	
2021-02-16	PSD2 API	100.00	0.00	0.00	400.43	445.65	
2021-02-15	PSD2 API	100.00	0.00	0.15	524.36	452.85	
2021-02-14	PSD2 API	100.00	0.00	0.00	424.72	431.65	
2021-02-13	PSD2 API	100.00	0.00	0.00	378.35	434.67	
2021-02-12	PSD2 API	100.00	0.00	0.00	455.53	452.80	
2021-02-11	PSD2 API	100.00	0.00	0.14	471.42	459.85	
2021-02-10	PSD2 API	100.00	0.00	0.00	409.83	459.47	
2021-02-09	PSD2 API	100.00	0.00	0.00	416.16	473.02	

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-02-08	PSD2 API	100.00	0.00	0.00	379.95	448.11	
2021-02-07	PSD2 API	100.00	0.00	0.00	486.45	439.72	
2021-02-06	PSD2 API	100.00	0.00	0.00	432.82	438.00	
2021-02-05	PSD2 API	100.00	0.00	0.00	446.16	454.96	
2021-02-04	PSD2 API	100.00	0.00	0.00	465.42	434.43	
2021-02-03	PSD2 API	100.00	0.00	0.00	473.31	457.26	
2021-02-02	PSD2 API	100.00	0.00	0.00	450.88	443.51	
2021-02-01	PSD2 API	100.00	0.00	0.00	452.99	469.42	
2021-01-31	PSD2 API	55.28 *	44.72 *	0.00	349.68	366.97	
2021-01-30	PSD2 API	100.00	0.00	0.00	402.48	471.45	
2021-01-29	PSD2 API	100.00	0.00	0.10	392.12	479.03	
2021-01-28	PSD2 API	99.86	0.14	0.00	439.39	505.50	
2021-01-27	PSD2 API	100.00	0.00	0.00	376.94	475.33	
2021-01-26	PSD2 API	100.00	0.00	0.00	419.33	483.40	
2021-01-25	PSD2 API	100.00	0.00	0.00	525.88	457.87	
2021-01-24	PSD2 API	99.93	0.07	0.11	481.28	450.18	
2021-01-23	PSD2 API	100.00	0.00	0.00	445.10	452.07	
2021-01-22	PSD2 API	99.17	0.83	0.00	563.58	464.98	
2021-01-21	PSD2 API	99.93	0.07	0.00	501.67	466.24	
2021-01-20	PSD2 API	100.00	0.00	0.11	472.71	477.91	
2021-01-19	PSD2 API	100.00	0.00	0.00	427.07	455.15	
2021-01-18	PSD2 API	100.00	0.00	0.00	489.76	457.46	
2021-01-17	PSD2 API	100.00	0.00	0.00	487.19	449.36	
2021-01-16	PSD2 API	100.00	0.00	0.00	499.04	453.37	
2021-01-15	PSD2 API	100.00	0.00	0.00	565.04	475.22	
2021-01-14	PSD2 API	100.00	0.00	0.00	552.25	479.04	
2021-01-13	PSD2 API	100.00	0.00	0.00	634.19	472.47	
2021-01-12	PSD2 API	100.00	0.00	0.00	560.71	446.43	
2021-01-11	PSD2 API	99.93	0.07	0.00	438.17	450.88	
2021-01-10	PSD2 API	100.00	0.00	0.00	388.59	445.44	
2021-01-09	PSD2 API	100.00	0.00	0.10	377.28	435.66	
2021-01-08	PSD2 API	100.00	0.00	0.00	389.30	460.21	
2021-01-07	PSD2 API	100.00	0.00	0.00	389.57	462.78	
2021-01-06	PSD2 API	100.00	0.00	0.00	365.36	459.21	
2021-01-05	PSD2 API	100.00	0.00	1.62	362.70	455.07	
2021-01-04	PSD2 API	100.00	0.00	0.00	404.95	453.46	
2021-01-03	PSD2 API	100.00	0.00	0.00		463.19	
2021-01-02	PSD2 API	100.00	0.00	0.11	529.68	457.27	
2021-01-01	PSD2 API	100.00	0.00	0.11	586.93	457.84	

31.1.2021. alat za provjeru dostupnosti PSD2 API sučelja tzv. Health Check bio je privremeno izvan funkcije. U uvjetima malog broja TPP poziva servisa, ova je nedostupnost značajno utjecala na indikatore DailyUptime i DailyDowntime za navedeni datum. Ističemo, da je unatoč neispravnosti Health Check alata sustav PSD2 XS2A namjenskog sučelje prema svim pozivima TPP-a uredno servisirao sve pozive.

PSD2 API checking tool, Health Check, was 1/31/2021 temporarily out of function. In the conditions of a small number of service calls by TPP, this significantly affected the DailyUptime and DailyDowntime indicators for that date. During a Health Check malfunction, PSD2 XS2A dedicated interface was fully functional to all TPP service requests.

3. Daily Availability – Digital Mobile / Dnevna dostupnost Digital Mobile

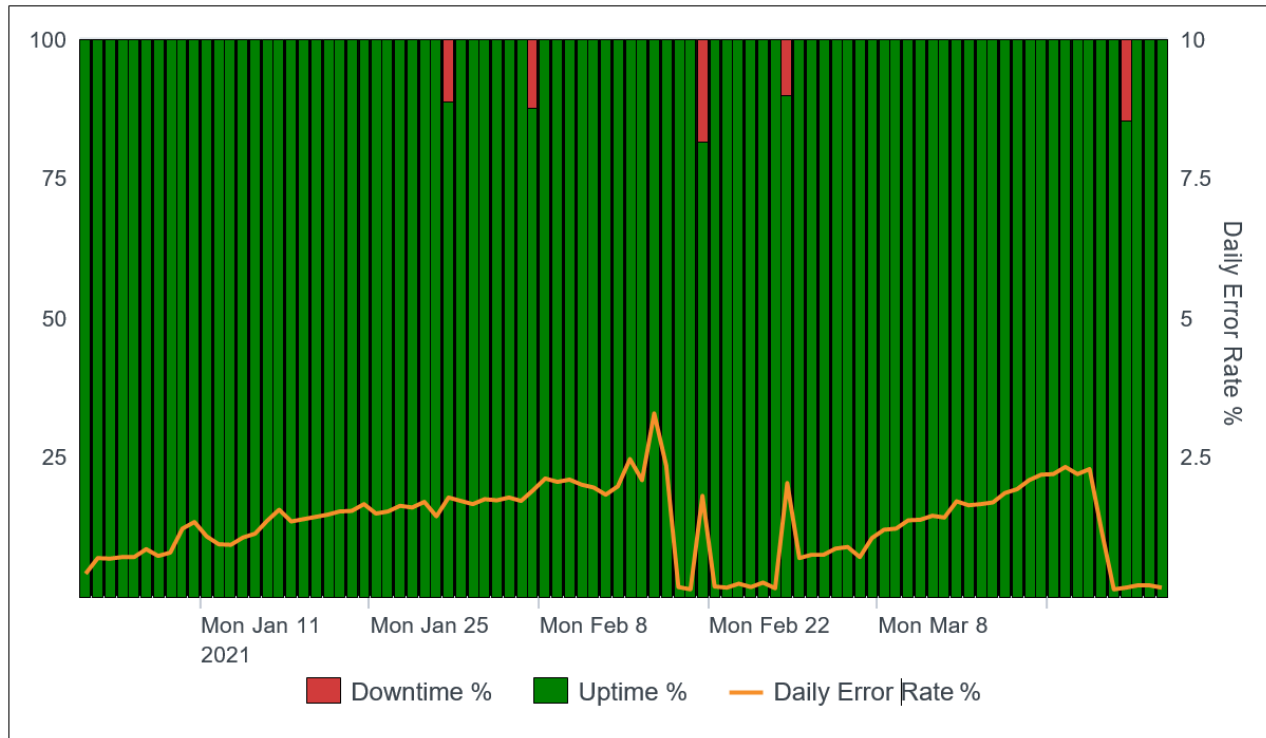


3.1. Digical Mobile daily statistics / Digical Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-03-31	Digical:Mobile	100.00	0.00	0.000	2820.02	853.82
2021-03-30	Digical:Mobile	100.00	0.00	0.001	2894.67	908.28
2021-03-29	Digical:Mobile	100.00	0.00	0.000	2786.04	853.22
2021-03-28	Digical:Mobile	85.69	14.31	0.000	2487.23	796.07
2021-03-27	Digical:Mobile	100.00	0.00	0.000	2449.86	829.66
2021-03-26	Digical:Mobile	100.00	0.00	0.000	2781.76	887.55
2021-03-25	Digical:Mobile	100.00	0.00	0.000	2713.41	856.25
2021-03-24	Digical:Mobile	78.40	21.60	0.000	2821.79	881.88
2021-03-23	Digical:Mobile	100.00	0.00	0.001	2976.96	904.25
2021-03-22	Digical:Mobile	100.00	0.00	0.001	4177.32	912.26
2021-03-21	Digical:Mobile	100.00	0.00	0.000	2686.40	806.30
2021-03-20	Digical:Mobile	100.00	0.00	0.000	2590.49	812.53
2021-03-19	Digical:Mobile	100.00	0.00	0.000	2879.65	879.51
2021-03-18	Digical:Mobile	100.00	0.00	0.000	2888.88	865.33
2021-03-17	Digical:Mobile	100.00	0.00	0.000	3156.74	925.69
2021-03-16	Digical:Mobile	100.00	0.00	0.001	3172.94	921.18
2021-03-15	Digical:Mobile	100.00	0.00	0.000	3489.92	993.71
2021-03-14	Digical:Mobile	100.00	0.00	0.000	2767.47	819.81
2021-03-13	Digical:Mobile	100.00	0.00	0.000	2677.51	831.85
2021-03-12	Digical:Mobile	100.00	0.00	0.000	3047.11	913.39
2021-03-11	Digical:Mobile	100.00	0.00	0.000	2986.53	891.69
2021-03-10	Digical:Mobile	100.00	0.00	0.000	3054.83	906.09
2021-03-09	Digical:Mobile	100.00	0.00	0.000	3046.72	908.17
2021-03-08	Digical:Mobile	100.00	0.00	0.000	2959.64	887.29
2021-03-07	Digical:Mobile	100.00	0.00	0.000	2420.43	774.15
2021-03-06	Digical:Mobile	100.00	0.00	0.000	2344.51	764.51
2021-03-05	Digical:Mobile	100.00	0.00	0.000	2322.98	729.03
2021-03-04	Digical:Mobile	100.00	0.00	0.000	2297.35	728.33
2021-03-03	Digical:Mobile	100.00	0.00	0.000	2295.10	719.60
2021-03-02	Digical:Mobile	100.00	0.00	0.001	2298.78	728.95
2021-03-01	Digical:Mobile	100.00	0.00	0.000	2343.85	720.17
2021-02-28	Digical:Mobile	90.69	9.31	0.214	2233.37	703.91
2021-02-27	Digical:Mobile	100.00	0.00	0.000	2200.12	738.18
2021-02-26	Digical:Mobile	100.00	0.00	0.004	2378.88	734.41
2021-02-25	Digical:Mobile	100.00	0.00	0.001	2322.48	727.37
2021-02-24	Digical:Mobile	100.00	0.00	0.003	2381.06	743.75
2021-02-23	Digical:Mobile	100.00	0.00	0.001	2438.84	751.60
2021-02-22	Digical:Mobile	100.00	0.00	0.000	2627.98	766.04
2021-02-21	Digical:Mobile	82.36	17.64	0.260	2296.59	710.00
2021-02-20	Digical:Mobile	100.00	0.00	0.000	2251.39	727.53
2021-02-19	Digical:Mobile	100.00	0.00	0.000	2448.24	758.48
2021-02-18	Digical:Mobile	100.00	0.00	0.001	2580.86	913.09
2021-02-17	Digical:Mobile	100.00	0.00	0.000	2847.34	880.91
2021-02-16	Digical:Mobile	100.00	0.00	0.000	2490.99	727.76
2021-02-15	Digical:Mobile	100.00	0.00	0.001	2786.81	815.11
2021-02-14	Digical:Mobile	100.00	0.00	0.000	2282.69	705.65
2021-02-13	Digical:Mobile	100.00	0.00	0.000	2225.06	710.27
2021-02-12	Digical:Mobile	100.00	0.00	0.000	2439.52	743.46

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-02-11	Digical:Mobile	100.00	0.00	0.000	2441.34	740.84
2021-02-10	Digical:Mobile	100.00	0.00	0.000	2503.45	763.13
2021-02-09	Digical:Mobile	100.00	0.00	0.001	2417.55	740.04
2021-02-08	Digical:Mobile	100.00	0.00	0.000	2451.24	757.78
2021-02-07	Digical:Mobile	87.78	12.22	0.000	2227.67	719.32
2021-02-06	Digical:Mobile	100.00	0.00	0.000	2190.68	745.66
2021-02-05	Digical:Mobile	100.00	0.00	0.001	2348.63	750.82
2021-02-04	Digical:Mobile	100.00	0.00	0.001	2299.30	740.71
2021-02-03	Digical:Mobile	100.00	0.00	0.001	2301.90	737.18
2021-02-02	Digical:Mobile	100.00	0.00	0.001	2344.40	748.43
2021-02-01	Digical:Mobile	100.00	0.00	0.001	2706.01	820.87
2021-01-31	Digical:Mobile	89.03	10.97	0.000	2272.91	733.91
2021-01-30	Digical:Mobile	100.00	0.00	0.000	2154.68	751.53
2021-01-29	Digical:Mobile	100.00	0.00	0.000	2239.54	759.76
2021-01-28	Digical:Mobile	100.00	0.00	0.000	2886.14	841.51
2021-01-27	Digical:Mobile	100.00	0.00	0.000	2287.46	722.64
2021-01-26	Digical:Mobile	100.00	0.00	0.001	2298.87	729.33
2021-01-25	Digical:Mobile	100.00	0.00	0.001	2346.34	735.67
2021-01-24	Digical:Mobile	100.00	0.00	0.000	2236.52	707.06
2021-01-23	Digical:Mobile	100.00	0.00	0.000	2193.45	710.99
2021-01-22	Digical:Mobile	100.00	0.00	0.001	2305.01	717.49
2021-01-21	Digical:Mobile	100.00	0.00	0.000	2329.07	715.70
2021-01-20	Digical:Mobile	100.00	0.00	0.000	2382.87	721.56
2021-01-19	Digical:Mobile	100.00	0.00	0.001	2455.82	731.40
2021-01-18	Digical:Mobile	100.00	0.00	0.000	2558.79	749.76
2021-01-17	Digical:Mobile	100.00	0.00	0.000	2311.04	696.29
2021-01-16	Digical:Mobile	100.00	0.00	0.000	2316.20	705.45
2021-01-15	Digical:Mobile	100.00	0.00	0.000	2606.49	768.50
2021-01-14	Digical:Mobile	100.00	0.00	0.000	2504.93	746.36
2021-01-13	Digical:Mobile	100.00	0.00	0.000	2478.91	763.68
2021-01-12	Digical:Mobile	100.00	0.00	0.001	2500.42	756.72
2021-01-11	Digical:Mobile	100.00	0.00	0.000	2577.34	779.17
2021-01-10	Digical:Mobile	100.00	0.00	0.000	2237.99	731.31
2021-01-09	Digical:Mobile	100.00	0.00	0.000	2218.65	724.00
2021-01-08	Digical:Mobile	100.00	0.00	0.001	2549.02	795.88
2021-01-07	Digical:Mobile	100.00	0.00	0.001	2345.53	735.80
2021-01-06	Digical:Mobile	100.00	0.00	0.000	2197.40	714.15
2021-01-05	Digical:Mobile	99.86	0.14	0.001	2342.18	745.63
2021-01-04	Digical:Mobile	100.00	0.00	0.001	2375.92	753.25
2021-01-03	Digical:Mobile	100.00	0.00	0.001	2137.01	720.36
2021-01-02	Digical:Mobile	100.00	0.00	0.000	2137.04	724.42
2021-01-01	Digical:Mobile	100.00	0.00	0.000	2068.80	700.97

4. Daily Availability – Digital / Dnevna dostupnost Digital

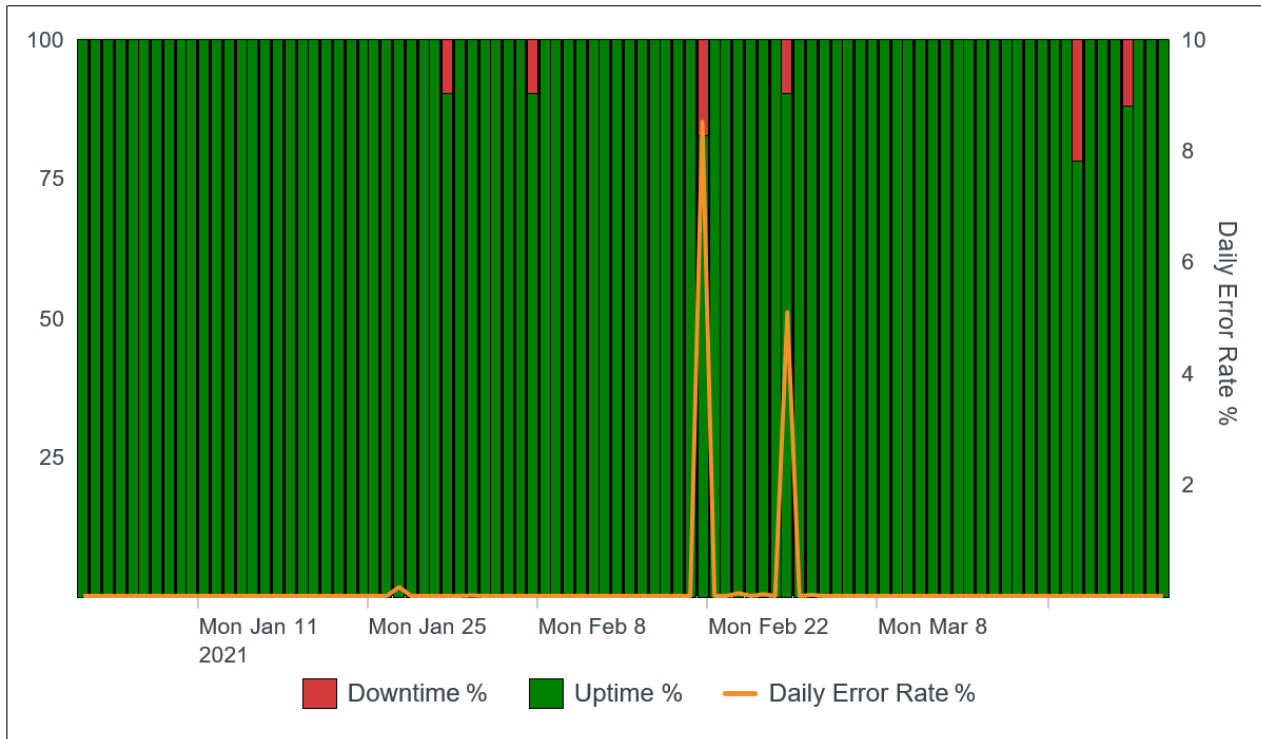


4.1. Digical daily statistics / Digical dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-03-31	Digical	100.00	0.00	0.15	1398.79	838.60
2021-03-30	Digical	100.00	0.00	0.19	1438.06	848.87
2021-03-29	Digical	100.00	0.00	0.19	1428.47	826.50
2021-03-28	Digical	85.69	14.31	0.15	1251.35	760.21
2021-03-27	Digical	100.00	0.00	0.12	1356.59	779.15
2021-03-26	Digical	100.00	0.00	1.16	1483.27	862.53
2021-03-25	Digical	100.00	0.00	2.28	1394.63	837.72
2021-03-24	Digical	100.00	0.00	2.19	1442.58	853.49
2021-03-23	Digical	100.00	0.00	2.32	1469.55	845.48
2021-03-22	Digical	100.00	0.00	2.19	2404.14	852.54
2021-03-21	Digical	100.00	0.00	2.18	1372.08	784.75
2021-03-20	Digical	100.00	0.00	2.08	1334.65	806.89
2021-03-19	Digical	100.00	0.00	1.92	1471.40	860.32
2021-03-18	Digical	100.00	0.00	1.85	1403.90	830.86
2021-03-17	Digical	100.00	0.00	1.68	1506.52	850.50
2021-03-16	Digical	100.00	0.00	1.65	1512.91	863.84
2021-03-15	Digical	100.00	0.00	1.63	1599.09	884.26
2021-03-14	Digical	100.00	0.00	1.70	1325.78	802.13
2021-03-13	Digical	100.00	0.00	1.41	1322.74	787.16
2021-03-12	Digical	100.00	0.00	1.44	1461.96	857.55
2021-03-11	Digical	100.00	0.00	1.37	1442.82	840.12
2021-03-10	Digical	100.00	0.00	1.36	1484.68	839.90
2021-03-09	Digical	100.00	0.00	1.21	1455.27	896.33
2021-03-08	Digical	100.00	0.00	1.19	1459.50	856.71
2021-03-07	Digical	100.00	0.00	1.04	1291.02	751.12
2021-03-06	Digical	100.00	0.00	0.70	1268.32	770.20
2021-03-05	Digical	100.00	0.00	0.88	1301.31	846.75
2021-03-04	Digical	100.00	0.00	0.85	1297.81	848.81
2021-03-03	Digical	100.00	0.00	0.74	1348.98	820.80
2021-03-02	Digical	100.00	0.00	0.74	1314.93	827.51
2021-03-01	Digical	100.00	0.00	0.68	1312.85	815.83
2021-02-28	Digical	90.28	9.72	2.03	1227.34	774.97
2021-02-27	Digical	100.00	0.00	0.14	1285.37	758.86
2021-02-26	Digical	100.00	0.00	0.24	1308.30	789.42
2021-02-25	Digical	100.00	0.00	0.16	1262.97	817.59
2021-02-24	Digical	100.00	0.00	0.22	1282.42	767.32
2021-02-23	Digical	100.00	0.00	0.15	1314.66	782.26
2021-02-22	Digical	100.00	0.00	0.17	1329.32	799.36
2021-02-21	Digical	81.94	18.06	1.80	1176.45	699.66
2021-02-20	Digical	100.00	0.00	0.12	1178.48	703.64
2021-02-19	Digical	100.00	0.00	0.16	1283.01	770.16
2021-02-18	Digical	100.00	0.00	2.34	1293.56	763.68
2021-02-17	Digical	100.00	0.00	3.28	1288.39	783.79
2021-02-16	Digical	100.00	0.00	2.08	1298.34	779.77
2021-02-15	Digical	100.00	0.00	2.46	1354.34	814.23
2021-02-14	Digical	100.00	0.00	1.97	1156.07	718.42
2021-02-13	Digical	100.00	0.00	1.82	1194.43	713.80

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-02-12	Digical	100.00	0.00	1.95	1281.27	775.68
2021-02-11	Digical	100.00	0.00	2.00	1298.63	766.22
2021-02-10	Digical	100.00	0.00	2.09	1326.65	827.22
2021-02-09	Digical	100.00	0.00	2.05	1280.25	762.88
2021-02-08	Digical	100.00	0.00	2.11	1292.62	777.42
2021-02-07	Digical	87.78	12.22	1.90	1165.52	714.07
2021-02-06	Digical	100.00	0.00	1.71	1187.97	746.05
2021-02-05	Digical	100.00	0.00	1.77	1286.13	840.62
2021-02-04	Digical	100.00	0.00	1.72	1284.11	804.54
2021-02-03	Digical	100.00	0.00	1.74	1306.57	808.43
2021-02-02	Digical	100.00	0.00	1.65	1322.62	803.90
2021-02-01	Digical	100.00	0.00	1.71	1472.15	830.15
2021-01-31	Digical	89.03	10.97	1.77	1215.73	750.81
2021-01-30	Digical	99.93	0.07	1.43	1196.42	770.77
2021-01-29	Digical	100.00	0.00	1.69	1240.42	787.13
2021-01-28	Digical	100.00	0.00	1.59	1547.68	940.87
2021-01-27	Digical	100.00	0.00	1.62	1249.96	758.66
2021-01-26	Digical	100.00	0.00	1.52	1251.38	760.61
2021-01-25	Digical	100.00	0.00	1.48	1250.72	763.78
2021-01-24	Digical	100.00	0.00	1.65	1190.14	738.55
2021-01-23	Digical	100.00	0.00	1.53	1157.47	764.81
2021-01-22	Digical	100.00	0.00	1.52	1308.80	832.32
2021-01-21	Digical	100.00	0.00	1.46	1235.68	760.98
2021-01-20	Digical	100.00	0.00	1.42	1252.18	761.17
2021-01-19	Digical	100.00	0.00	1.38	1288.65	799.11
2021-01-18	Digical	100.00	0.00	1.34	1342.79	811.01
2021-01-17	Digical	100.00	0.00	1.55	1158.78	720.55
2021-01-16	Digical	100.00	0.00	1.35	1196.10	733.44
2021-01-15	Digical	100.00	0.00	1.12	1318.81	817.59
2021-01-14	Digical	100.00	0.00	1.05	1297.27	810.05
2021-01-13	Digical	100.00	0.00	0.92	1268.80	805.72
2021-01-12	Digical	100.00	0.00	0.93	1310.61	804.66
2021-01-11	Digical	100.00	0.00	1.07	1294.63	823.94
2021-01-10	Digical	100.00	0.00	1.33	1154.28	736.06
2021-01-09	Digical	100.00	0.00	1.21	1193.28	728.25
2021-01-08	Digical	100.00	0.00	0.78	1355.73	829.52
2021-01-07	Digical	100.00	0.00	0.72	1253.65	791.48
2021-01-06	Digical	100.00	0.00	0.84	1180.29	710.98
2021-01-05	Digical	100.00	0.00	0.70	1265.70	809.30
2021-01-04	Digical	100.00	0.00	0.70	1257.25	789.91
2021-01-03	Digical	100.00	0.00	0.67	1146.29	732.35
2021-01-02	Digical	100.00	0.00	0.68	1149.74	723.84
2021-01-01	Digical	100.00	0.00	0.40	1101.94	820.15

5. Daily Availability – Com@net / Dnevna dostupnost Com@net

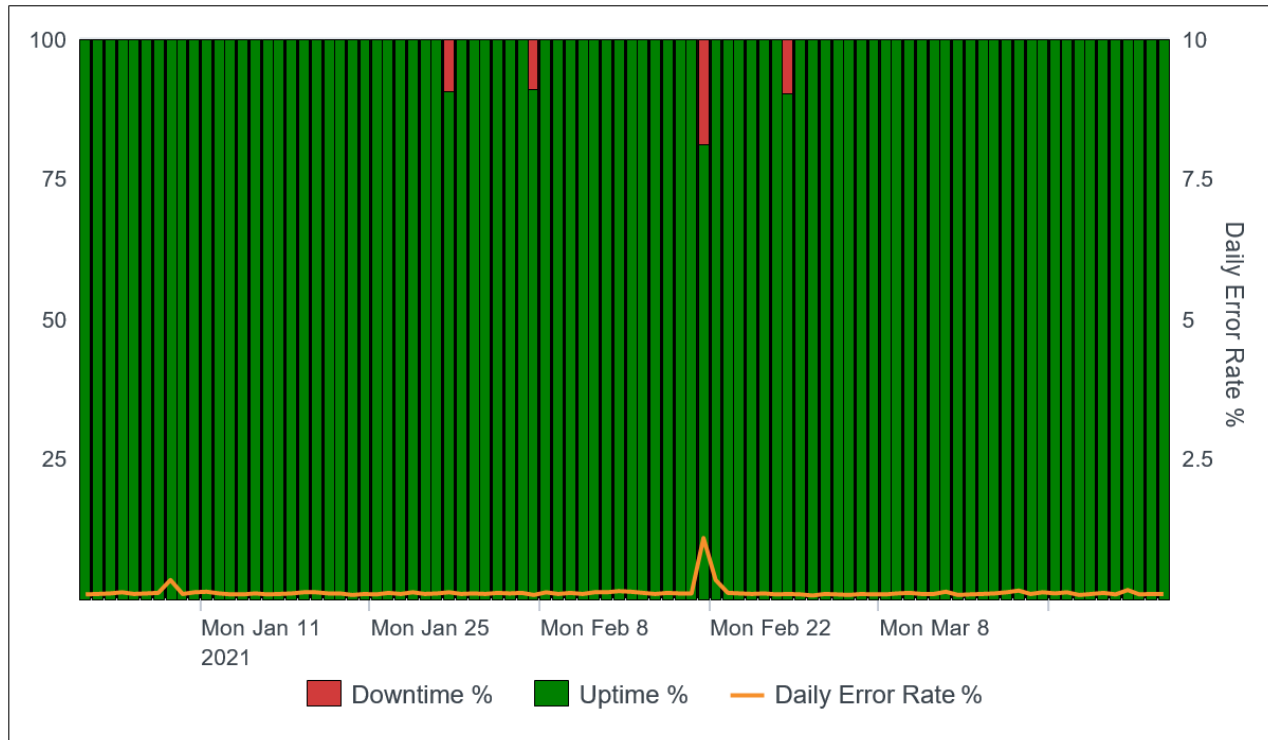


5.1. Com@net daily statistics / Com@net dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-03-31	Com@net	100.00	0.00	0.00	635.41	160.11
2021-03-30	Com@net	100.00	0.00	0.00	652.82	156.89
2021-03-29	Com@net	100.00	0.00	0.00	641.46	157.86
2021-03-28	Com@net	88.26	11.74	0.00	586.79	497.44
2021-03-27	Com@net	100.00	0.00	0.00	581.14	182.88
2021-03-26	Com@net	100.00	0.00	0.00	672.05	169.98
2021-03-25	Com@net	100.00	0.00	0.00	661.56	176.37
2021-03-24	Com@net	78.40	21.60	0.00	674.39	190.12
2021-03-23	Com@net	100.00	0.00	0.00	675.36	167.79
2021-03-22	Com@net	100.00	0.00	0.00	663.15	172.88
2021-03-21	Com@net	100.00	0.00	0.00	605.78	164.47
2021-03-20	Com@net	100.00	0.00	0.00	600.72	147.23
2021-03-19	Com@net	100.00	0.00	0.00	793.87	238.04
2021-03-18	Com@net	100.00	0.00	0.00	658.72	184.06
2021-03-17	Com@net	100.00	0.00	0.00	670.80	234.69
2021-03-16	Com@net	100.00	0.00	0.00	671.22	174.82
2021-03-15	Com@net	100.00	0.00	0.00	670.93	168.32
2021-03-14	Com@net	100.00	0.00	0.00	573.82	159.07
2021-03-13	Com@net	100.00	0.00	0.00	584.28	142.23
2021-03-12	Com@net	100.00	0.00	0.00	676.80	183.75
2021-03-11	Com@net	100.00	0.00	0.00	667.95	160.52
2021-03-10	Com@net	100.00	0.00	0.00	681.86	165.87
2021-03-09	Com@net	100.00	0.00	0.00	665.21	159.88
2021-03-08	Com@net	100.00	0.00	0.00	649.09	172.08
2021-03-07	Com@net	100.00	0.00	0.00	566.94	148.49
2021-03-06	Com@net	100.00	0.00	0.00	572.42	145.38
2021-03-05	Com@net	100.00	0.00	0.00	643.75	166.11
2021-03-04	Com@net	100.00	0.00	0.00	633.87	153.69
2021-03-03	Com@net	100.00	0.00	0.00	643.85	179.96
2021-03-02	Com@net	100.00	0.00	0.02	652.30	170.08
2021-03-01	Com@net	100.00	0.00	0.00	643.54	187.98
2021-02-28	Com@net	90.49	9.51	5.10	553.33	192.22
2021-02-27	Com@net	100.00	0.00	0.00	581.73	167.64
2021-02-26	Com@net	100.00	0.00	0.03	645.43	169.35
2021-02-25	Com@net	100.00	0.00	0.00	636.34	176.33
2021-02-24	Com@net	100.00	0.00	0.05	647.42	167.15
2021-02-23	Com@net	100.00	0.00	0.00	648.34	171.54
2021-02-22	Com@net	100.00	0.00	0.00	634.94	172.40
2021-02-21	Com@net	82.92	17.08	8.52	533.94	183.87
2021-02-20	Com@net	100.00	0.00	0.00	544.22	158.95
2021-02-19	Com@net	100.00	0.00	0.00	587.83	169.25
2021-02-18	Com@net	100.00	0.00	0.00	596.67	175.18
2021-02-17	Com@net	100.00	0.00	0.00	596.50	178.73
2021-02-16	Com@net	100.00	0.00	0.00	595.36	167.94
2021-02-15	Com@net	100.00	0.00	0.00	601.96	173.62
2021-02-14	Com@net	100.00	0.00	0.00	530.20	164.95
2021-02-13	Com@net	100.00	0.00	0.00	552.73	152.04
2021-02-12	Com@net	100.00	0.00	0.00	592.56	162.42
2021-02-11	Com@net	100.00	0.00	0.00	606.26	166.62
2021-02-10	Com@net	100.00	0.00	0.00	596.18	168.87
2021-02-09	Com@net	100.00	0.00	0.00	604.43	176.35
2021-02-08	Com@net	100.00	0.00	0.00	601.12	176.79

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-02-07	Com@net	90.56	9.44	0.00	541.62	170.27
2021-02-06	Com@net	100.00	0.00	0.00	569.60	152.96
2021-02-05	Com@net	100.00	0.00	0.00	615.32	157.44
2021-02-04	Com@net	100.00	0.00	0.00	610.12	174.43
2021-02-03	Com@net	100.00	0.00	0.00	604.20	178.34
2021-02-02	Com@net	100.00	0.00	0.01	735.13	247.48
2021-02-01	Com@net	100.00	0.00	0.00	595.63	169.51
2021-01-31	Com@net	90.69	9.31	0.00	530.31	172.07
2021-01-30	Com@net	100.00	0.00	0.00	546.97	165.20
2021-01-29	Com@net	100.00	0.00	0.00	651.57	219.30
2021-01-28	Com@net	100.00	0.00	0.00	729.17	264.22
2021-01-27	Com@net	100.00	0.00	0.16	588.16	190.21
2021-01-26	Com@net	100.00	0.00	0.00	592.36	175.66
2021-01-25	Com@net	100.00	0.00	0.00	584.79	178.32
2021-01-24	Com@net	100.00	0.00	0.00	552.13	170.25
2021-01-23	Com@net	100.00	0.00	0.00	539.55	186.92
2021-01-22	Com@net	100.00	0.00	0.00	578.83	163.39
2021-01-21	Com@net	100.00	0.00	0.00	581.23	166.51
2021-01-20	Com@net	100.00	0.00	0.00	587.67	191.69
2021-01-19	Com@net	100.00	0.00	0.00	599.74	189.85
2021-01-18	Com@net	100.00	0.00	0.00	595.47	179.54
2021-01-17	Com@net	100.00	0.00	0.00	597.36	172.88
2021-01-16	Com@net	100.00	0.00	0.00	576.05	166.30
2021-01-15	Com@net	100.00	0.00	0.00	595.79	166.45
2021-01-14	Com@net	100.00	0.00	0.00	617.97	200.11
2021-01-13	Com@net	100.00	0.00	0.00	592.29	181.30
2021-01-12	Com@net	100.00	0.00	0.00	591.35	209.47
2021-01-11	Com@net	100.00	0.00	0.00	604.32	173.18
2021-01-10	Com@net	100.00	0.00	0.00	531.28	169.74
2021-01-09	Com@net	100.00	0.00	0.00	548.50	174.68
2021-01-08	Com@net	100.00	0.00	0.00	604.40	188.80
2021-01-07	Com@net	100.00	0.00	0.00	735.43	270.86
2021-01-06	Com@net	100.00	0.00	0.00	510.07	215.96
2021-01-05	Com@net	99.86	0.14	0.00	584.66	187.73
2021-01-04	Com@net	100.00	0.00	0.00	571.71	177.84
2021-01-03	Com@net	100.00	0.00	0.00	521.17	217.13
2021-01-02	Com@net	100.00	0.00	0.00	527.67	208.61
2021-01-01	Com@net	100.00	0.00	0.00	607.89	216.18

6. Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile

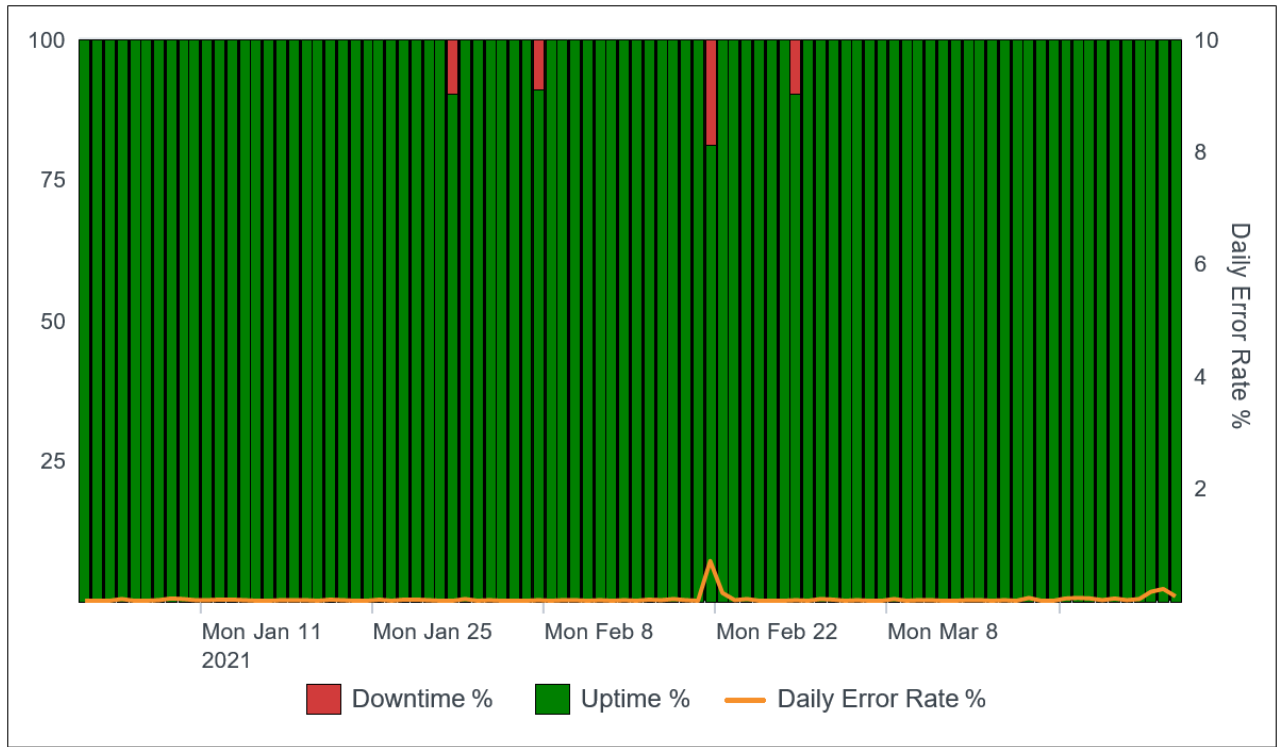


6.1. Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-03-31	Digi4Biz Mobile	100.00	0.00	0.08	2238.11	431.30
2021-03-30	Digi4Biz Mobile	100.00	0.00	0.08	2245.16	428.29
2021-03-29	Digi4Biz Mobile	100.00	0.00	0.07	2305.96	424.11
2021-03-28	Digi4Biz Mobile	100.00	0.00	0.15	2119.25	417.93
2021-03-27	Digi4Biz Mobile	100.00	0.00	0.07	2013.08	351.41
2021-03-26	Digi4Biz Mobile	100.00	0.00	0.10	2084.47	326.16
2021-03-25	Digi4Biz Mobile	100.00	0.00	0.08	2089.18	328.10
2021-03-24	Digi4Biz Mobile	100.00	0.00	0.06	1115.61	305.36
2021-03-23	Digi4Biz Mobile	100.00	0.00	0.11	2104.11	326.92
2021-03-22	Digi4Biz Mobile	100.00	0.00	0.09	2143.62	313.83
2021-03-21	Digi4Biz Mobile	100.00	0.00	0.11	1970.69	346.50
2021-03-20	Digi4Biz Mobile	100.00	0.00	0.08	1976.43	344.94
2021-03-19	Digi4Biz Mobile	100.00	0.00	0.14	2198.33	321.36
2021-03-18	Digi4Biz Mobile	100.00	0.00	0.11	2108.20	324.58
2021-03-17	Digi4Biz Mobile	100.00	0.00	0.09	2172.56	321.66
2021-03-16	Digi4Biz Mobile	100.00	0.00	0.08	2375.10	322.25
2021-03-15	Digi4Biz Mobile	100.00	0.00	0.07	2227.75	302.77
2021-03-14	Digi4Biz Mobile	100.00	0.00	0.06	2108.37	329.48
2021-03-13	Digi4Biz Mobile	100.00	0.00	0.12	2060.51	337.89
2021-03-12	Digi4Biz Mobile	100.00	0.00	0.08	2285.33	316.82
2021-03-11	Digi4Biz Mobile	100.00	0.00	0.08	2282.17	316.76
2021-03-10	Digi4Biz Mobile	100.00	0.00	0.10	2363.23	311.93
2021-03-09	Digi4Biz Mobile	100.00	0.00	0.09	2139.95	318.98
2021-03-08	Digi4Biz Mobile	100.00	0.00	0.07	2251.80	314.29
2021-03-07	Digi4Biz Mobile	100.00	0.00	0.07	2052.45	344.12
2021-03-06	Digi4Biz Mobile	100.00	0.00	0.08	1914.34	337.39
2021-03-05	Digi4Biz Mobile	100.00	0.00	0.06	2134.95	317.53
2021-03-04	Digi4Biz Mobile	100.00	0.00	0.07	2160.49	322.77
2021-03-03	Digi4Biz Mobile	100.00	0.00	0.08	2156.79	323.30
2021-03-02	Digi4Biz Mobile	100.00	0.00	0.05	2082.02	324.52
2021-03-01	Digi4Biz Mobile	100.00	0.00	0.07	2079.26	315.59
2021-02-28	Digi4Biz Mobile	90.49	9.51	0.08	1878.13	348.57
2021-02-27	Digi4Biz Mobile	100.00	0.00	0.07	1778.48	339.17
2021-02-26	Digi4Biz Mobile	100.00	0.00	0.09	1992.63	312.24
2021-02-25	Digi4Biz Mobile	100.00	0.00	0.08	2028.79	310.64
2021-02-24	Digi4Biz Mobile	100.00	0.00	0.09	2074.38	320.39
2021-02-23	Digi4Biz Mobile	100.00	0.00	0.10	2135.46	315.83
2021-02-22	Digi4Biz Mobile	100.00	0.00	0.33	1919.79	309.80
2021-02-21	Digi4Biz Mobile	81.39	18.61	1.08	1813.68	347.93
2021-02-20	Digi4Biz Mobile	100.00	0.00	0.09	1655.54	328.91
2021-02-19	Digi4Biz Mobile	100.00	0.00	0.09	2011.96	301.86
2021-02-18	Digi4Biz Mobile	100.00	0.00	0.10	1968.78	299.07
2021-02-17	Digi4Biz Mobile	100.00	0.00	0.08	2033.72	297.32
2021-02-16	Digi4Biz Mobile	100.00	0.00	0.10	2174.88	304.25
2021-02-15	Digi4Biz Mobile	100.00	0.00	0.12	2275.92	293.64
2021-02-14	Digi4Biz Mobile	100.00	0.00	0.13	2073.79	325.76
2021-02-13	Digi4Biz Mobile	100.00	0.00	0.11	2040.37	323.13
2021-02-12	Digi4Biz Mobile	100.00	0.00	0.11	2095.58	304.12
2021-02-11	Digi4Biz Mobile	100.00	0.00	0.08	2134.99	304.94
2021-02-10	Digi4Biz Mobile	100.00	0.00	0.10	2183.56	304.54

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-02-09	Digi4Biz Mobile	100.00	0.00	0.08	2177.21	312.88
2021-02-08	Digi4Biz Mobile	100.00	0.00	0.11	2105.07	307.09
2021-02-07	Digi4Biz Mobile	91.39	8.61	0.06	1888.43	355.90
2021-02-06	Digi4Biz Mobile	100.00	0.00	0.10	1882.84	344.34
2021-02-05	Digi4Biz Mobile	100.00	0.00	0.09	2000.93	313.84
2021-02-04	Digi4Biz Mobile	100.00	0.00	0.10	1966.80	315.18
2021-02-03	Digi4Biz Mobile	100.00	0.00	0.08	2024.65	315.17
2021-02-02	Digi4Biz Mobile	100.00	0.00	0.09	2022.83	314.20
2021-02-01	Digi4Biz Mobile	100.00	0.00	0.08	2121.42	308.70
2021-01-31	Digi4Biz Mobile	90.97	9.03	0.11	1794.39	357.07
2021-01-30	Digi4Biz Mobile	100.00	0.00	0.09	1683.17	343.85
2021-01-29	Digi4Biz Mobile	100.00	0.00	0.08	2021.06	313.63
2021-01-28	Digi4Biz Mobile	100.00	0.00	0.11	1959.74	320.53
2021-01-27	Digi4Biz Mobile	100.00	0.00	0.08	1968.42	315.67
2021-01-26	Digi4Biz Mobile	100.00	0.00	0.10	1998.20	313.93
2021-01-25	Digi4Biz Mobile	100.00	0.00	0.07	2028.49	307.07
2021-01-24	Digi4Biz Mobile	100.00	0.00	0.08	1946.78	351.36
2021-01-23	Digi4Biz Mobile	100.00	0.00	0.06	1794.29	343.78
2021-01-22	Digi4Biz Mobile	100.00	0.00	0.09	2165.49	314.48
2021-01-21	Digi4Biz Mobile	100.00	0.00	0.09	1976.67	315.14
2021-01-20	Digi4Biz Mobile	100.00	0.00	0.11	1912.77	311.85
2021-01-19	Digi4Biz Mobile	100.00	0.00	0.11	2149.04	311.68
2021-01-18	Digi4Biz Mobile	100.00	0.00	0.09	2125.30	302.40
2021-01-17	Digi4Biz Mobile	100.00	0.00	0.08	1970.30	346.13
2021-01-16	Digi4Biz Mobile	100.00	0.00	0.07	1933.57	345.42
2021-01-15	Digi4Biz Mobile	100.00	0.00	0.09	2142.89	303.33
2021-01-14	Digi4Biz Mobile	100.00	0.00	0.07	2188.56	310.63
2021-01-13	Digi4Biz Mobile	100.00	0.00	0.07	2019.46	308.95
2021-01-12	Digi4Biz Mobile	100.00	0.00	0.09	1998.01	308.17
2021-01-11	Digi4Biz Mobile	100.00	0.00	0.12	2125.09	304.72
2021-01-10	Digi4Biz Mobile	100.00	0.00	0.11	1733.46	343.54
2021-01-09	Digi4Biz Mobile	100.00	0.00	0.08	1752.45	349.05
2021-01-08	Digi4Biz Mobile	100.00	0.00	0.33	1956.43	313.95
2021-01-07	Digi4Biz Mobile	100.00	0.00	0.10	1921.37	312.88
2021-01-06	Digi4Biz Mobile	100.00	0.00	0.09	1726.09	340.33
2021-01-05	Digi4Biz Mobile	100.00	0.00	0.08	1874.52	315.30
2021-01-04	Digi4Biz Mobile	100.00	0.00	0.11	1938.94	306.55
2021-01-03	Digi4Biz Mobile	100.00	0.00	0.09	1544.90	342.03
2021-01-02	Digi4Biz Mobile	100.00	0.00	0.08	1811.70	342.14
2021-01-01	Digi4Biz Mobile	100.00	0.00	0.07	1746.34	355.21

7. Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz



7.1. Digi4Biz Daily statistics / Digi4Biz dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-03-31	Digi4Biz	100.00	0.00	0.08	7732.71	405.75
2021-03-30	Digi4Biz	100.00	0.00	0.21	5126.80	414.53
2021-03-29	Digi4Biz	100.00	0.00	0.16	5649.59	420.53
2021-03-28	Digi4Biz	100.00	0.00	0.03	5992.42	406.83
2021-03-27	Digi4Biz	100.00	0.00	0.01	8451.17	338.31
2021-03-26	Digi4Biz	100.00	0.00	0.04	1645.77	768.55
2021-03-25	Digi4Biz	100.00	0.00	0.01	6091.71	337.41
2021-03-24	Digi4Biz	100.00	0.00	0.04	1628.50	696.52
2021-03-23	Digi4Biz	100.00	0.00	0.05	7381.65	318.63
2021-03-22	Digi4Biz	100.00	0.00	0.04	5229.39	306.33
2021-03-21	Digi4Biz	100.00	0.00	0.00	6686.15	341.04
2021-03-20	Digi4Biz	100.00	0.00	0.00	5753.73	317.13
2021-03-19	Digi4Biz	100.00	0.00	0.05	5591.30	308.02
2021-03-18	Digi4Biz	100.00	0.00	0.00	5809.87	310.52
2021-03-17	Digi4Biz	100.00	0.00	0.01	6325.04	310.45
2021-03-16	Digi4Biz	100.00	0.00	0.00	7261.03	321.49
2021-03-15	Digi4Biz	100.00	0.00	0.01	7080.63	312.56
2021-03-14	Digi4Biz	100.00	0.00	0.01	5675.21	326.59
2021-03-13	Digi4Biz	100.00	0.00	0.00	6681.83	323.90
2021-03-12	Digi4Biz	100.00	0.00	0.00	6665.17	309.17
2021-03-11	Digi4Biz	100.00	0.00	0.01	7555.57	308.84
2021-03-10	Digi4Biz	100.00	0.00	0.01	6953.78	310.01
2021-03-09	Digi4Biz	100.00	0.00	0.00	7283.68	317.32
2021-03-08	Digi4Biz	100.00	0.00	0.03	7489.40	311.71
2021-03-07	Digi4Biz	100.00	0.00	0.00	3492.43	317.10
2021-03-06	Digi4Biz	100.00	0.00	0.00	7988.06	332.31
2021-03-05	Digi4Biz	100.00	0.00	0.01	6708.44	310.35
2021-03-04	Digi4Biz	100.00	0.00	0.00	8410.96	312.67
2021-03-03	Digi4Biz	100.00	0.00	0.02	5805.28	313.38
2021-03-02	Digi4Biz	100.00	0.00	0.03	7563.56	323.59
2021-03-01	Digi4Biz	100.00	0.00	0.00	6670.33	309.18
2021-02-28	Digi4Biz	90.49	9.51	0.01	6068.04	332.93
2021-02-27	Digi4Biz	100.00	0.00	0.00	3648.71	305.48
2021-02-26	Digi4Biz	100.00	0.00	0.00	4171.05	291.55
2021-02-25	Digi4Biz	100.00	0.00	0.00	3945.65	291.44
2021-02-24	Digi4Biz	100.00	0.00	0.03	3789.13	297.91
2021-02-23	Digi4Biz	100.00	0.00	0.01	4891.47	301.68
2021-02-22	Digi4Biz	100.00	0.00	0.14	5732.94	294.17
2021-02-21	Digi4Biz	81.39	18.61	0.71	3249.02	335.31
2021-02-20	Digi4Biz	100.00	0.00	0.00	3559.88	342.48
2021-02-19	Digi4Biz	100.00	0.00	0.01	3439.50	295.19
2021-02-18	Digi4Biz	100.00	0.00	0.03	3371.98	292.63
2021-02-17	Digi4Biz	100.00	0.00	0.01	3347.76	289.98
2021-02-16	Digi4Biz	100.00	0.00	0.02	4400.44	295.64
2021-02-15	Digi4Biz	100.00	0.00	0.00	3761.18	281.56
2021-02-14	Digi4Biz	100.00	0.00	0.01	3605.34	311.62
2021-02-13	Digi4Biz	100.00	0.00	0.00	3471.08	295.52
2021-02-12	Digi4Biz	100.00	0.00	0.01	3862.42	285.76
2021-02-11	Digi4Biz	100.00	0.00	0.00	4300.44	286.31
2021-02-10	Digi4Biz	100.00	0.00	0.01	3714.04	287.30
2021-02-09	Digi4Biz	100.00	0.00	0.01	4221.04	288.58

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-02-08	Digi4Biz	100.00	0.00	0.00	3845.59	295.79
2021-02-07	Digi4Biz	91.39	8.61	0.01	4483.64	340.68
2021-02-06	Digi4Biz	100.00	0.00	0.00	3449.43	316.46
2021-02-05	Digi4Biz	100.00	0.00	0.00	5455.14	287.13
2021-02-04	Digi4Biz	100.00	0.00	0.00	3984.89	290.01
2021-02-03	Digi4Biz	100.00	0.00	0.01	4180.41	290.90
2021-02-02	Digi4Biz	100.00	0.00	0.00	4235.47	286.78
2021-02-01	Digi4Biz	100.00	0.00	0.03	4185.62	293.76
2021-01-31	Digi4Biz	90.49	9.51	0.00	4488.71	313.09
2021-01-30	Digi4Biz	100.00	0.00	0.00	5964.75	315.35
2021-01-29	Digi4Biz	100.00	0.00	0.01	3048.76	289.38
2021-01-28	Digi4Biz	100.00	0.00	0.02	3310.14	297.97
2021-01-27	Digi4Biz	100.00	0.00	0.02	3712.16	283.68
2021-01-26	Digi4Biz	100.00	0.00	0.00	4273.64	287.77
2021-01-25	Digi4Biz	100.00	0.00	0.02	4476.64	286.47
2021-01-24	Digi4Biz	100.00	0.00	0.00	5433.74	328.37
2021-01-23	Digi4Biz	100.00	0.00	0.00	4307.11	315.23
2021-01-22	Digi4Biz	100.00	0.00	0.01	3911.18	288.47
2021-01-21	Digi4Biz	100.00	0.00	0.02	3766.94	288.32
2021-01-20	Digi4Biz	100.00	0.00	0.00	3453.36	287.70
2021-01-19	Digi4Biz	100.00	0.00	0.01	3320.69	295.36
2021-01-18	Digi4Biz	100.00	0.00	0.01	4518.67	288.43
2021-01-17	Digi4Biz	100.00	0.00	0.01	4156.90	317.56
2021-01-16	Digi4Biz	100.00	0.00	0.00	3406.12	310.25
2021-01-15	Digi4Biz	100.00	0.00	0.00	3604.83	288.33
2021-01-14	Digi4Biz	100.00	0.00	0.01	3933.57	297.74
2021-01-13	Digi4Biz	100.00	0.00	0.02	3365.49	298.84
2021-01-12	Digi4Biz	100.00	0.00	0.02	3569.49	297.93
2021-01-11	Digi4Biz	100.00	0.00	0.01	3469.01	295.83
2021-01-10	Digi4Biz	100.00	0.00	0.01	4609.03	316.10
2021-01-09	Digi4Biz	100.00	0.00	0.03	2163.04	316.99
2021-01-08	Digi4Biz	100.00	0.00	0.04	4157.92	292.07
2021-01-07	Digi4Biz	100.00	0.00	0.01	3216.38	298.51
2021-01-06	Digi4Biz	100.00	0.00	0.00	2415.73	307.98
2021-01-05	Digi4Biz	100.00	0.00	0.00	3526.07	292.75
2021-01-04	Digi4Biz	100.00	0.00	0.03	3413.05	295.46
2021-01-03	Digi4Biz	100.00	0.00	0.00	3269.42	325.97
2021-01-02	Digi4Biz	100.00	0.00	0.00	3746.20	308.30
2021-01-01	Digi4Biz	100.00	0.00	0.00	2618.20	310.11

8. PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-01	586.32	2350.08	1246.17	1932.51	3762.16	460.60
2021-02	598.54	2409.44	1276.36	2016.45	4084.69	420.35
2021-03	644.25	2794.74	1430.84	2114.82	6270.36	413.22

9. AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

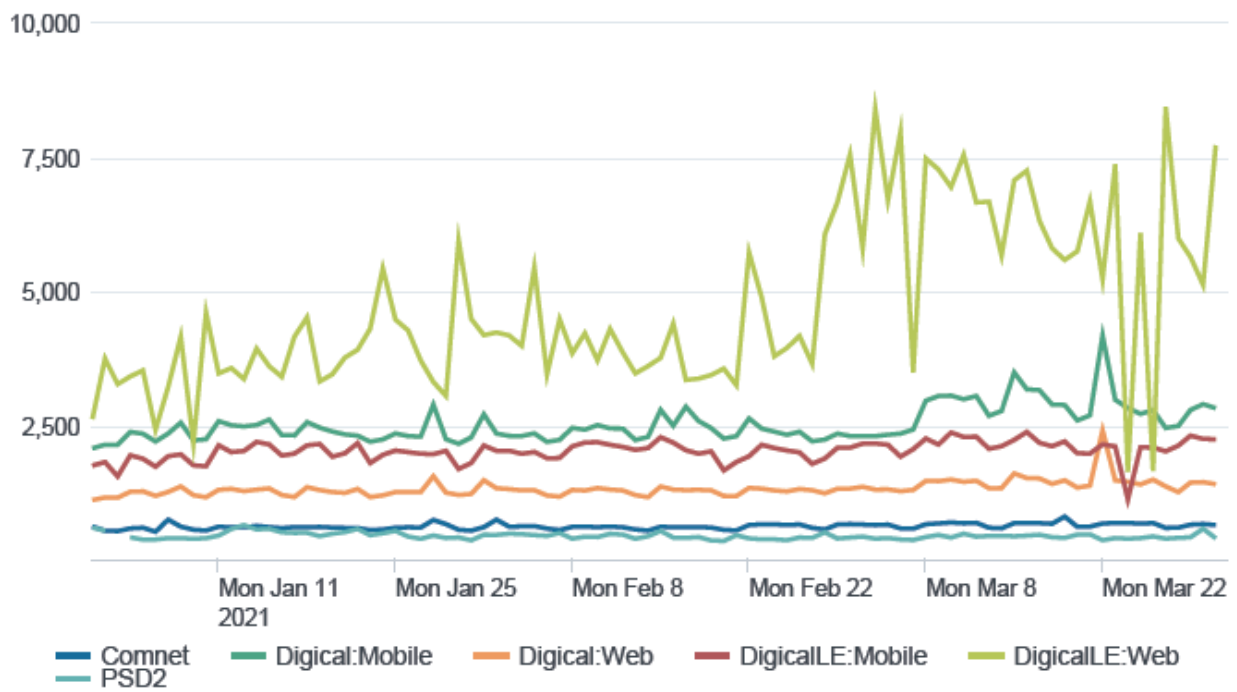
Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-01	190.66	738.40	780.27	324.86	301.17	459.37
2021-02	172.95	754.37	774.79	317.12	300.16	453.43
2021-03	181.90	845.50	830.56	337.70	356.80	465.44

10. Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja

Month	Com@net (%)	Digital Mobile (%)	Digital(%)	Digi4Biz Mobile (%)	Digi4Biz (%)	PSD2 (%)
2021-01	0.01	0.00	1.21	0.10	0.01	0.07
2021-02	0.49	0.02	1.48	0.14	0.04	0.09
2021-03	0.00	0.00	1.27	0.09	0.03	0.04

11. Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms

PIS statistics by applications



AIS statistics by Applications

