

**Key performance indicators [KPIs] and
service level targets**

**PSD2 XS2A dedicated interface and
Direct Channels**

Period 01/04/2021 – 30/06/2021

**Ključni pokazatelji uspješnosti [KPI] i
razine usluga**

**PSD2 XS2A namjensko sučelje i
direktni kanali**

Razdoblje 01/04/2021 – 30/06/2021

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1. Description of terms / Opis pojmova

1.1. PSD2 terms / PSD2 pojmovi

AIS (Account Information Service) - Usluga pružanja informacije po računu

PIS (Payment Initiation Service) - Usluga iniciranja plaćanja

CoF (Confirmation of Funds) - Usluga dostavljanja potvrde o dostupnosti sredstava

1.2. Key Performance indicators / Ključni indikatori učinkovitosti

Praćenje performansi PSD2 i klijentskog on line sučelja provodi se na osnovu sljedećih ključnih indikatora:

Indicattor/Indikator	Description/Opis
DailyUptime / Vrijeme rada tijekom dana	Daily uptime for all interfaces, expressed as a percentage. Vrijeme rada tijekom dana, izraženo u postotku, za sva sučelja.
DailyDowntime / Vrijeme izvan funkcije	Daily downtime for all interfaces, expressed as percentage. Vrijeme izvan funkcije tijekom dana, izraženo u postotku, za sva sučelja.
PIS average daily response time / PIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the payment initiation service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu iniciranja plaćanja
AIS average daily response time / AIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the account information service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije po računu
COF daily average response time / COF prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the confirmation of funds. Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije o raspoloživosti sredstava
Dnevna stopa grešaka / DailyErrorRate	Percentage of service initiation errors (AIS, PIS, COF) relative to the total number of service initiations per day. Calculation is based only on errors caused by the account servicing payment service provider's fault. Postotak greška kod iniciranja usluge (AIS, PIS, COF) u odnosu na ukupan broj iniciranja usluga u danu. U izračun se uzimaju samo pogreške za koje je odgovoran pružatelj platnih usluga koji vodi račun.

1.3. Channels / Kanali

PSD2 API – namjensko sučelje za pristup računu (XS2A) u svrhu obavljanja usluga informacije o računu, iniciranja plaćanja i potvrde o dostupnosti sredstava.

Digical Mobile – PBZ mobile banking solution for retail clients / PBZ mobilno bankarstvo za potrošače

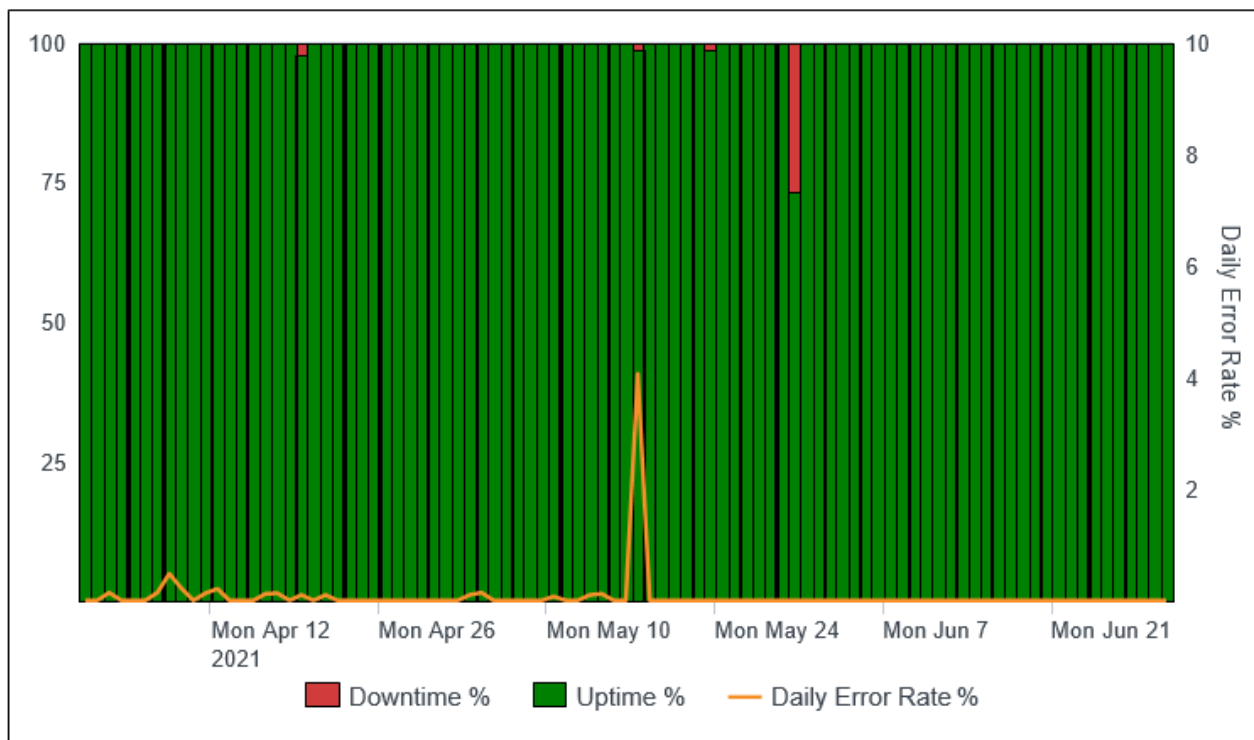
Digical – PBZ internet banking for retail clients / PBZ internetsko bankarstvo za potrošače

Com@net – PBZ internet banking for corporate clients / PBZ internetsko bankarstvo za poslovne subjekte

Digi4Biz Mobile - Digital mobile banking solution for entrepreneurs / PBZ mobilno bankarstvo za poduzetnike

Digi4Biz – PBZ internet banking for entrepreneurs / PBZ digitalno bankarstvo za poduzetnike

2. Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API



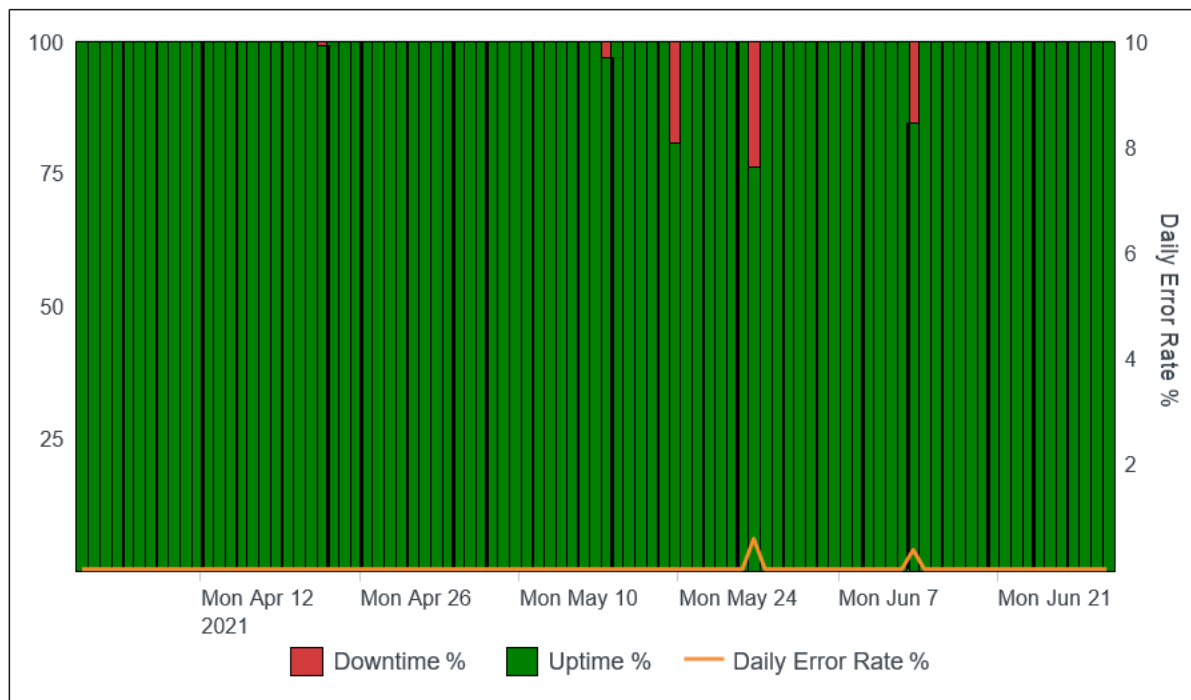
2.1. PSD2 API daily statistics / PSD2 API dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-06-30	PSD2 API	100.00	0.00	0.00	445.73	470.40	
2021-06-29	PSD2 API	100.00	0.00	0.00	411.34	541.68	
2021-06-28	PSD2 API	100.00	0.00	0.00	349.13	505.46	
2021-06-27	PSD2 API	100.00	0.00	0.00	386.19	351.69	
2021-06-26	PSD2 API	100.00	0.00	0.00	380.38	426.59	
2021-06-25	PSD2 API	100.00	0.00	0.00	411.24	437.35	
2021-06-24	PSD2 API	100.00	0.00	0.00	2.00	393.83	
2021-06-23	PSD2 API	100.00	0.00	0.00	2.25	455.76	
2021-06-22	PSD2 API	100.00	0.00	0.00	3.48	432.76	
2021-06-21	PSD2 API	100.00	0.00	0.00	2.20	394.96	
2021-06-20	PSD2 API	100.00	0.00	0.00	2.12	304.13	
2021-06-19	PSD2 API	100.00	0.00	0.00	2.33	347.00	
2021-06-18	PSD2 API	100.00	0.00	0.00	214.25	294.77	
2021-06-17	PSD2 API	100.00	0.00	0.00	348.95	348.58	
2021-06-16	PSD2 API	100.00	0.00	0.00	331.86	413.92	
2021-06-15	PSD2 API	100.00	0.00	0.00	342.97	638.84	
2021-06-14	PSD2 API	100.00	0.00	0.00	335.36	652.97	
2021-06-13	PSD2 API	100.00	0.00	0.00	370.98	754.58	
2021-06-12	PSD2 API	100.00	0.00	0.00	398.65	659.86	
2021-06-11	PSD2 API	100.00	0.00	0.00	404.75	562.58	
2021-06-10	PSD2 API	100.00	0.00	0.00	388.10	636.59	
2021-06-09	PSD2 API	100.00	0.00	0.00	499.74	559.23	
2021-06-08	PSD2 API	100.00	0.00	0.00	427.26	612.23	
2021-06-07	PSD2 API	99.93	0.07	0.00	482.66	620.15	
2021-06-06	PSD2 API	100.00	0.00	0.00	404.87	628.64	
2021-06-05	PSD2 API	100.00	0.00	0.00	385.46	574.56	
2021-06-04	PSD2 API	100.00	0.00	0.00	392.39	620.27	
2021-06-03	PSD2 API	100.00	0.00	0.00	380.06	597.97	
2021-06-02	PSD2 API	100.00	0.00	0.00	441.70	550.35	
2021-06-01	PSD2 API	100.00	0.00	0.00	379.53	561.96	
2021-05-31	PSD2 API	100.00	0.00	0.00	413.17	842.12	
2021-05-30	PSD2 API	73.47	26.53	0.00	593.27	700.80	
2021-05-29	PSD2 API	100.00	0.00	0.00	495.48	535.48	
2021-05-28	PSD2 API	100.00	0.00	0.00	412.99	599.13	
2021-05-27	PSD2 API	99.93	0.07	0.00	432.14	609.67	
2021-05-26	PSD2 API	100.00	0.00	0.00	445.40	614.31	
2021-05-25	PSD2 API	100.00	0.00	0.00	434.06	800.23	
2021-05-24	PSD2 API	100.00	0.00	0.00	437.47	510.23	
2021-05-23	PSD2 API	99.31	0.69	0.00	503.06	452.74	
2021-05-22	PSD2 API	100.00	0.00	0.00	387.54	408.20	
2021-05-21	PSD2 API	100.00	0.00	0.00	371.26	441.48	
2021-05-20	PSD2 API	99.93	0.07	0.00	411.02	614.40	
2021-05-19	PSD2 API	100.00	0.00	0.00	420.95	494.83	
2021-05-18	PSD2 API	100.00	0.00	0.00	437.34	459.72	
2021-05-17	PSD2 API	99.24	0.76	4.07	4078.51	449.04	
2021-05-16	PSD2 API	100.00	0.00	0.00	441.95	401.41	
2021-05-15	PSD2 API	100.00	0.00	0.00	408.20	404.80	
2021-05-14	PSD2 API	100.00	0.00	0.12	383.46	451.78	
2021-05-13	PSD2 API	100.00	0.00	0.10	422.42	435.15	
2021-05-12	PSD2 API	100.00	0.00	0.00	414.23	449.05	
2021-05-11	PSD2 API	100.00	0.00	0.00	429.06	448.13	

Neosjetljivo - Non-sensitive

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-05-10	PSD2 API	100.00	0.00	0.07	387.90	445.32	
2021-05-09	PSD2 API	100.00	0.00	0.00	411.20	389.31	
2021-05-08	PSD2 API	100.00	0.00	0.00	391.57	422.49	
2021-05-07	PSD2 API	100.00	0.00	0.00	387.04	403.68	
2021-05-06	PSD2 API	100.00	0.00	0.00	472.95	412.29	
2021-05-05	PSD2 API	100.00	0.00	0.00	403.89	444.13	
2021-05-04	PSD2 API	100.00	0.00	0.14	376.51	449.11	
2021-05-03	PSD2 API	100.00	0.00	0.10	396.36	449.54	
2021-05-02	PSD2 API	100.00	0.00	0.00	373.81	384.68	
2021-05-01	PSD2 API	100.00	0.00	0.00	488.44	405.84	
2021-04-30	PSD2 API	100.00	0.00	0.00	311.52	426.00	
2021-04-29	PSD2 API	100.00	0.00	0.00	440.07	441.27	
2021-04-28	PSD2 API	100.00	0.00	0.00	456.03	430.32	
2021-04-27	PSD2 API	100.00	0.00	0.00	389.68	452.47	
2021-04-26	PSD2 API	100.00	0.00	0.00	405.15	466.42	
2021-04-25	PSD2 API	99.86	0.14	0.00	372.73	397.37	
2021-04-24	PSD2 API	100.00	0.00	0.00	428.51	429.06	
2021-04-23	PSD2 API	100.00	0.00	0.00	398.26	441.96	
2021-04-22	PSD2 API	100.00	0.00	0.00	394.00	472.37	
2021-04-21	PSD2 API	99.93	0.07	0.10	373.83	464.12	
2021-04-20	PSD2 API	100.00	0.00	0.00	403.93	452.41	
2021-04-19	PSD2 API	98.26	1.74	0.10	389.54	469.37	
2021-04-18	PSD2 API	100.00	0.00	0.00	392.99	433.26	
2021-04-17	PSD2 API	100.00	0.00	0.13	410.07	454.40	
2021-04-16	PSD2 API	100.00	0.00	0.12	435.62	465.33	
2021-04-15	PSD2 API	100.00	0.00	0.00	416.97	475.05	
2021-04-14	PSD2 API	100.00	0.00	0.00	398.81	459.74	
2021-04-13	PSD2 API	100.00	0.00	0.00	394.81	486.13	
2021-04-12	PSD2 API	100.00	0.00	0.21	393.51	441.68	
2021-04-11	PSD2 API	100.00	0.00	0.13	378.20	416.26	
2021-04-10	PSD2 API	100.00	0.00	0.00	360.77	412.88	
2021-04-09	PSD2 API	100.00	0.00	0.22	380.37	435.60	
2021-04-08	PSD2 API	100.00	0.00	0.48	361.24	449.80	
2021-04-07	PSD2 API	100.00	0.00	0.14	393.28	431.82	
2021-04-06	PSD2 API	100.00	0.00	0.00	408.82	433.13	
2021-04-05	PSD2 API	100.00	0.00	0.00	462.41	412.06	
2021-04-04	PSD2 API	100.00	0.00	0.00	379.45	410.45	
2021-04-03	PSD2 API	100.00	0.00	0.14	454.74	424.62	
2021-04-02	PSD2 API	100.00	0.00	0.00	406.05	465.20	
2021-04-01	PSD2 API	100.00	0.00	0.00	406.88	470.10	

3. Daily Availability – Digital Mobile / Dnevna dostupnost Digital Mobile

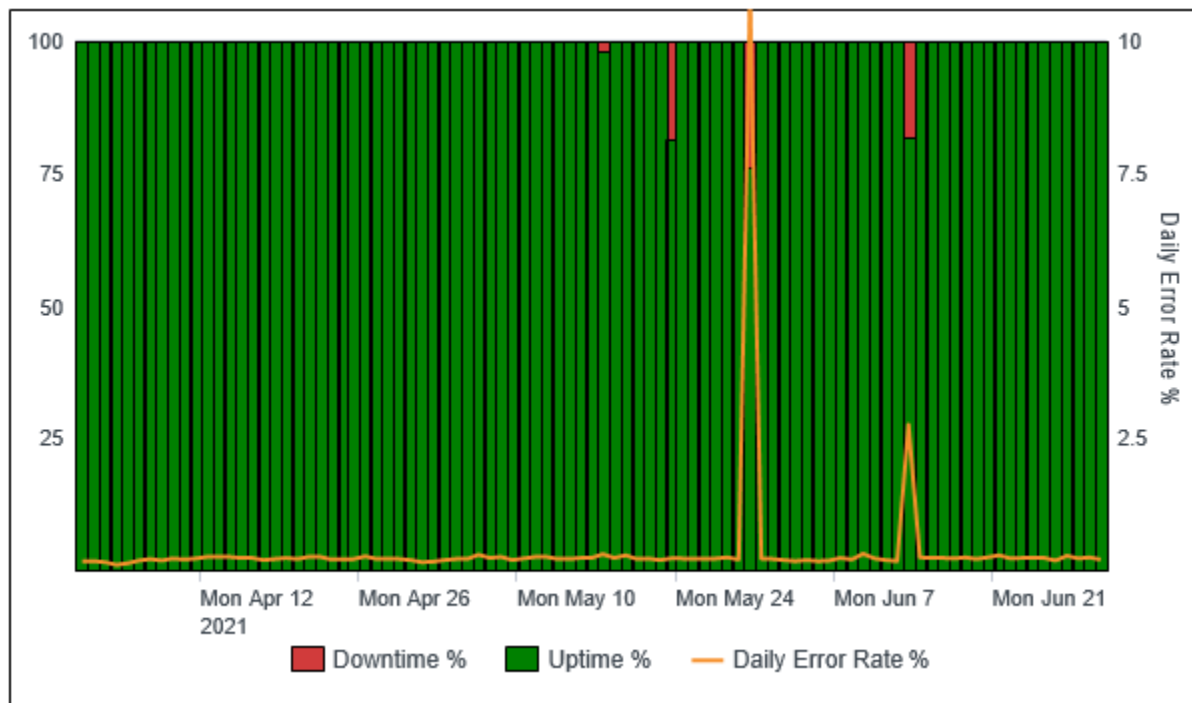


3.1. Digical Mobile daily statistics / Digical Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-06-30	Digical:Mobile	100.00	0.00	0.000	2426.53	717.36
2021-06-29	Digical:Mobile	100.00	0.00	0.000	2403.77	735.23
2021-06-28	Digical:Mobile	100.00	0.00	0.000	2407.13	745.78
2021-06-27	Digical:Mobile	100.00	0.00	0.000	2284.34	738.71
2021-06-26	Digical:Mobile	100.00	0.00	0.000	2243.97	768.20
2021-06-25	Digical:Mobile	100.00	0.00	0.000	2996.69	748.39
2021-06-24	Digical:Mobile	100.00	0.00	0.000	2408.02	741.57
2021-06-23	Digical:Mobile	100.00	0.00	0.000	2450.91	741.82
2021-06-22	Digical:Mobile	100.00	0.00	0.000	2295.85	730.13
2021-06-21	Digical:Mobile	100.00	0.00	0.000	2476.33	737.94
2021-06-20	Digical:Mobile	100.00	0.00	0.000	2341.46	728.26
2021-06-19	Digical:Mobile	100.00	0.00	0.000	2337.94	744.12
2021-06-18	Digical:Mobile	100.00	0.00	0.000	2553.54	760.99
2021-06-17	Digical:Mobile	100.00	0.00	0.000	2532.53	721.28
2021-06-16	Digical:Mobile	100.00	0.00	0.001	2487.96	738.82
2021-06-15	Digical:Mobile	100.00	0.00	0.000	3151.06	806.13
2021-06-14	Digical:Mobile	100.00	0.00	0.000	2888.93	744.92
2021-06-13	Digical:Mobile	84.79	15.21	0.373	2450.22	749.37
2021-06-12	Digical:Mobile	100.00	0.00	0.000	2677.83	794.69
2021-06-11	Digical:Mobile	100.00	0.00	0.000	3130.85	756.35
2021-06-10	Digical:Mobile	100.00	0.00	0.000	2826.78	745.50
2021-06-09	Digical:Mobile	100.00	0.00	0.000	3069.51	798.41
2021-06-08	Digical:Mobile	100.00	0.00	0.000	3102.41	764.63
2021-06-07	Digical:Mobile	100.00	0.00	0.000	2795.12	740.63
2021-06-06	Digical:Mobile	100.00	0.00	0.000	2314.28	725.54
2021-06-05	Digical:Mobile	100.00	0.00	0.000	2241.09	732.84
2021-06-04	Digical:Mobile	100.00	0.00	0.000	2361.60	724.43
2021-06-03	Digical:Mobile	100.00	0.00	0.000	2181.31	736.27
2021-06-02	Digical:Mobile	100.00	0.00	0.000	2315.89	758.81
2021-06-01	Digical:Mobile	100.00	0.00	0.000	2641.63	852.51
2021-05-31	Digical:Mobile	100.00	0.00	0.000	2436.33	757.12
2021-05-30	Digical:Mobile	76.60	23.40	0.581	3326.23	1164.82
2021-05-29	Digical:Mobile	100.00	0.00	0.000	2739.45	927.42
2021-05-28	Digical:Mobile	100.00	0.00	0.000	2918.97	921.33
2021-05-27	Digical:Mobile	100.00	0.00	0.000	2812.95	870.23
2021-05-26	Digical:Mobile	100.00	0.00	0.000	2866.59	889.88
2021-05-25	Digical:Mobile	100.00	0.00	0.000	3159.45	971.70
2021-05-24	Digical:Mobile	100.00	0.00	0.000	3187.23	957.40
2021-05-23	Digical:Mobile	81.32	18.68	0.000	2677.99	857.81
2021-05-22	Digical:Mobile	100.00	0.00	0.000	2786.32	907.53
2021-05-21	Digical:Mobile	100.00	0.00	0.000	2868.03	909.51
2021-05-20	Digical:Mobile	100.00	0.00	0.000	3202.17	961.67
2021-05-19	Digical:Mobile	100.00	0.00	0.000	3232.15	970.29
2021-05-18	Digical:Mobile	100.00	0.00	0.000	3636.91	1084.46
2021-05-17	Digical:Mobile	97.50	2.50	0.001	4587.34	2039.37
2021-05-16	Digical:Mobile	100.00	0.00	0.000	4115.99	997.90
2021-05-15	Digical:Mobile	100.00	0.00	0.000	3913.47	994.87
2021-05-14	Digical:Mobile	100.00	0.00	0.000	4163.83	1143.80

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-05-13	Digical:Mobile	100.00	0.00	0.000	3942.01	1058.27
2021-05-12	Digical:Mobile	100.00	0.00	0.000	3727.61	1062.94
2021-05-11	Digical:Mobile	100.00	0.00	0.000	3978.89	1182.27
2021-05-10	Digical:Mobile	100.00	0.00	0.000	4376.73	1444.34
2021-05-09	Digical:Mobile	100.00	0.00	0.000	2818.97	906.16
2021-05-08	Digical:Mobile	100.00	0.00	0.000	3093.75	1020.65
2021-05-07	Digical:Mobile	100.00	0.00	0.000	3497.81	1091.03
2021-05-06	Digical:Mobile	100.00	0.00	0.000	3276.65	991.28
2021-05-05	Digical:Mobile	100.00	0.00	0.000	3087.08	926.58
2021-05-04	Digical:Mobile	100.00	0.00	0.000	3178.47	948.91
2021-05-03	Digical:Mobile	100.00	0.00	0.000	3410.05	1008.69
2021-05-02	Digical:Mobile	100.00	0.00	0.000	2555.33	803.18
2021-05-01	Digical:Mobile	100.00	0.00	0.000	2834.48	910.52
2021-04-30	Digical:Mobile	100.00	0.00	0.000	2998.45	920.01
2021-04-29	Digical:Mobile	100.00	0.00	0.000	3123.04	953.30
2021-04-28	Digical:Mobile	100.00	0.00	0.001	2901.97	871.93
2021-04-27	Digical:Mobile	100.00	0.00	0.001	2743.51	811.23
2021-04-26	Digical:Mobile	100.00	0.00	0.000	3034.93	971.51
2021-04-25	Digical:Mobile	100.00	0.00	0.000	2582.40	813.40
2021-04-24	Digical:Mobile	100.00	0.00	0.000	2571.79	825.00
2021-04-23	Digical:Mobile	100.00	0.00	0.000	2884.07	879.47
2021-04-22	Digical:Mobile	99.65	0.35	0.001	2901.70	867.18
2021-04-21	Digical:Mobile	100.00	0.00	0.000	2902.01	865.95
2021-04-20	Digical:Mobile	100.00	0.00	0.000	3104.28	898.39
2021-04-19	Digical:Mobile	100.00	0.00	0.000	3206.09	923.54
2021-04-18	Digical:Mobile	100.00	0.00	0.000	2707.89	794.74
2021-04-17	Digical:Mobile	100.00	0.00	0.000	2693.45	808.13
2021-04-16	Digical:Mobile	100.00	0.00	0.000	3181.20	924.32
2021-04-15	Digical:Mobile	100.00	0.00	0.000	3614.54	1038.68
2021-04-14	Digical:Mobile	100.00	0.00	0.000	3388.26	967.18
2021-04-13	Digical:Mobile	100.00	0.00	0.000	3423.10	1005.60
2021-04-12	Digical:Mobile	100.00	0.00	0.000	3343.41	980.65
2021-04-11	Digical:Mobile	100.00	0.00	0.000	2769.00	846.75
2021-04-10	Digical:Mobile	100.00	0.00	0.000	2646.42	831.65
2021-04-09	Digical:Mobile	100.00	0.00	0.000	3169.82	952.32
2021-04-08	Digical:Mobile	100.00	0.00	0.000	3147.48	936.71
2021-04-07	Digical:Mobile	100.00	0.00	0.000	2910.49	885.85
2021-04-06	Digical:Mobile	100.00	0.00	0.000	3010.79	893.18
2021-04-05	Digical:Mobile	100.00	0.00	0.000	2380.68	762.52
2021-04-04	Digical:Mobile	100.00	0.00	0.000	2281.41	777.26
2021-04-03	Digical:Mobile	100.00	0.00	0.000	2438.86	801.60
2021-04-02	Digical:Mobile	100.00	0.00	0.000	2733.79	852.49
2021-04-01	Digical:Mobile	100.00	0.00	0.000	3037.78	926.87

4. Daily Availability – Digital / Dnevna dostupnost Digital

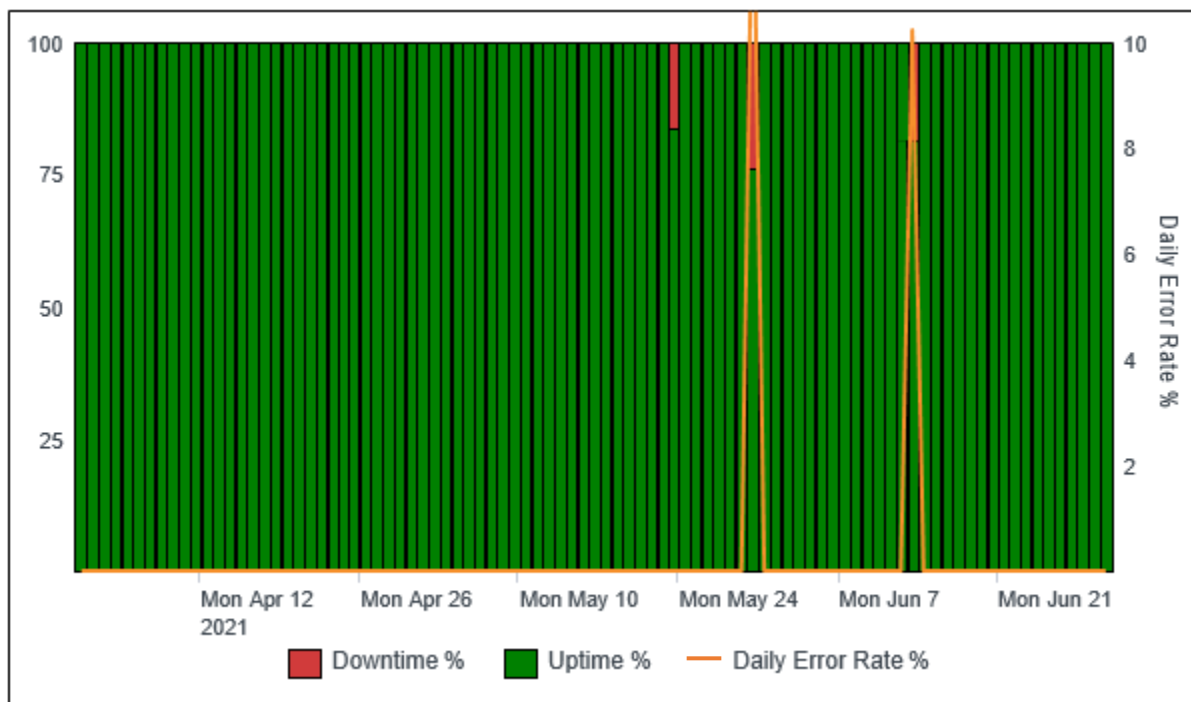


4.1. Digical daily statistics / Digical dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-06-30	Digical	100.00	0.00	0.18	1438.35	833.81
2021-06-29	Digical	100.00	0.00	0.22	1430.79	839.28
2021-06-28	Digical	100.00	0.00	0.20	1414.90	843.17
2021-06-27	Digical	100.00	0.00	0.25	1372.38	830.38
2021-06-26	Digical	100.00	0.00	0.16	1400.63	935.65
2021-06-25	Digical	100.00	0.00	0.21	1819.25	822.29
2021-06-24	Digical	100.00	0.00	0.21	1428.07	839.83
2021-06-23	Digical	100.00	0.00	0.21	1433.10	888.38
2021-06-22	Digical	100.00	0.00	0.20	1409.30	759.77
2021-06-21	Digical	100.00	0.00	0.26	1433.41	815.26
2021-06-20	Digical	100.00	0.00	0.22	1352.89	776.86
2021-06-19	Digical	100.00	0.00	0.19	1414.82	783.57
2021-06-18	Digical	100.00	0.00	0.22	1455.12	796.37
2021-06-17	Digical	100.00	0.00	0.20	1439.37	811.75
2021-06-16	Digical	100.00	0.00	0.21	1392.67	825.29
2021-06-15	Digical	100.00	0.00	0.21	1909.86	922.80
2021-06-14	Digical	100.00	0.00	0.22	1678.18	854.08
2021-06-13	Digical	81.81	18.19	2.74	1398.16	768.31
2021-06-12	Digical	100.00	0.00	0.15	1712.37	832.95
2021-06-11	Digical	100.00	0.00	0.17	2061.91	814.42
2021-06-10	Digical	100.00	0.00	0.20	1652.76	839.02
2021-06-09	Digical	100.00	0.00	0.29	1878.14	957.73
2021-06-08	Digical	100.00	0.00	0.18	1846.35	869.04
2021-06-07	Digical	100.00	0.00	0.21	1674.20	844.53
2021-06-06	Digical	100.00	0.00	0.16	1378.35	840.71
2021-06-05	Digical	100.00	0.00	0.15	1419.76	952.57
2021-06-04	Digical	100.00	0.00	0.17	1407.34	795.09
2021-06-03	Digical	100.00	0.00	0.15	1316.81	808.65
2021-06-02	Digical	100.00	0.00	0.17	1337.68	855.06
2021-06-01	Digical	100.00	0.00	0.19	1541.81	980.40
2021-05-31	Digical	100.00	0.00	0.20	1409.00	910.29
2021-05-30	Digical	76.18	23.82	10.78	1688.85	885.40
2021-05-29	Digical	100.00	0.00	0.18	1543.73	838.54
2021-05-28	Digical	100.00	0.00	0.22	1599.00	885.29
2021-05-27	Digical	100.00	0.00	0.20	1554.91	865.23
2021-05-26	Digical	100.00	0.00	0.19	1549.96	858.69
2021-05-25	Digical	100.00	0.00	0.19	1637.10	906.44
2021-05-24	Digical	100.00	0.00	0.20	1603.69	898.65
2021-05-23	Digical	81.39	18.61	0.20	1420.15	773.21
2021-05-22	Digical	100.00	0.00	0.17	1603.43	837.97
2021-05-21	Digical	100.00	0.00	0.20	1560.88	858.07
2021-05-20	Digical	100.00	0.00	0.19	1637.22	881.36
2021-05-19	Digical	100.00	0.00	0.26	1634.19	873.44
2021-05-18	Digical	100.00	0.00	0.21	1752.62	944.21
2021-05-17	Digical	98.54	1.46	0.28	1935.53	1237.94
2021-05-16	Digical	100.00	0.00	0.21	2458.13	888.97
2021-05-15	Digical	100.00	0.00	0.21	2232.02	850.74

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-05-14	Digical	100.00	0.00	0.19	1919.78	904.61
2021-05-13	Digical	100.00	0.00	0.19	1896.37	878.95
2021-05-12	Digical	100.00	0.00	0.23	1769.06	881.47
2021-05-11	Digical	100.00	0.00	0.23	1842.82	933.90
2021-05-10	Digical	100.00	0.00	0.20	1910.84	1274.48
2021-05-09	Digical	100.00	0.00	0.17	1415.36	868.84
2021-05-08	Digical	100.00	0.00	0.23	1597.90	824.65
2021-05-07	Digical	100.00	0.00	0.21	1685.50	956.02
2021-05-06	Digical	100.00	0.00	0.27	1678.92	960.08
2021-05-05	Digical	100.00	0.00	0.19	1546.08	884.59
2021-05-04	Digical	100.00	0.00	0.19	1600.73	870.61
2021-05-03	Digical	100.00	0.00	0.17	1704.71	912.25
2021-05-02	Digical	100.00	0.00	0.14	1434.51	802.17
2021-05-01	Digical	100.00	0.00	0.13	1519.35	819.66
2021-04-30	Digical	100.00	0.00	0.17	1533.74	904.75
2021-04-29	Digical	100.00	0.00	0.19	1601.28	913.51
2021-04-28	Digical	100.00	0.00	0.20	1543.94	873.21
2021-04-27	Digical	100.00	0.00	0.19	1500.85	841.82
2021-04-26	Digical	100.00	0.00	0.24	1552.28	915.12
2021-04-25	Digical	100.00	0.00	0.19	1388.13	968.24
2021-04-24	Digical	100.00	0.00	0.18	1431.29	871.64
2021-04-23	Digical	100.00	0.00	0.18	1539.16	871.84
2021-04-22	Digical	100.00	0.00	0.23	1493.48	851.33
2021-04-21	Digical	100.00	0.00	0.23	1449.17	840.73
2021-04-20	Digical	100.00	0.00	0.19	1547.84	924.55
2021-04-19	Digical	100.00	0.00	0.21	1599.55	860.21
2021-04-18	Digical	100.00	0.00	0.19	1335.16	788.33
2021-04-17	Digical	100.00	0.00	0.17	1411.90	799.70
2021-04-16	Digical	100.00	0.00	0.21	1554.77	862.76
2021-04-15	Digical	100.00	0.00	0.21	1639.18	909.42
2021-04-14	Digical	100.00	0.00	0.23	1626.31	867.07
2021-04-13	Digical	100.00	0.00	0.23	1604.11	888.12
2021-04-12	Digical	100.00	0.00	0.23	1538.83	866.63
2021-04-11	Digical	100.00	0.00	0.20	1377.48	825.01
2021-04-10	Digical	100.00	0.00	0.18	1311.70	768.22
2021-04-09	Digical	100.00	0.00	0.20	1502.29	861.17
2021-04-08	Digical	100.00	0.00	0.16	1474.36	861.52
2021-04-07	Digical	100.00	0.00	0.19	1389.48	832.99
2021-04-06	Digical	100.00	0.00	0.16	1493.42	846.61
2021-04-05	Digical	100.00	0.00	0.11	1230.37	771.74
2021-04-04	Digical	100.00	0.00	0.08	1182.65	759.46
2021-04-03	Digical	100.00	0.00	0.13	1281.10	763.19
2021-04-02	Digical	100.00	0.00	0.15	1405.61	839.93
2021-04-01	Digical	100.00	0.00	0.15	1523.20	895.88

5. Daily Availability – Com@net / Dnevna dostupnost Com@net

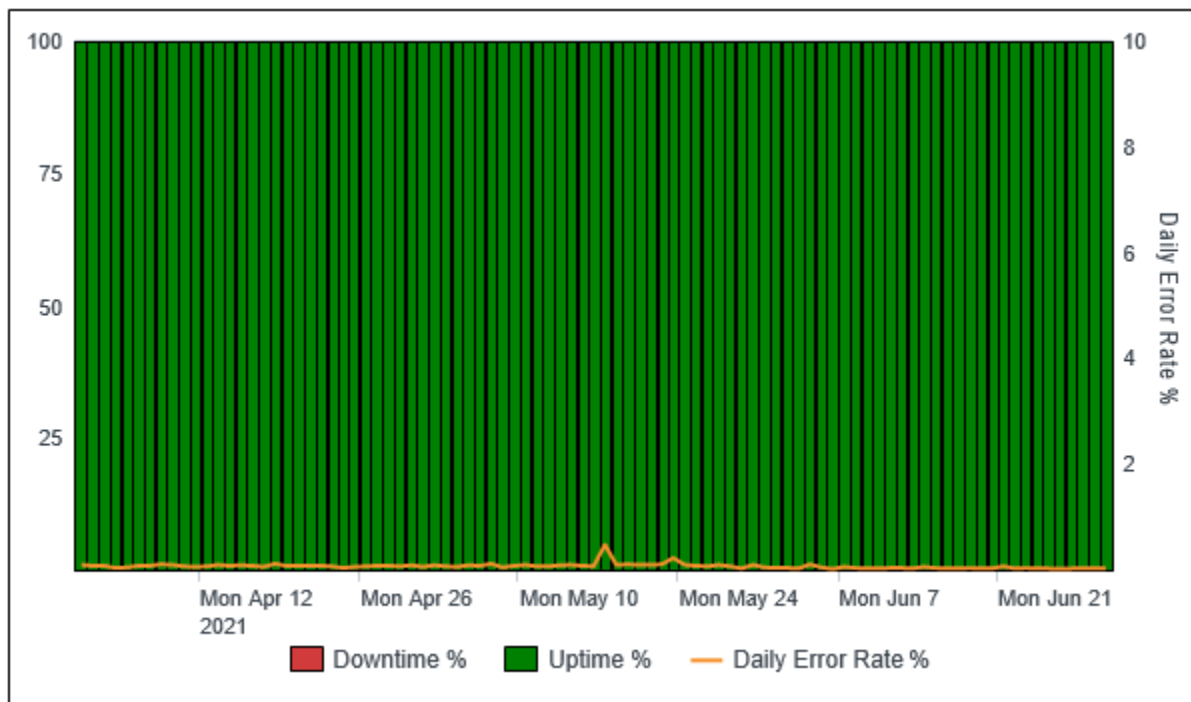


5.1.Com@net daily statistics / Com@net dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-06-30	Com@net	100.00	0.00	0.00	613.50	152.99
2021-06-29	Com@net	100.00	0.00	0.00	621.91	147.40
2021-06-28	Com@net	100.00	0.00	0.00	614.06	145.44
2021-06-27	Com@net	100.00	0.00	0.00	567.98	144.00
2021-06-26	Com@net	100.00	0.00	0.00	570.82	138.61
2021-06-25	Com@net	100.00	0.00	0.00	633.79	154.51
2021-06-24	Com@net	100.00	0.00	0.00	617.53	157.08
2021-06-23	Com@net	100.00	0.00	0.00	615.46	165.23
2021-06-22	Com@net	100.00	0.00	0.00	544.98	139.30
2021-06-21	Com@net	100.00	0.00	0.00	602.67	132.48
2021-06-20	Com@net	100.00	0.00	0.00	570.69	182.78
2021-06-19	Com@net	100.00	0.00	0.00	574.89	130.45
2021-06-18	Com@net	100.00	0.00	0.00	636.21	147.56
2021-06-17	Com@net	100.00	0.00	0.00	644.69	145.53
2021-06-16	Com@net	100.00	0.00	0.00	612.67	136.99
2021-06-15	Com@net	100.00	0.00	0.00	646.18	143.59
2021-06-14	Com@net	100.00	0.00	0.00	623.92	138.43
2021-06-13	Com@net	81.94	18.06	10.25	565.55	145.69
2021-06-12	Com@net	100.00	0.00	0.00	572.98	139.75
2021-06-11	Com@net	100.00	0.00	0.00	637.01	143.23
2021-06-10	Com@net	100.00	0.00	0.00	628.13	143.51
2021-06-09	Com@net	100.00	0.00	0.00	630.10	141.47
2021-06-08	Com@net	100.00	0.00	0.00	632.77	143.59
2021-06-07	Com@net	100.00	0.00	0.00	623.45	147.53
2021-06-06	Com@net	100.00	0.00	0.00	541.47	138.79
2021-06-05	Com@net	100.00	0.00	0.00	619.94	257.55
2021-06-04	Com@net	100.00	0.00	0.00	585.73	131.98
2021-06-03	Com@net	100.00	0.00	0.00	524.95	216.13
2021-06-02	Com@net	100.00	0.00	0.00	603.34	139.78
2021-06-01	Com@net	100.00	0.00	0.00	619.56	152.47
2021-05-31	Com@net	100.00	0.00	0.00	604.28	136.15
2021-05-30	Com@net	76.46	23.54	13.95	568.24	201.89
2021-05-29	Com@net	100.00	0.00	0.00	596.08	135.89
2021-05-28	Com@net	100.00	0.00	0.00	655.48	149.75
2021-05-27	Com@net	100.00	0.00	0.00	652.13	164.29
2021-05-26	Com@net	100.00	0.00	0.00	651.30	159.66
2021-05-25	Com@net	100.00	0.00	0.00	682.10	180.14
2021-05-24	Com@net	100.00	0.00	0.00	684.08	198.33
2021-05-23	Com@net	84.24	15.76	0.00	624.28	141.60
2021-05-22	Com@net	100.00	0.00	0.00	604.14	134.27
2021-05-21	Com@net	100.00	0.00	0.00	658.01	153.54
2021-05-20	Com@net	100.00	0.00	0.00	650.81	159.52
2021-05-19	Com@net	100.00	0.00	0.00	648.89	205.94
2021-05-18	Com@net	100.00	0.00	0.00	674.41	174.56
2021-05-17	Com@net	100.00	0.00	0.00	746.21	244.55
2021-05-16	Com@net	100.00	0.00	0.00	586.48	154.05
2021-05-15	Com@net	100.00	0.00	0.00	601.92	145.96
2021-05-14	Com@net	100.00	0.00	0.00	716.71	164.35
2021-05-13	Com@net	100.00	0.00	0.00	641.78	176.52
2021-05-12	Com@net	100.00	0.00	0.00	653.06	200.12
2021-05-11	Com@net	100.00	0.00	0.00	657.47	170.01
2021-05-10	Com@net	100.00	0.00	0.00	660.76	172.47

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-05-09	Com@net	100.00	0.00	0.00	601.05	148.33
2021-05-08	Com@net	100.00	0.00	0.00	592.09	142.93
2021-05-07	Com@net	100.00	0.00	0.00	658.08	169.72
2021-05-06	Com@net	100.00	0.00	0.00	641.86	177.66
2021-05-05	Com@net	100.00	0.00	0.00	637.44	172.82
2021-05-04	Com@net	100.00	0.00	0.00	659.13	180.69
2021-05-03	Com@net	100.00	0.00	0.00	650.62	152.27
2021-05-02	Com@net	100.00	0.00	0.00	584.27	379.70
2021-05-01	Com@net	100.00	0.00	0.00	601.18	142.12
2021-04-30	Com@net	100.00	0.00	0.00	653.27	168.06
2021-04-29	Com@net	100.00	0.00	0.00	656.91	168.98
2021-04-28	Com@net	100.00	0.00	0.00	679.79	175.21
2021-04-27	Com@net	100.00	0.00	0.00	657.95	163.50
2021-04-26	Com@net	100.00	0.00	0.00	650.35	170.17
2021-04-25	Com@net	100.00	0.00	0.00	594.77	167.35
2021-04-24	Com@net	100.00	0.00	0.00	625.77	151.47
2021-04-23	Com@net	100.00	0.00	0.00	661.56	177.85
2021-04-22	Com@net	100.00	0.00	0.00	653.04	160.12
2021-04-21	Com@net	100.00	0.00	0.00	646.31	172.04
2021-04-20	Com@net	100.00	0.00	0.00	670.89	201.61
2021-04-19	Com@net	100.00	0.00	0.00	659.67	187.91
2021-04-18	Com@net	100.00	0.00	0.00	572.29	155.11
2021-04-17	Com@net	100.00	0.00	0.00	628.62	151.18
2021-04-16	Com@net	100.00	0.00	0.00	675.21	161.93
2021-04-15	Com@net	100.00	0.00	0.00	658.44	177.82
2021-04-14	Com@net	100.00	0.00	0.00	653.85	205.03
2021-04-13	Com@net	100.00	0.00	0.00	669.83	152.15
2021-04-12	Com@net	100.00	0.00	0.00	651.39	179.52
2021-04-11	Com@net	100.00	0.00	0.00	581.09	154.98
2021-04-10	Com@net	100.00	0.00	0.00	592.63	138.94
2021-04-09	Com@net	100.00	0.00	0.00	646.14	160.92
2021-04-08	Com@net	100.00	0.00	0.00	637.37	173.39
2021-04-07	Com@net	100.00	0.00	0.00	640.23	161.91
2021-04-06	Com@net	100.00	0.00	0.00	641.34	161.52
2021-04-05	Com@net	100.00	0.00	0.00	541.83	137.24
2021-04-04	Com@net	100.00	0.00	0.00	589.60	145.79
2021-04-03	Com@net	100.00	0.00	0.00	583.38	138.41
2021-04-02	Com@net	100.00	0.00	0.00	633.73	140.39
2021-04-01	Com@net	100.00	0.00	0.00	649.42	169.99

6. Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile

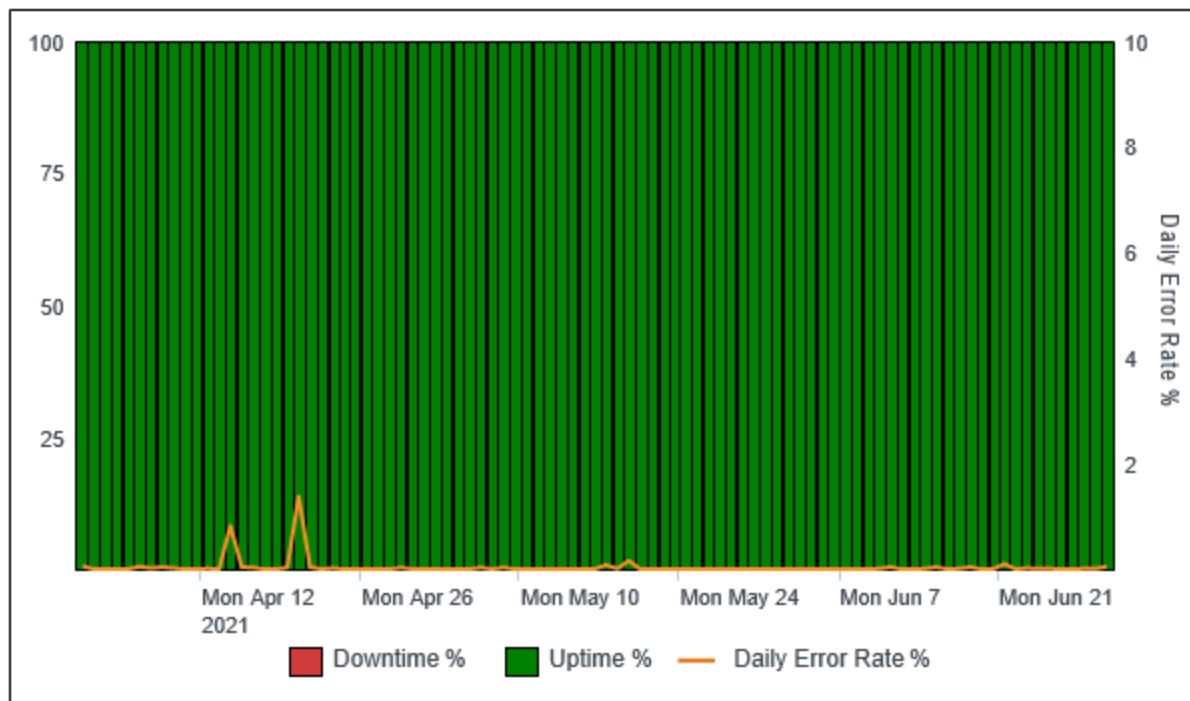


6.1. Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-06-30	Digi4Biz Mobile	100.00	0.00	0.01	2154.98	398.15
2021-06-29	Digi4Biz Mobile	100.00	0.00	0.01	2264.31	405.60
2021-06-28	Digi4Biz Mobile	100.00	0.00	0.01	2155.60	397.64
2021-06-27	Digi4Biz Mobile	100.00	0.00	0.01	2022.63	433.07
2021-06-26	Digi4Biz Mobile	100.00	0.00	0.00	1916.66	432.14
2021-06-25	Digi4Biz Mobile	100.00	0.00	0.01	2253.04	409.10
2021-06-24	Digi4Biz Mobile	100.00	0.00	0.01	2180.05	405.23
2021-06-23	Digi4Biz Mobile	100.00	0.00	0.02	2080.85	399.61
2021-06-22	Digi4Biz Mobile	100.00	0.00	0.01	2098.80	429.22
2021-06-21	Digi4Biz Mobile	100.00	0.00	0.05	2133.04	400.95
2021-06-20	Digi4Biz Mobile	100.00	0.00	0.01	2006.38	433.99
2021-06-19	Digi4Biz Mobile	100.00	0.00	0.01	2247.27	433.75
2021-06-18	Digi4Biz Mobile	100.00	0.00	0.02	2241.58	429.31
2021-06-17	Digi4Biz Mobile	100.00	0.00	0.01	2184.31	405.68
2021-06-16	Digi4Biz Mobile	100.00	0.00	0.01	2324.20	402.21
2021-06-15	Digi4Biz Mobile	100.00	0.00	0.02	2401.36	395.24
2021-06-14	Digi4Biz Mobile	100.00	0.00	0.04	2265.54	384.73
2021-06-13	Digi4Biz Mobile	100.00	0.00	0.01	2232.84	422.75
2021-06-12	Digi4Biz Mobile	100.00	0.00	0.02	2331.42	432.99
2021-06-11	Digi4Biz Mobile	100.00	0.00	0.02	2327.42	399.76
2021-06-10	Digi4Biz Mobile	100.00	0.00	0.01	2390.98	396.47
2021-06-09	Digi4Biz Mobile	100.00	0.00	0.01	2215.25	399.08
2021-06-08	Digi4Biz Mobile	100.00	0.00	0.02	2263.10	401.15
2021-06-07	Digi4Biz Mobile	100.00	0.00	0.04	2250.53	394.86
2021-06-06	Digi4Biz Mobile	100.00	0.00	0.00	1931.53	431.27
2021-06-05	Digi4Biz Mobile	100.00	0.00	0.03	2084.33	435.88
2021-06-04	Digi4Biz Mobile	100.00	0.00	0.09	2038.33	398.89
2021-06-03	Digi4Biz Mobile	100.00	0.00	0.01	2021.48	423.25
2021-06-02	Digi4Biz Mobile	100.00	0.00	0.02	2117.18	400.96
2021-06-01	Digi4Biz Mobile	100.00	0.00	0.02	2233.86	401.44
2021-05-31	Digi4Biz Mobile	100.00	0.00	0.03	2322.55	397.02
2021-05-30	Digi4Biz Mobile	99.93	0.07	0.08	2272.53	441.18
2021-05-29	Digi4Biz Mobile	100.00	0.00	0.01	2096.27	444.29
2021-05-28	Digi4Biz Mobile	100.00	0.00	0.05	2108.22	418.96
2021-05-27	Digi4Biz Mobile	100.00	0.00	0.08	2151.11	415.33
2021-05-26	Digi4Biz Mobile	100.00	0.00	0.05	2185.37	417.28
2021-05-25	Digi4Biz Mobile	100.00	0.00	0.06	2266.32	416.80
2021-05-24	Digi4Biz Mobile	100.00	0.00	0.08	2240.52	442.24
2021-05-23	Digi4Biz Mobile	100.00	0.00	0.21	2098.71	447.94
2021-05-22	Digi4Biz Mobile	100.00	0.00	0.09	2101.76	441.37
2021-05-21	Digi4Biz Mobile	100.00	0.00	0.08	2058.45	414.28
2021-05-20	Digi4Biz Mobile	100.00	0.00	0.08	2224.97	413.27
2021-05-19	Digi4Biz Mobile	100.00	0.00	0.09	2252.47	411.89
2021-05-18	Digi4Biz Mobile	100.00	0.00	0.08	2294.66	420.54
2021-05-17	Digi4Biz Mobile	100.00	0.00	0.46	2510.97	429.26
2021-05-16	Digi4Biz Mobile	100.00	0.00	0.05	2134.84	444.93
2021-05-15	Digi4Biz Mobile	100.00	0.00	0.06	2132.92	445.74
2021-05-14	Digi4Biz Mobile	100.00	0.00	0.08	2353.02	408.40
2021-05-13	Digi4Biz Mobile	100.00	0.00	0.07	2304.19	409.65
2021-05-12	Digi4Biz Mobile	100.00	0.00	0.05	2300.08	410.43
2021-05-11	Digi4Biz Mobile	100.00	0.00	0.05	2325.09	412.64

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-05-10	Digi4Biz Mobile	100.00	0.00	0.08	2389.11	402.49
2021-05-09	Digi4Biz Mobile	100.00	0.00	0.06	2024.17	444.60
2021-05-08	Digi4Biz Mobile	100.00	0.00	0.03	2157.40	443.78
2021-05-07	Digi4Biz Mobile	100.00	0.00	0.10	2103.38	414.72
2021-05-06	Digi4Biz Mobile	100.00	0.00	0.06	2144.11	418.76
2021-05-05	Digi4Biz Mobile	100.00	0.00	0.07	2214.41	411.95
2021-05-04	Digi4Biz Mobile	100.00	0.00	0.04	2122.09	419.00
2021-05-03	Digi4Biz Mobile	100.00	0.00	0.05	2230.93	407.15
2021-05-02	Digi4Biz Mobile	100.00	0.00	0.07	1890.04	449.20
2021-05-01	Digi4Biz Mobile	100.00	0.00	0.04	1757.38	452.88
2021-04-30	Digi4Biz Mobile	100.00	0.00	0.07	2153.43	424.68
2021-04-29	Digi4Biz Mobile	100.00	0.00	0.05	2156.62	424.91
2021-04-28	Digi4Biz Mobile	100.00	0.00	0.06	2263.01	427.84
2021-04-27	Digi4Biz Mobile	100.00	0.00	0.06	2246.89	427.24
2021-04-26	Digi4Biz Mobile	100.00	0.00	0.05	2204.94	420.90
2021-04-25	Digi4Biz Mobile	100.00	0.00	0.04	1856.07	463.64
2021-04-24	Digi4Biz Mobile	100.00	0.00	0.02	1699.83	460.09
2021-04-23	Digi4Biz Mobile	100.00	0.00	0.05	2129.28	429.10
2021-04-22	Digi4Biz Mobile	100.00	0.00	0.06	2139.94	425.19
2021-04-21	Digi4Biz Mobile	100.00	0.00	0.06	2033.57	425.31
2021-04-20	Digi4Biz Mobile	100.00	0.00	0.06	2154.99	424.54
2021-04-19	Digi4Biz Mobile	100.00	0.00	0.06	2096.82	413.97
2021-04-18	Digi4Biz Mobile	100.00	0.00	0.10	1928.51	445.95
2021-04-17	Digi4Biz Mobile	100.00	0.00	0.04	2089.52	455.62
2021-04-16	Digi4Biz Mobile	100.00	0.00	0.06	2194.38	424.21
2021-04-15	Digi4Biz Mobile	100.00	0.00	0.07	2193.38	409.19
2021-04-14	Digi4Biz Mobile	100.00	0.00	0.06	2164.97	412.83
2021-04-13	Digi4Biz Mobile	100.00	0.00	0.08	2237.29	415.05
2021-04-12	Digi4Biz Mobile	100.00	0.00	0.05	2112.51	410.82
2021-04-11	Digi4Biz Mobile	100.00	0.00	0.04	1882.11	438.14
2021-04-10	Digi4Biz Mobile	100.00	0.00	0.05	1870.96	443.69
2021-04-09	Digi4Biz Mobile	100.00	0.00	0.08	2425.58	419.17
2021-04-08	Digi4Biz Mobile	100.00	0.00	0.09	2111.52	423.67
2021-04-07	Digi4Biz Mobile	100.00	0.00	0.06	2143.67	421.73
2021-04-06	Digi4Biz Mobile	100.00	0.00	0.06	2271.53	423.04
2021-04-05	Digi4Biz Mobile	100.00	0.00	0.03	1881.17	457.05
2021-04-04	Digi4Biz Mobile	100.00	0.00	0.02	1997.74	475.24
2021-04-03	Digi4Biz Mobile	100.00	0.00	0.06	1942.55	460.82
2021-04-02	Digi4Biz Mobile	100.00	0.00	0.06	2325.10	431.14
2021-04-01	Digi4Biz Mobile	100.00	0.00	0.08	2338.30	426.02

7. Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz



7.1. Digi4Biz Daily statistics / Digi4Biz dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-06-30	Digi4Biz	100.00	0.00	0.05	6998.00	394.98
2021-06-29	Digi4Biz	100.00	0.00	0.01	7025.87	400.21
2021-06-28	Digi4Biz	100.00	0.00	0.01	7032.19	391.00
2021-06-27	Digi4Biz	100.00	0.00	0.00	5723.09	413.85
2021-06-26	Digi4Biz	100.00	0.00	0.00	6131.78	410.92
2021-06-25	Digi4Biz	100.00	0.00	0.01	6639.02	393.90
2021-06-24	Digi4Biz	100.00	0.00	0.01	7053.12	388.46
2021-06-23	Digi4Biz	100.00	0.00	0.02	8054.42	390.26
2021-06-22	Digi4Biz	100.00	0.00	0.00	5516.39	409.49
2021-06-21	Digi4Biz	100.00	0.00	0.10	7069.87	386.13
2021-06-20	Digi4Biz	100.00	0.00	0.00	9217.81	403.66
2021-06-19	Digi4Biz	100.00	0.00	0.00	10117.09	409.71
2021-06-18	Digi4Biz	100.00	0.00	0.04	6646.25	391.16
2021-06-17	Digi4Biz	100.00	0.00	0.01	6298.93	409.98
2021-06-16	Digi4Biz	100.00	0.00	0.00	5181.86	395.18
2021-06-15	Digi4Biz	100.00	0.00	0.04	7859.95	394.21
2021-06-14	Digi4Biz	100.00	0.00	0.01	6705.48	381.25
2021-06-13	Digi4Biz	100.00	0.00	0.00	7164.37	396.68
2021-06-12	Digi4Biz	100.00	0.00	0.00	6960.63	391.47
2021-06-11	Digi4Biz	100.00	0.00	0.04	6920.34	389.36
2021-06-10	Digi4Biz	100.00	0.00	0.01	6237.82	385.04
2021-06-09	Digi4Biz	100.00	0.00	0.00	6254.99	385.83
2021-06-08	Digi4Biz	100.00	0.00	0.00	6948.64	399.31
2021-06-07	Digi4Biz	100.00	0.00	0.00	7369.74	380.94
2021-06-06	Digi4Biz	100.00	0.00	0.00	6874.75	403.90
2021-06-05	Digi4Biz	100.00	0.00	0.00	8093.33	397.06
2021-06-04	Digi4Biz	100.00	0.00	0.00	7828.91	383.44
2021-06-03	Digi4Biz	100.00	0.00	0.00	7737.69	395.57
2021-06-02	Digi4Biz	100.00	0.00	0.00	7501.70	379.56
2021-06-01	Digi4Biz	100.00	0.00	0.00	7002.25	390.18
2021-05-31	Digi4Biz	100.00	0.00	0.00	5896.53	382.09
2021-05-30	Digi4Biz	99.93	0.07	0.00	5593.81	412.63
2021-05-29	Digi4Biz	100.00	0.00	0.00	5964.43	413.15
2021-05-28	Digi4Biz	100.00	0.00	0.00	4873.94	410.58
2021-05-27	Digi4Biz	100.00	0.00	0.00	6970.21	410.30
2021-05-26	Digi4Biz	100.00	0.00	0.00	5057.79	415.26
2021-05-25	Digi4Biz	100.00	0.00	0.00	8447.95	418.15
2021-05-24	Digi4Biz	100.00	0.00	0.00	9091.49	420.80
2021-05-23	Digi4Biz	100.00	0.00	0.00	7771.96	439.61
2021-05-22	Digi4Biz	100.00	0.00	0.00	3777.82	451.70
2021-05-21	Digi4Biz	100.00	0.00	0.00	6039.05	410.12
2021-05-20	Digi4Biz	100.00	0.00	0.00	9861.01	408.24
2021-05-19	Digi4Biz	100.00	0.00	0.16	6293.03	403.67
2021-05-18	Digi4Biz	100.00	0.00	0.01	8323.82	428.15
2021-05-17	Digi4Biz	100.00	0.00	0.08	6828.46	413.23
2021-05-16	Digi4Biz	100.00	0.00	0.00	7525.13	437.97
2021-05-15	Digi4Biz	100.00	0.00	0.00	5662.46	418.69
2021-05-14	Digi4Biz	100.00	0.00	0.00	8162.32	411.04
2021-05-13	Digi4Biz	100.00	0.00	0.00	7294.70	408.63
2021-05-12	Digi4Biz	100.00	0.00	0.00	8828.84	426.45
2021-05-11	Digi4Biz	100.00	0.00	0.00	6241.10	412.41

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-05-10	Digi4Biz	100.00	0.00	0.00	7726.70	399.90
2021-05-09	Digi4Biz	100.00	0.00	0.00	5812.54	437.05
2021-05-08	Digi4Biz	100.00	0.00	0.03	6419.89	414.78
2021-05-07	Digi4Biz	100.00	0.00	0.00	6979.09	406.31
2021-05-06	Digi4Biz	100.00	0.00	0.03	6270.78	418.16
2021-05-05	Digi4Biz	100.00	0.00	0.00	6558.68	412.73
2021-05-04	Digi4Biz	100.00	0.00	0.00	7713.23	407.95
2021-05-03	Digi4Biz	100.00	0.00	0.00	6060.26	404.92
2021-05-02	Digi4Biz	100.00	0.00	0.00	6155.32	427.65
2021-05-01	Digi4Biz	100.00	0.00	0.00	3649.13	420.42
2021-04-30	Digi4Biz	100.00	0.00	0.00	6355.51	407.23
2021-04-29	Digi4Biz	100.00	0.00	0.03	1730.01	711.77
2021-04-28	Digi4Biz	100.00	0.00	0.00	7195.51	404.87
2021-04-27	Digi4Biz	100.00	0.00	0.00	6851.34	409.75
2021-04-26	Digi4Biz	100.00	0.00	0.00	6266.66	404.24
2021-04-25	Digi4Biz	100.00	0.00	0.00	3531.04	463.16
2021-04-24	Digi4Biz	100.00	0.00	0.00	6222.06	393.98
2021-04-23	Digi4Biz	100.00	0.00	0.02	5582.64	398.51
2021-04-22	Digi4Biz	100.00	0.00	0.00	5807.23	404.65
2021-04-21	Digi4Biz	100.00	0.00	0.04	1669.32	699.14
2021-04-20	Digi4Biz	100.00	0.00	1.38	1727.08	694.97
2021-04-19	Digi4Biz	100.00	0.00	0.03	2667.69	1617.33
2021-04-18	Digi4Biz	100.00	0.00	0.00	6540.46	427.54
2021-04-17	Digi4Biz	100.00	0.00	0.00	6300.31	444.56
2021-04-16	Digi4Biz	100.00	0.00	0.03	1727.21	838.44
2021-04-15	Digi4Biz	100.00	0.00	0.04	1745.44	799.88
2021-04-14	Digi4Biz	100.00	0.00	0.82	1673.79	702.68
2021-04-13	Digi4Biz	100.00	0.00	0.00	6915.94	410.85
2021-04-12	Digi4Biz	100.00	0.00	0.01	7878.62	410.59
2021-04-11	Digi4Biz	100.00	0.00	0.00	7420.97	433.23
2021-04-10	Digi4Biz	100.00	0.00	0.00	7279.05	421.93
2021-04-09	Digi4Biz	100.00	0.00	0.02	6317.12	406.16
2021-04-08	Digi4Biz	100.00	0.00	0.04	7096.82	403.37
2021-04-07	Digi4Biz	100.00	0.00	0.02	5926.85	415.28
2021-04-06	Digi4Biz	100.00	0.00	0.05	6987.88	414.69
2021-04-05	Digi4Biz	100.00	0.00	0.00	5775.40	409.39
2021-04-04	Digi4Biz	100.00	0.00	0.00	3195.21	404.39
2021-04-03	Digi4Biz	100.00	0.00	0.00	5289.42	413.58
2021-04-02	Digi4Biz	100.00	0.00	0.00	8378.74	427.09
2021-04-01	Digi4Biz	100.00	0.00	0.06	1750.79	701.71

8. PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-04	635.22	2927.75	1468.75	2108.21	5126.87	399.94
2021-05	640.14	3303.52	1688.46	2186.07	6704.89	543.96
2021-06	603.23	2559.85	1528.29	2178.96	7072.21	310.93

9. AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

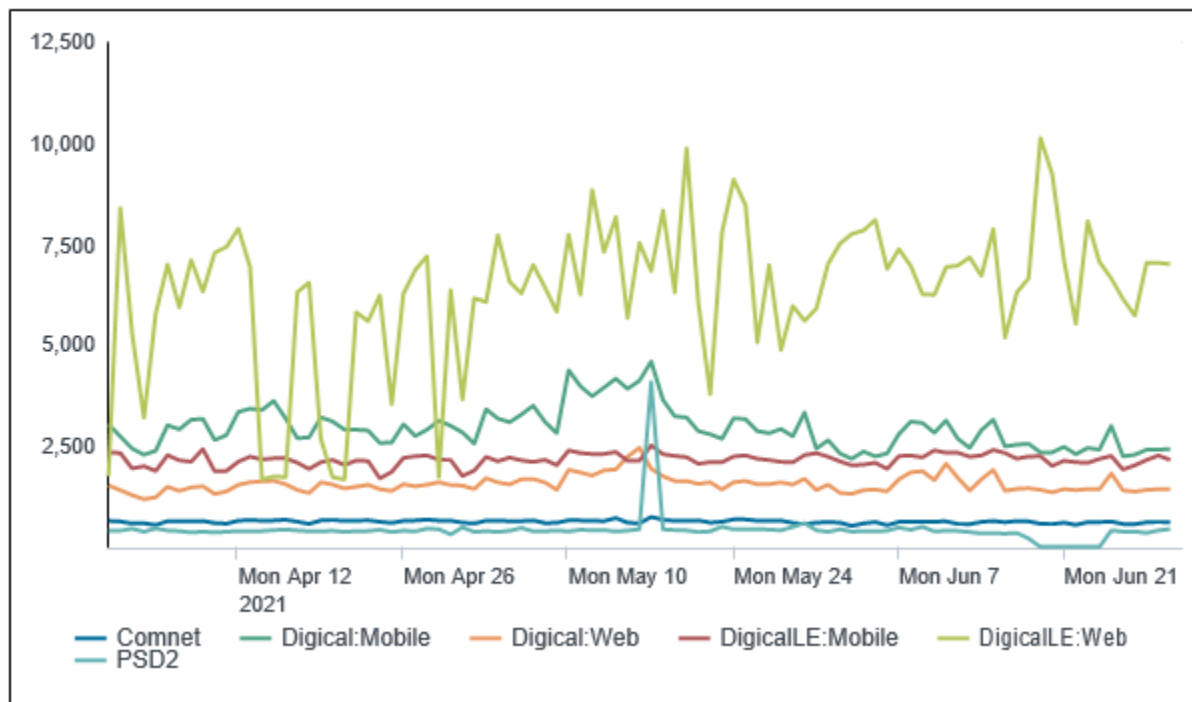
Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-04	164.35	886.25	854.82	432.03	529.83	444.02
2021-05	173.86	1022.00	902.15	424.77	416.22	494.49
2021-06	151.46	750.99	844.57	411.15	394.76	511.66

10. Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja

Month	Com@net (%)	Digital Mobile (%)	Digital(%)	Digi4Biz Mobile (%)	Digi4Biz (%)	PSD2 (%)
2021-04	0.00	0.00	0.19	0.06	0.09	0.06
2021-05	0.45	0.02	0.54	0.08	0.01	0.15
2021-06	0.34	0.01	0.28	0.02	0.01	0.00

11. Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms

PIS daily statistics by applications [ms]



AIS daily statistics by Applications [ms]

