

**Key performance indicators [KPIs] and  
service level targets**

**PSD2 XS2A dedicated interface and  
Direct Channels**

**Period 01/10/2021 – 31/12/2021**

**Ključni pokazatelji uspješnosti [KPI] i  
razine usluga**

**PSD2 XS2A namjensko sučelje i  
direktni kanali**

**Razdoblje 01/10/2021 – 31/12/2021**

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## 1. Description of terms / Opis pojmova

### 1.1. PSD2 terms / PSD2 pojmovi

AIS (Account Information Service) - Usluga pružanja informacije po računu

PIS (Payment Initiation Service) - Usluga iniciranja plaćanja

CoF (Confirmation of Funds) - Usluga dostavljanja potvrde o dostupnosti sredstava

### 1.2. Key Performance indicators / Ključni indikatori učinkovitosti

Praćenje performansi PSD2 i klijentskog on line sučelja provodi se na osnovu sljedećih ključnih indikatora:

Indicattor/Indikator	Description/Opis
DailyUptime / Vrijeme rada tijekom dana	Daily uptime for all interfaces, expressed as a percentage. Vrijeme rada tijekom dana, izraženo u postotku, za sva sučelja.
DailyDowntime / Vrijeme izvan funkcije	Daily downtime for all interfaces, expressed as percentage. Vrijeme izvan funkcije tijekom dana, izraženo u postotku, za sva sučelja.
PIS average daily response time / PIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the payment initiation service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu iniciranja plaćanja
AIS average daily response time / AIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the account information service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije po računu
COF daily average response time / COF prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the confirmation of funds. Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije o raspoloživosti sredstava
Dnevna stopa grešaka / DailyErrorRate	Percentage of service initiation errors (AIS, PIS, COF) relative to the total number of service initiations per day. Calculation is based only on errors caused by the account servicing payment service provider's fault. Postotak greška kod iniciranja usluge (AIS, PIS, COF) u odnosu na ukupan broj iniciranja usluga u danu. U izračun se uzimaju samo pogreške za koje je odgovoran pružatelj platnih usluga koji vodi račun.

### 1.3. Channels / Kanali

PSD2 API – namjensko sučelje za pristup računu (XS2A) u svrhu obavljanja usluga informacije o računu, iniciranja plaćanja i potvrde o dostupnosti sredstava.

Digical Mobile – PBZ mobile banking solution for retail clients / PBZ mobilno bankarstvo za potrošače

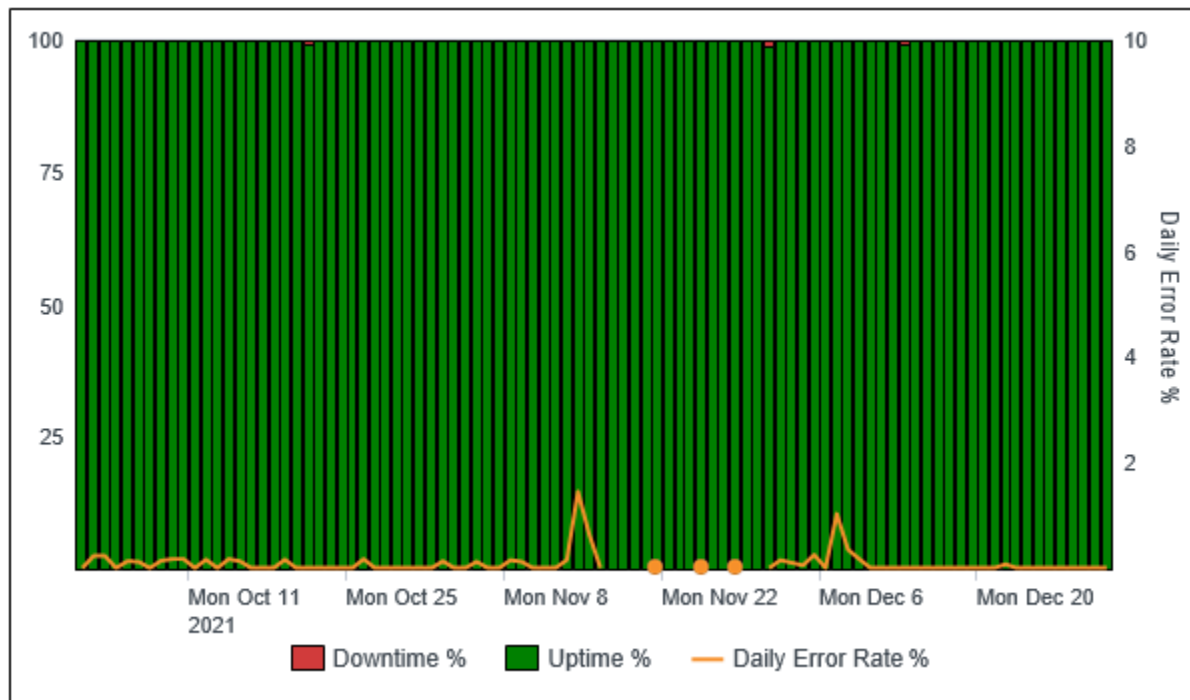
Digical – PBZ internet banking for retail clients / PBZ internetsko bankarstvo za potrošače

Com@net – PBZ internet banking for corporate clients / PBZ internetsko bankarstvo za poslovne subjekte

Digi4Biz Mobile - Digital mobile banking solution for entrepreneurs / PBZ mobilno bankarstvo za poduzetnike

Digi4Biz – PBZ internet banking for entrepreneurs / PBZ digitalno bankarstvo za poduzetnike

## 2. Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API

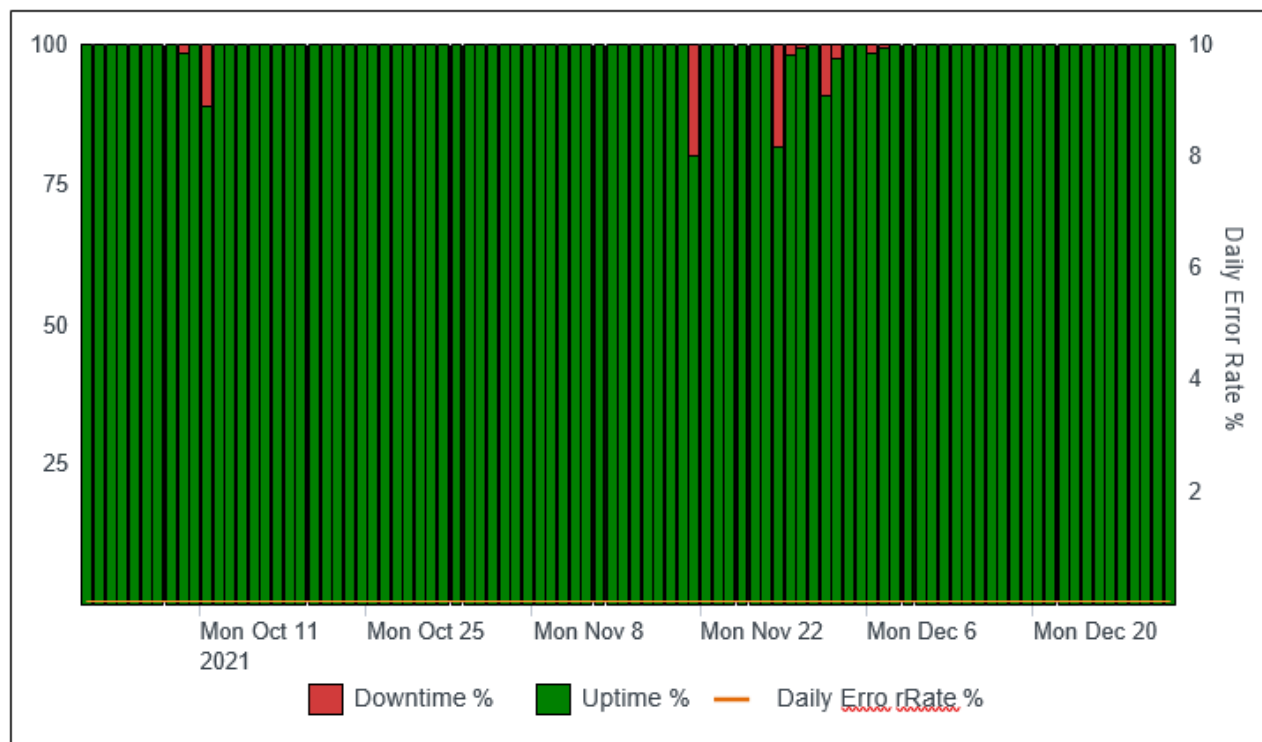


## 2.1. PSD2 API daily statistics / PSD2 API dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-12-31	PSD2 API	100.00	0.00	0.00			
2021-12-30	PSD2 API	100.00	0.00	0.00			
2021-12-29	PSD2 API	100.00	0.00	0.00			
2021-12-28	PSD2 API	100.00	0.00	0.00			
2021-12-27	PSD2 API	100.00	0.00	0.00			
2021-12-26	PSD2 API	100.00	0.00	0.00			
2021-12-25	PSD2 API	100.00	0.00	0.00			
2021-12-24	PSD2 API	100.00	0.00	0.00			
2021-12-23	PSD2 API	100.00	0.00	0.00			
2021-12-22	PSD2 API	100.00	0.00	0.07			
2021-12-21	PSD2 API	100.00	0.00	0.00			
2021-12-20	PSD2 API	100.00	0.00	0.00			
2021-12-19	PSD2 API	100.00	0.00	0.00			
2021-12-18	PSD2 API	100.00	0.00	0.00			
2021-12-17	PSD2 API	100.00	0.00	0.00			
2021-12-16	PSD2 API	100.00	0.00	0.00			
2021-12-15	PSD2 API	100.00	0.00	0.00			
2021-12-14	PSD2 API	100.00	0.00	0.00			
2021-12-13	PSD2 API	99.72	0.28	0.00			
2021-12-12	PSD2 API	100.00	0.00	0.00			
2021-12-11	PSD2 API	100.00	0.00	0.00			
2021-12-10	PSD2 API	100.00	0.00	0.00			
2021-12-09	PSD2 API	100.00	0.00	0.17	594.97	267.42	
2021-12-08	PSD2 API	100.00	0.00	0.35	492.97	302.12	
2021-12-07	PSD2 API	100.00	0.00	1.03	485.81	267.31	
2021-12-06	PSD2 API	100.00	0.00	0.00	505.16	291.76	
2021-12-05	PSD2 API	100.00	0.00	0.25	414.06	265.36	
2021-12-04	PSD2 API	100.00	0.00	0.05	398.93	257.81	
2021-12-03	PSD2 API	100.00	0.00	0.10	535.33	248.04	
2021-12-02	PSD2 API	100.00	0.00	0.15	566.64	265.67	
2021-12-01	PSD2 API	99.17	0.83	0.00		375.60	
2021-11-30	PSD2 API	100.00	0.00				
2021-11-29	PSD2 API	100.00	0.00				
2021-11-28	PSD2 API	100.00	0.00	0.00		359.50	
2021-11-27	PSD2 API	100.00	0.00				
2021-11-26	PSD2 API	100.00	0.00				
2021-11-25	PSD2 API	100.00	0.00	0.00		342.00	
2021-11-24	PSD2 API	100.00	0.00				
2021-11-23	PSD2 API	99.93	0.07				
2021-11-22	PSD2 API	100.00	0.00				
2021-11-21	PSD2 API	100.00	0.00	0.00		349.50	
2021-11-20	PSD2 API	100.00	0.00				
2021-11-19	PSD2 API	100.00	0.00				
2021-11-18	PSD2 API	100.00	0.00				
2021-11-17	PSD2 API	100.00	0.00				
2021-11-16	PSD2 API	100.00	0.00	0.00		307.00	
2021-11-15	PSD2 API	100.00	0.00	0.64	635.79	358.48	
2021-11-14	PSD2 API	100.00	0.00	1.45	595.66	407.80	
2021-11-13	PSD2 API	100.00	0.00	0.15	619.00	457.66	
2021-11-12	PSD2 API	100.00	0.00	0.00	584.91	470.00	
2021-11-11	PSD2 API	100.00	0.00	0.00	659.58	356.76	

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
2021-11-10	PSD2 API	100.00	0.00	0.00	726.52	364.33	
2021-11-09	PSD2 API	100.00	0.00	0.12	760.65	439.89	
2021-11-08	PSD2 API	100.00	0.00	0.15	846.25	400.29	
2021-11-07	PSD2 API	100.00	0.00	0.00	673.36	375.54	
2021-11-06	PSD2 API	100.00	0.00	0.00	684.63	425.02	
2021-11-05	PSD2 API	100.00	0.00	0.12	617.71	476.45	
2021-11-04	PSD2 API	100.00	0.00	0.00	592.91	376.49	
2021-11-03	PSD2 API	100.00	0.00	0.00	621.04	360.82	
2021-11-02	PSD2 API	100.00	0.00	0.13	565.97	395.66	
2021-11-01	PSD2 API	100.00	0.00	0.00	708.00	282.92	
2021-10-31	PSD2 API	100.00	0.00	0.00		297.11	
2021-10-30	PSD2 API	100.00	0.00	0.00	1645.50	368.19	
2021-10-29	PSD2 API	100.00	0.00	0.00	578.07	315.19	
2021-10-28	PSD2 API	100.00	0.00	0.00	450.78	348.28	
2021-10-27	PSD2 API	99.93	0.07	0.00	527.06	319.53	
2021-10-26	PSD2 API	100.00	0.00	0.17	590.50	312.52	
2021-10-25	PSD2 API	100.00	0.00	0.00	514.16	337.67	
2021-10-24	PSD2 API	100.00	0.00	0.00	364.15	298.25	
2021-10-23	PSD2 API	100.00	0.00	0.00	547.75	312.52	
2021-10-22	PSD2 API	100.00	0.00	0.00	544.77	327.39	
2021-10-21	PSD2 API	99.51	0.49	0.00	620.04	321.91	
2021-10-20	PSD2 API	100.00	0.00	0.00	540.30	331.23	
2021-10-19	PSD2 API	99.93	0.07	0.16	473.06	346.37	
2021-10-18	PSD2 API	100.00	0.00	0.00	435.96	346.66	
2021-10-17	PSD2 API	100.00	0.00	0.00	411.80	325.36	
2021-10-16	PSD2 API	100.00	0.00	0.00	431.85	297.77	
2021-10-15	PSD2 API	100.00	0.00	0.13	563.70	318.32	
2021-10-14	PSD2 API	100.00	0.00	0.17	502.27	316.03	
2021-10-13	PSD2 API	99.86	0.14	0.00	489.73	331.89	
2021-10-12	PSD2 API	100.00	0.00	0.16	529.33	320.72	
2021-10-11	PSD2 API	100.00	0.00	0.00	590.06	441.29	
2021-10-10	PSD2 API	100.00	0.00	0.17	417.43	412.22	
2021-10-09	PSD2 API	99.93	0.07	0.17	346.70	391.34	
2021-10-08	PSD2 API	100.00	0.00	0.14	414.72	423.02	
2021-10-07	PSD2 API	99.93	0.07	0.00	390.06	445.29	
2021-10-06	PSD2 API	100.00	0.00	0.12	419.68	467.42	
2021-10-05	PSD2 API	100.00	0.00	0.13	485.32	469.25	
2021-10-04	PSD2 API	100.00	0.00	0.00	408.34	448.32	
2021-10-03	PSD2 API	100.00	0.00	0.23	394.05	448.45	
2021-10-02	PSD2 API	100.00	0.00	0.23	462.71	431.66	
2021-10-01	PSD2 API	100.00	0.00	0.00	601.46	489.20	

### 3. Daily Availability – Digital Mobile / Dnevna dostupnost Digital Mobile



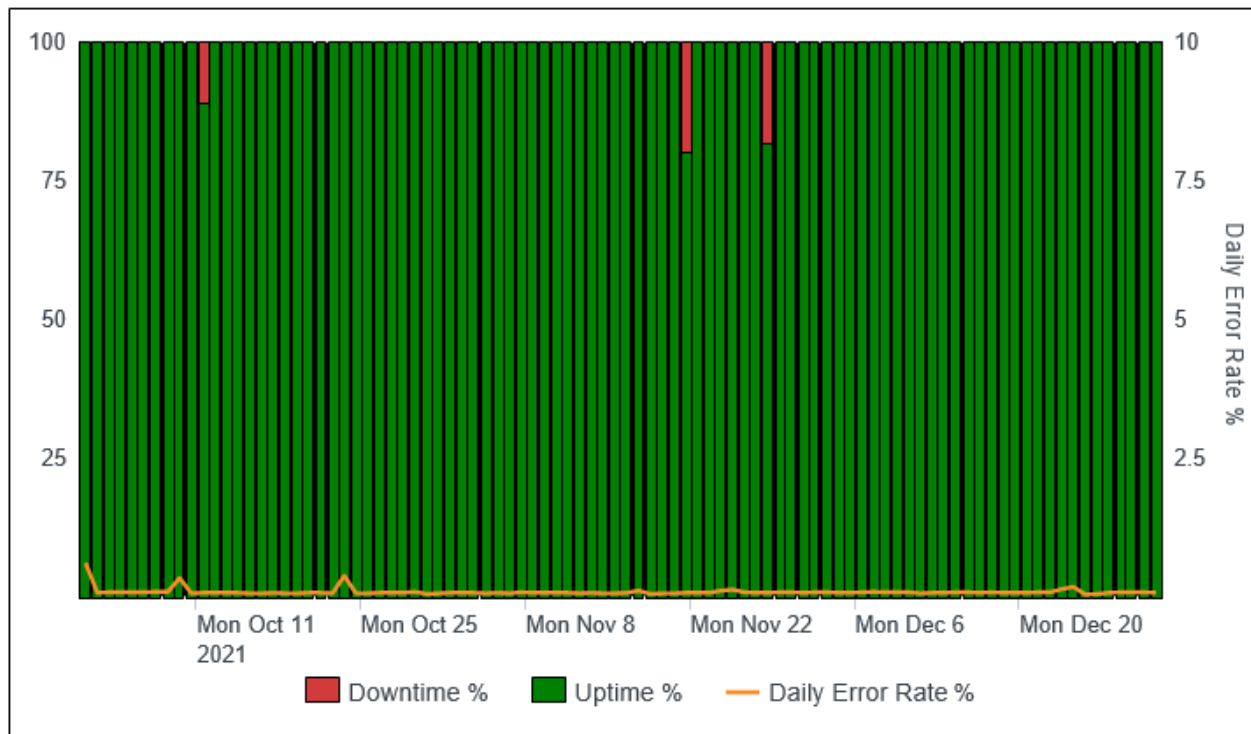


### 3.1. Digical Mobile daily statistics / Digical Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-12-31	Digical:Mobile	100.00	0.00	0.000	2611.07	881.21
2021-12-30	Digical:Mobile	100.00	0.00	0.000	2601.12	905.97
2021-12-29	Digical:Mobile	100.00	0.00	0.000	2631.81	920.67
2021-12-28	Digical:Mobile	100.00	0.00	0.000	2645.13	914.75
2021-12-27	Digical:Mobile	100.00	0.00	0.000	2667.56	915.70
2021-12-26	Digical:Mobile	100.00	0.00	0.000	2593.37	993.05
2021-12-25	Digical:Mobile	100.00	0.00	0.000	2784.58	988.48
2021-12-24	Digical:Mobile	100.00	0.00	0.010	2609.77	926.03
2021-12-23	Digical:Mobile	100.00	0.00	0.006	2587.28	865.73
2021-12-22	Digical:Mobile	100.00	0.00	0.000	2486.85	881.80
2021-12-21	Digical:Mobile	100.00	0.00	0.000	2532.25	884.58
2021-12-20	Digical:Mobile	100.00	0.00	0.000	2622.21	897.45
2021-12-19	Digical:Mobile	100.00	0.00	0.000	2439.50	940.45
2021-12-18	Digical:Mobile	100.00	0.00	0.000	2429.91	953.98
2021-12-17	Digical:Mobile	100.00	0.00	0.000	2596.85	935.38
2021-12-16	Digical:Mobile	100.00	0.00	0.000	2725.90	961.95
2021-12-15	Digical:Mobile	100.00	0.00	0.000	2945.20	1063.31
2021-12-14	Digical:Mobile	100.00	0.00	0.000	2714.47	953.96
2021-12-13	Digical:Mobile	100.00	0.00	0.000	2613.54	891.51
2021-12-12	Digical:Mobile	100.00	0.00	0.000	2460.75	965.16
2021-12-11	Digical:Mobile	99.86	0.14	0.000	2450.18	962.14
2021-12-10	Digical:Mobile	100.00	0.00	0.000	2702.48	941.58
2021-12-09	Digical:Mobile	100.00	0.00	0.000	2575.61	910.82
2021-12-08	Digical:Mobile	100.00	0.00	0.000	2684.78	906.67
2021-12-07	Digical:Mobile	99.44	0.56	0.000	2578.00	907.80
2021-12-06	Digical:Mobile	98.75	1.25	0.000	2521.23	882.06
2021-12-05	Digical:Mobile	100.00	0.00	0.000	2317.49	943.09
2021-12-04	Digical:Mobile	99.86	0.14	0.000	2279.44	972.87
2021-12-03	Digical:Mobile	97.92	2.08	0.000	2460.80	905.52
2021-12-02	Digical:Mobile	91.46	8.54	0.000	2403.27	865.93
2021-12-01	Digical:Mobile	100.00	0.00	0.000	2457.96	867.10
2021-11-30	Digical:Mobile	99.65	0.35	0.000	2430.49	831.58
2021-11-29	Digical:Mobile	98.40	1.60	0.000	2426.06	904.91
2021-11-28	Digical:Mobile	82.01	17.99	0.000	2352.87	1000.98
2021-11-27	Digical:Mobile	100.00	0.00	0.000	2308.69	955.59
2021-11-26	Digical:Mobile	100.00	0.00	0.000	2446.58	995.49
2021-11-25	Digical:Mobile	100.00	0.00	0.000	2454.90	901.82
2021-11-24	Digical:Mobile	100.00	0.00	0.001	2467.83	888.24
2021-11-23	Digical:Mobile	100.00	0.00	0.000	2495.13	858.88
2021-11-22	Digical:Mobile	100.00	0.00	0.000	2543.37	843.52
2021-11-21	Digical:Mobile	80.35	19.65	0.000	2438.64	891.99
2021-11-20	Digical:Mobile	100.00	0.00	0.000	2381.92	901.57
2021-11-19	Digical:Mobile	100.00	0.00	0.000	2546.01	856.21
2021-11-18	Digical:Mobile	100.00	0.00	0.000	2662.20	845.53
2021-11-17	Digical:Mobile	100.00	0.00	0.001	2578.66	832.91
2021-11-16	Digical:Mobile	100.00	0.00	0.000	2680.98	843.04
2021-11-15	Digical:Mobile	100.00	0.00	0.000	2922.11	888.29
2021-11-14	Digical:Mobile	100.00	0.00	0.000	2533.89	868.44

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
2021-11-13	Digical:Mobile	100.00	0.00	0.000	2498.31	868.68
2021-11-12	Digical:Mobile	100.00	0.00	0.000	2565.77	858.24
2021-11-11	Digical:Mobile	100.00	0.00	0.000	2549.81	858.17
2021-11-10	Digical:Mobile	100.00	0.00	0.000	2626.25	848.50
2021-11-09	Digical:Mobile	100.00	0.00	0.000	2587.40	840.67
2021-11-08	Digical:Mobile	100.00	0.00	0.000	2607.07	849.34
2021-11-07	Digical:Mobile	100.00	0.00	0.000	2308.33	882.28
2021-11-06	Digical:Mobile	100.00	0.00	0.000	2382.37	892.01
2021-11-05	Digical:Mobile	100.00	0.00	0.000	2630.81	889.77
2021-11-04	Digical:Mobile	100.00	0.00	0.000	2528.01	848.89
2021-11-03	Digical:Mobile	100.00	0.00	0.000	2748.42	999.35
2021-11-02	Digical:Mobile	100.00	0.00	0.000	2669.64	885.38
2021-11-01	Digical:Mobile	100.00	0.00	0.000	2412.27	823.71
2021-10-31	Digical:Mobile	100.00	0.00	0.000	2296.18	830.28
2021-10-30	Digical:Mobile	100.00	0.00	0.000	2324.14	895.97
2021-10-29	Digical:Mobile	100.00	0.00	0.000	2581.34	893.15
2021-10-28	Digical:Mobile	100.00	0.00	0.000	2515.33	941.63
2021-10-27	Digical:Mobile	100.00	0.00	0.000	2801.71	966.74
2021-10-26	Digical:Mobile	100.00	0.00	0.000	2659.46	910.82
2021-10-25	Digical:Mobile	100.00	0.00	0.000	2586.46	854.24
2021-10-24	Digical:Mobile	100.00	0.00	0.000	2474.15	896.85
2021-10-23	Digical:Mobile	100.00	0.00	0.038	2466.24	906.97
2021-10-22	Digical:Mobile	100.00	0.00	0.000	2827.75	985.46
2021-10-21	Digical:Mobile	100.00	0.00	0.000	2604.10	861.78
2021-10-20	Digical:Mobile	100.00	0.00	0.000	2622.20	845.28
2021-10-19	Digical:Mobile	100.00	0.00	0.000	2696.76	857.92
2021-10-18	Digical:Mobile	100.00	0.00	0.000	2785.92	851.83
2021-10-17	Digical:Mobile	100.00	0.00	0.000	2571.89	851.49
2021-10-16	Digical:Mobile	100.00	0.00	0.000	2535.17	859.14
2021-10-15	Digical:Mobile	100.00	0.00	0.000	2867.35	894.87
2021-10-14	Digical:Mobile	100.00	0.00	0.000	2682.49	832.84
2021-10-13	Digical:Mobile	100.00	0.00	0.000	2644.86	837.97
2021-10-12	Digical:Mobile	100.00	0.00	0.000	2680.84	837.57
2021-10-11	Digical:Mobile	89.37	10.63	0.000	3005.21	968.53
2021-10-10	Digical:Mobile	100.00	0.00	0.000	2757.42	877.29
2021-10-09	Digical:Mobile	99.03	0.97	0.033	2698.72	870.31
2021-10-08	Digical:Mobile	99.86	0.14	0.000	3167.12	1007.81
2021-10-07	Digical:Mobile	100.00	0.00	0.000	2722.28	847.00
2021-10-06	Digical:Mobile	100.00	0.00	0.000	2702.74	835.96
2021-10-05	Digical:Mobile	100.00	0.00	0.000	2731.71	840.25
2021-10-04	Digical:Mobile	100.00	0.00	0.000	2690.67	824.78
2021-10-03	Digical:Mobile	100.00	0.00	0.000	2433.85	822.89
2021-10-02	Digical:Mobile	100.00	0.00	0.000	2407.06	825.86
2021-10-01	Digical:Mobile	100.00	0.00	0.004	2738.11	865.63

## 4. Daily Availability – Digital / Dnevna dostupnost Digital

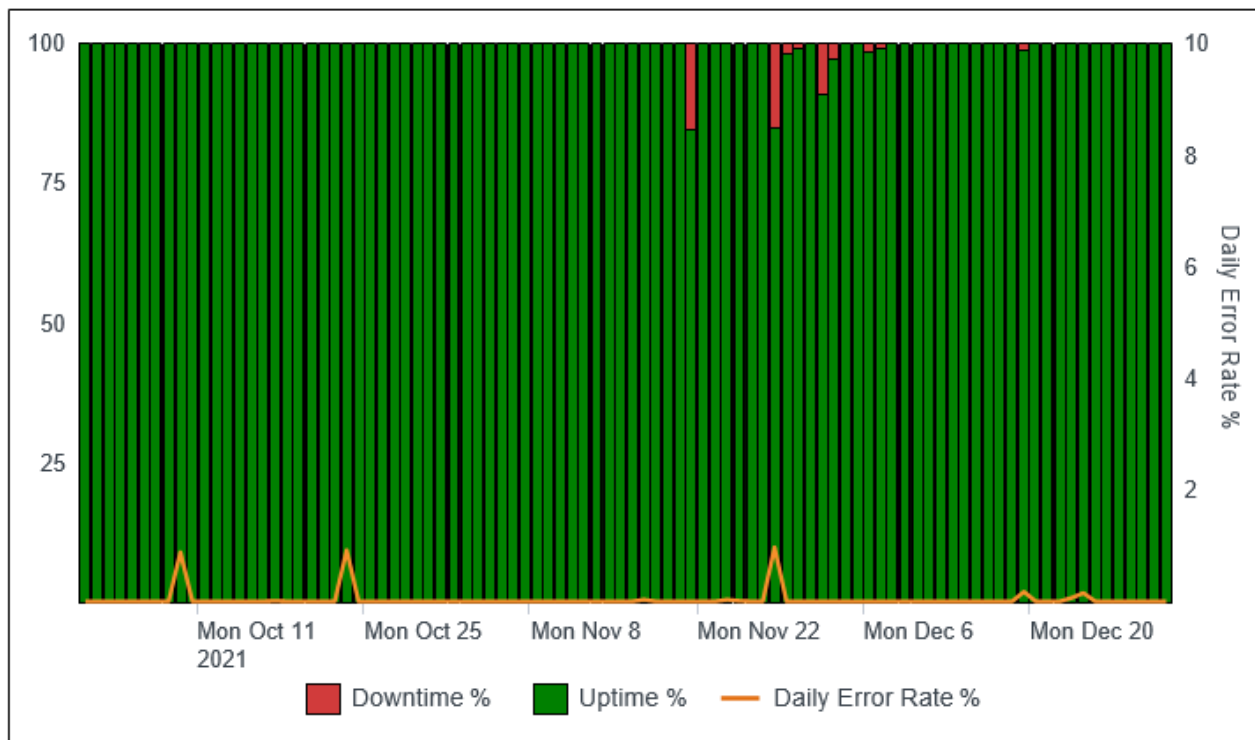


## 4.1. Digical daily statistics / Digical dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-12-31	Digical	100.00	0.00	0.06	1629.96	714.24
2021-12-30	Digical	100.00	0.00	0.07	1605.37	778.35
2021-12-29	Digical	100.00	0.00	0.07	1587.71	714.31
2021-12-28	Digical	100.00	0.00	0.07	1595.61	738.76
2021-12-27	Digical	100.00	0.00	0.06	1583.78	707.18
2021-12-26	Digical	100.00	0.00	0.04	1570.97	657.07
2021-12-25	Digical	100.00	0.00	0.03	1990.96	748.50
2021-12-24	Digical	100.00	0.00	0.17	1582.18	846.48
2021-12-23	Digical	100.00	0.00	0.13	1595.43	766.82
2021-12-22	Digical	100.00	0.00	0.07	1447.58	734.44
2021-12-21	Digical	100.00	0.00	0.07	1456.28	761.24
2021-12-20	Digical	100.00	0.00	0.06	1501.63	755.15
2021-12-19	Digical	100.00	0.00	0.06	1346.15	647.43
2021-12-18	Digical	100.00	0.00	0.06	1398.87	661.22
2021-12-17	Digical	100.00	0.00	0.07	1465.16	749.21
2021-12-16	Digical	100.00	0.00	0.06	1554.48	1203.15
2021-12-15	Digical	100.00	0.00	0.07	1641.41	1467.45
2021-12-14	Digical	100.00	0.00	0.07	1503.98	1436.57
2021-12-13	Digical	100.00	0.00	0.06	1452.85	766.35
2021-12-12	Digical	100.00	0.00	0.06	1325.68	669.36
2021-12-11	Digical	100.00	0.00	0.05	1358.24	659.12
2021-12-10	Digical	100.00	0.00	0.07	1528.07	753.46
2021-12-09	Digical	100.00	0.00	0.07	1450.11	733.97
2021-12-08	Digical	100.00	0.00	0.07	1743.04	735.76
2021-12-07	Digical	100.00	0.00	0.08	1415.64	732.76
2021-12-06	Digical	100.00	0.00	0.07	1436.95	881.56
2021-12-05	Digical	100.00	0.00	0.06	1355.92	662.33
2021-12-04	Digical	100.00	0.00	0.06	1351.65	689.61
2021-12-03	Digical	100.00	0.00	0.07	1419.04	715.39
2021-12-02	Digical	100.00	0.00	0.07	1397.16	754.29
2021-12-01	Digical	100.00	0.00	0.06	1466.19	719.35
2021-11-30	Digical	100.00	0.00	0.07	1443.64	714.35
2021-11-29	Digical	100.00	0.00	0.07	1449.04	737.19
2021-11-28	Digical	82.01	17.99	0.06	1392.93	640.66
2021-11-27	Digical	100.00	0.00	0.06	1451.44	809.56
2021-11-26	Digical	100.00	0.00	0.07	1480.51	717.59
2021-11-25	Digical	100.00	0.00	0.12	1416.24	713.00
2021-11-24	Digical	100.00	0.00	0.10	1428.76	826.59
2021-11-23	Digical	100.00	0.00	0.06	1438.82	715.25
2021-11-22	Digical	100.00	0.00	0.06	1476.23	724.37
2021-11-21	Digical	80.42	19.58	0.06	1372.42	692.46
2021-11-20	Digical	100.00	0.00	0.05	1366.69	665.76
2021-11-19	Digical	100.00	0.00	0.05	1459.86	803.19
2021-11-18	Digical	100.00	0.00	0.04	1555.27	697.00
2021-11-17	Digical	100.00	0.00	0.10	1545.91	786.45
2021-11-16	Digical	100.00	0.00	0.06	1512.34	767.76
2021-11-15	Digical	100.00	0.00	0.05	1628.75	829.25

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-11-14	Digical	100.00	0.00	0.05	1360.39	668.66
2021-11-13	Digical	100.00	0.00	0.06	1382.59	688.59
2021-11-12	Digical	100.00	0.00	0.05	1532.71	871.84
2021-11-11	Digical	100.00	0.00	0.06	1448.17	728.53
2021-11-10	Digical	100.00	0.00	0.06	1451.44	756.41
2021-11-09	Digical	100.00	0.00	0.06	1439.26	739.58
2021-11-08	Digical	100.00	0.00	0.06	1468.51	771.27
2021-11-07	Digical	100.00	0.00	0.07	1331.62	647.72
2021-11-06	Digical	100.00	0.00	0.05	1411.11	688.59
2021-11-05	Digical	100.00	0.00	0.06	1458.79	756.06
2021-11-04	Digical	100.00	0.00	0.05	1441.39	707.85
2021-11-03	Digical	100.00	0.00	0.06	1520.99	771.40
2021-11-02	Digical	100.00	0.00	0.06	1496.67	768.02
2021-11-01	Digical	100.00	0.00	0.06	1402.21	636.44
2021-10-31	Digical	100.00	0.00	0.05	1353.32	946.14
2021-10-30	Digical	100.00	0.00	0.04	1446.78	763.50
2021-10-29	Digical	100.00	0.00	0.08	1463.90	718.34
2021-10-28	Digical	100.00	0.00	0.06	1426.78	682.16
2021-10-27	Digical	100.00	0.00	0.06	1458.73	733.86
2021-10-26	Digical	100.00	0.00	0.06	1479.00	702.89
2021-10-25	Digical	100.00	0.00	0.05	1480.40	705.74
2021-10-24	Digical	100.00	0.00	0.05	1360.57	644.70
2021-10-23	Digical	100.00	0.00	0.37	1363.55	653.18
2021-10-22	Digical	100.00	0.00	0.05	1452.45	716.06
2021-10-21	Digical	100.00	0.00	0.06	1662.03	849.88
2021-10-20	Digical	100.00	0.00	0.06	1472.39	711.29
2021-10-19	Digical	100.00	0.00	0.05	1483.68	738.73
2021-10-18	Digical	100.00	0.00	0.05	1500.88	742.70
2021-10-17	Digical	100.00	0.00	0.06	1371.21	657.89
2021-10-16	Digical	100.00	0.00	0.05	1437.15	697.10
2021-10-15	Digical	100.00	0.00	0.05	1563.42	788.57
2021-10-14	Digical	100.00	0.00	0.06	1461.69	749.54
2021-10-13	Digical	100.00	0.00	0.06	1467.75	748.99
2021-10-12	Digical	100.00	0.00	0.06	1491.46	736.08
2021-10-11	Digical	89.44	10.56	0.06	1591.16	849.86
2021-10-10	Digical	100.00	0.00	0.05	1518.69	696.71
2021-10-09	Digical	100.00	0.00	0.33	1560.06	735.40
2021-10-08	Digical	100.00	0.00	0.08	1761.69	878.91
2021-10-07	Digical	100.00	0.00	0.08	1440.96	730.25
2021-10-06	Digical	100.00	0.00	0.07	1438.88	741.57
2021-10-05	Digical	100.00	0.00	0.07	1488.24	807.97
2021-10-04	Digical	100.00	0.00	0.07	1475.47	736.59
2021-10-03	Digical	100.00	0.00	0.07	1411.06	754.19
2021-10-02	Digical	100.00	0.00	0.06	1429.94	694.39
2021-10-01	Digical	100.00	0.00	0.60	1588.80	862.77

## 5. Daily Availability – Com@net / Dnevna dostupnost Com@net



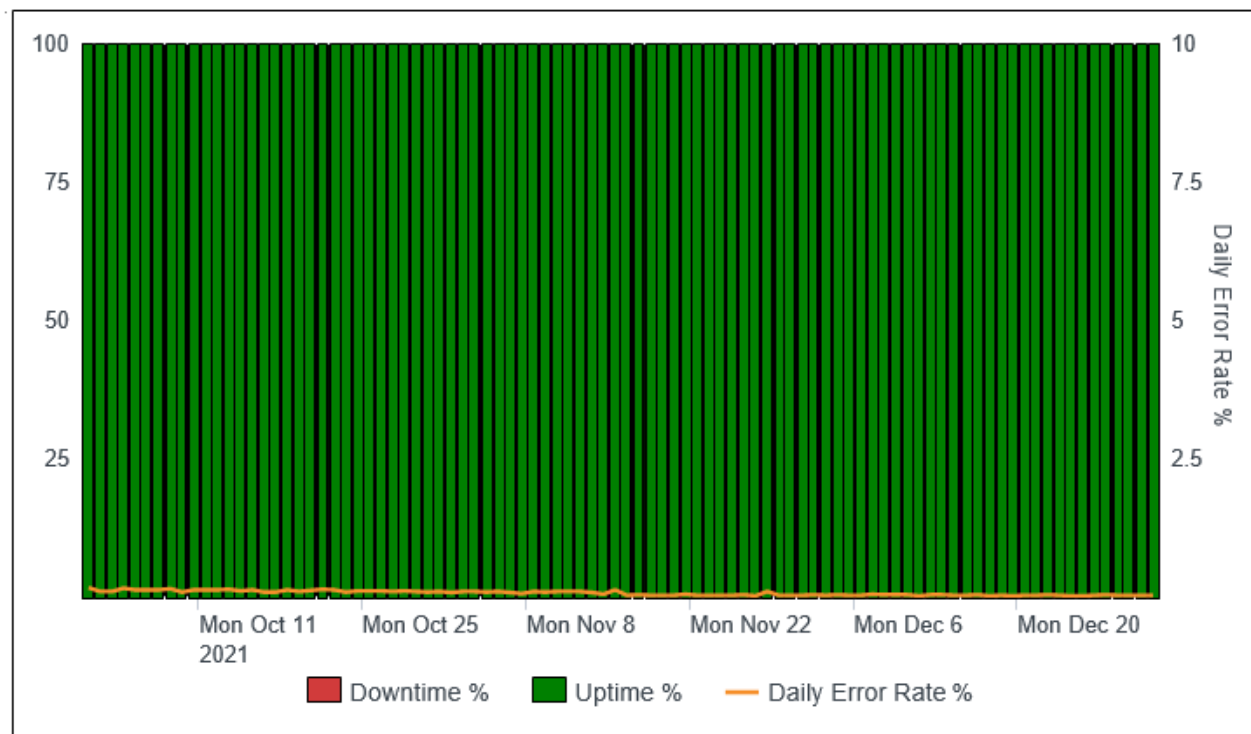
## 5.1.Com@net daily statistics / Com@net dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-12-31	Com@net	100.00	0.00	0.00	566.68	127.64
2021-12-30	Com@net	100.00	0.00	0.00	573.25	138.81
2021-12-29	Com@net	100.00	0.00	0.00	574.28	143.14
2021-12-28	Com@net	100.00	0.00	0.00	585.45	147.41
2021-12-27	Com@net	100.00	0.00	0.00	576.84	163.25
2021-12-26	Com@net	100.00	0.00	0.00	500.56	126.58
2021-12-25	Com@net	100.00	0.00	0.00	558.16	144.32
2021-12-24	Com@net	100.00	0.00	0.15	577.39	123.91
2021-12-23	Com@net	100.00	0.00	0.06	579.41	173.26
2021-12-22	Com@net	100.00	0.00	0.00	581.46	137.41
2021-12-21	Com@net	100.00	0.00	0.00	595.51	187.19
2021-12-20	Com@net	100.00	0.00	0.00	592.04	153.92
2021-12-19	Com@net	99.24	0.76	0.17	518.75	127.32
2021-12-18	Com@net	100.00	0.00	0.00	532.77	122.79
2021-12-17	Com@net	100.00	0.00	0.00	594.40	209.49
2021-12-16	Com@net	100.00	0.00	0.00	597.34	139.29
2021-12-15	Com@net	100.00	0.00	0.00	604.39	184.45
2021-12-14	Com@net	100.00	0.00	0.00	585.08	140.55
2021-12-13	Com@net	100.00	0.00	0.00	583.53	132.89
2021-12-12	Com@net	100.00	0.00	0.00	502.75	126.90
2021-12-11	Com@net	99.86	0.14	0.00	525.00	115.48
2021-12-10	Com@net	100.00	0.00	0.00	618.13	149.74
2021-12-09	Com@net	100.00	0.00	0.00	586.42	181.49
2021-12-08	Com@net	100.00	0.00	0.00	602.15	162.47
2021-12-07	Com@net	99.44	0.56	0.00	594.93	144.44
2021-12-06	Com@net	98.75	1.25	0.00	576.77	158.39
2021-12-05	Com@net	100.00	0.00	0.00	503.22	118.68
2021-12-04	Com@net	99.86	0.14	0.00	521.52	113.75
2021-12-03	Com@net	97.92	2.08	0.00	583.73	163.54
2021-12-02	Com@net	91.46	8.54	0.00	570.51	159.90
2021-12-01	Com@net	100.00	0.00	0.00	572.73	149.80
2021-11-30	Com@net	99.65	0.35	0.00	575.79	146.50
2021-11-29	Com@net	98.40	1.60	0.00	575.19	125.19
2021-11-28	Com@net	85.14	14.86	0.97	553.12	134.39
2021-11-27	Com@net	100.00	0.00	0.00	522.24	101.33
2021-11-26	Com@net	100.00	0.00	0.00	584.72	190.00
2021-11-25	Com@net	100.00	0.00	0.01	576.22	212.06
2021-11-24	Com@net	100.00	0.00	0.03	819.13	351.07
2021-11-23	Com@net	100.00	0.00	0.00	592.47	170.63
2021-11-22	Com@net	100.00	0.00	0.00	595.38	138.38
2021-11-21	Com@net	84.93	15.07	0.00	542.95	134.26
2021-11-20	Com@net	100.00	0.00	0.00	529.67	120.70
2021-11-19	Com@net	100.00	0.00	0.00	585.80	128.91
2021-11-18	Com@net	100.00	0.00	0.00	523.02	120.87
2021-11-17	Com@net	99.86	0.14	0.03	648.43	212.52
2021-11-16	Com@net	100.00	0.00	0.00	606.29	169.05
2021-11-15	Com@net	100.00	0.00	0.00	625.64	207.75
2021-11-14	Com@net	100.00	0.00	0.00	518.05	116.37
2021-11-13	Com@net	100.00	0.00	0.00	520.77	126.26
2021-11-12	Com@net	100.00	0.00	0.00	669.51	167.61
2021-11-11	Com@net	100.00	0.00	0.00	589.73	153.10
2021-11-10	Com@net	100.00	0.00	0.00	592.51	187.03

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-11-09	Com@net	100.00	0.00	0.00	589.73	150.91
2021-11-08	Com@net	100.00	0.00	0.00	593.57	152.00
2021-11-07	Com@net	100.00	0.00	0.00	496.86	125.86
2021-11-06	Com@net	100.00	0.00	0.00	524.64	117.94
2021-11-05	Com@net	100.00	0.00	0.00	589.64	159.50
2021-11-04	Com@net	100.00	0.00	0.00	580.44	147.06
2021-11-03	Com@net	100.00	0.00	0.00	581.23	140.40
2021-11-02	Com@net	100.00	0.00	0.00	594.13	138.12
2021-11-01	Com@net	100.00	0.00	0.00	492.77	114.51
2021-10-31	Com@net	100.00	0.00	0.00	528.14	124.17
2021-10-30	Com@net	100.00	0.00	0.00	535.75	112.27
2021-10-29	Com@net	100.00	0.00	0.00	583.06	148.34
2021-10-28	Com@net	100.00	0.00	0.00	574.37	130.51
2021-10-27	Com@net	100.00	0.00	0.00	580.67	159.33
2021-10-26	Com@net	100.00	0.00	0.00	584.24	136.69
2021-10-25	Com@net	100.00	0.00	0.00	589.96	162.45
2021-10-24	Com@net	100.00	0.00	0.00	535.43	137.75
2021-10-23	Com@net	100.00	0.00	0.92	536.16	125.03
2021-10-22	Com@net	100.00	0.00	0.00	599.67	139.35
2021-10-21	Com@net	100.00	0.00	0.00	628.06	163.91
2021-10-20	Com@net	100.00	0.00	0.00	615.47	163.06
2021-10-19	Com@net	100.00	0.00	0.00	627.20	156.03
2021-10-18	Com@net	100.00	0.00	0.00	629.67	169.18
2021-10-17	Com@net	100.00	0.00	0.01	533.53	471.30
2021-10-16	Com@net	100.00	0.00	0.00	594.01	136.12
2021-10-15	Com@net	100.00	0.00	0.00	648.71	165.21
2021-10-14	Com@net	100.00	0.00	0.00	728.86	212.25
2021-10-13	Com@net	100.00	0.00	0.00	622.48	148.25
2021-10-12	Com@net	100.00	0.00	0.00	625.97	142.41
2021-10-11	Com@net	100.00	0.00	0.00	733.86	179.87
2021-10-10	Com@net	100.00	0.00	0.00	530.43	130.66
2021-10-09	Com@net	100.00	0.00	0.88	587.03	130.14
2021-10-08	Com@net	99.86	0.14	0.00	707.18	167.66
2021-10-07	Com@net	100.00	0.00	0.00	612.62	138.35
2021-10-06	Com@net	100.00	0.00	0.00	620.04	142.15
2021-10-05	Com@net	100.00	0.00	0.00	611.37	161.09
2021-10-04	Com@net	100.00	0.00	0.00	612.99	133.86
2021-10-03	Com@net	100.00	0.00	0.00	527.97	128.75
2021-10-02	Com@net	100.00	0.00	0.00	545.67	120.40
2021-10-01	Com@net	100.00	0.00	0.00	609.81	176.88



## 6. Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile

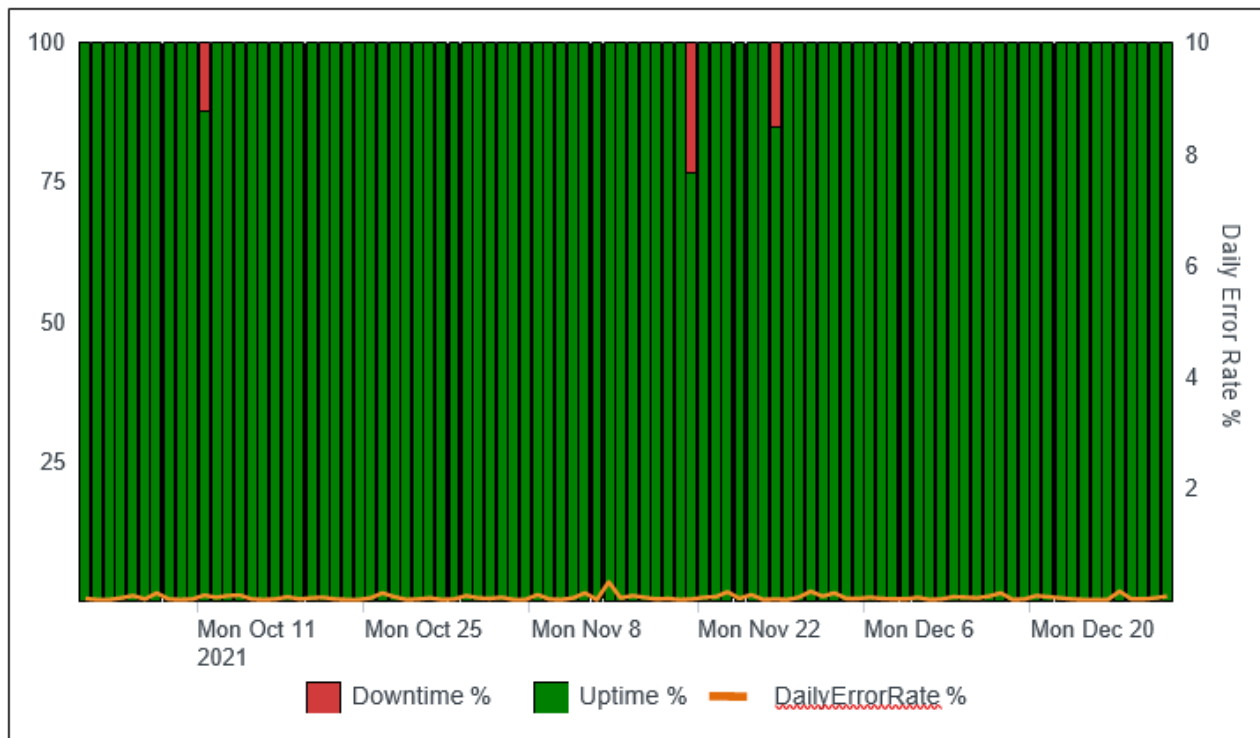


## 6.1. Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-12-31	Digi4Biz Mobile	100.00	0.00	0.02	2161.05	402.73
2021-12-30	Digi4Biz Mobile	100.00	0.00	0.02	2147.41	400.03
2021-12-29	Digi4Biz Mobile	100.00	0.00	0.02	2117.41	404.57
2021-12-28	Digi4Biz Mobile	100.00	0.00	0.02	2223.01	407.32
2021-12-27	Digi4Biz Mobile	100.00	0.00	0.03	2134.04	402.91
2021-12-26	Digi4Biz Mobile	100.00	0.00	0.02	1971.55	454.75
2021-12-25	Digi4Biz Mobile	100.00	0.00	0.01	2135.56	474.75
2021-12-24	Digi4Biz Mobile	100.00	0.00	0.01	2180.47	423.29
2021-12-23	Digi4Biz Mobile	100.00	0.00	0.02	2171.26	404.41
2021-12-22	Digi4Biz Mobile	100.00	0.00	0.03	2274.27	402.79
2021-12-21	Digi4Biz Mobile	100.00	0.00	0.02	2228.65	404.64
2021-12-20	Digi4Biz Mobile	100.00	0.00	0.02	2344.22	399.48
2021-12-19	Digi4Biz Mobile	100.00	0.00	0.01	2181.68	440.63
2021-12-18	Digi4Biz Mobile	100.00	0.00	0.02	2093.33	436.78
2021-12-17	Digi4Biz Mobile	100.00	0.00	0.01	2247.92	405.82
2021-12-16	Digi4Biz Mobile	100.00	0.00	0.03	2298.25	399.30
2021-12-15	Digi4Biz Mobile	100.00	0.00	0.02	2535.47	390.36
2021-12-14	Digi4Biz Mobile	100.00	0.00	0.02	2322.49	390.47
2021-12-13	Digi4Biz Mobile	100.00	0.00	0.03	2370.14	390.17
2021-12-12	Digi4Biz Mobile	100.00	0.00	0.03	2173.33	433.02
2021-12-11	Digi4Biz Mobile	100.00	0.00	0.01	2054.92	430.60
2021-12-10	Digi4Biz Mobile	100.00	0.00	0.03	2557.65	402.33
2021-12-09	Digi4Biz Mobile	100.00	0.00	0.03	2323.35	400.78
2021-12-08	Digi4Biz Mobile	100.00	0.00	0.03	2380.97	400.23
2021-12-07	Digi4Biz Mobile	100.00	0.00	0.04	2315.20	401.14
2021-12-06	Digi4Biz Mobile	100.00	0.00	0.02	2266.39	395.56
2021-12-05	Digi4Biz Mobile	100.00	0.00	0.02	1960.10	432.33
2021-12-04	Digi4Biz Mobile	100.00	0.00	0.03	1940.38	435.31
2021-12-03	Digi4Biz Mobile	100.00	0.00	0.02	2334.81	400.94
2021-12-02	Digi4Biz Mobile	100.00	0.00	0.03	2187.87	397.42
2021-12-01	Digi4Biz Mobile	100.00	0.00	0.02	2282.04	396.53
2021-11-30	Digi4Biz Mobile	100.00	0.00	0.02	2252.57	407.77
2021-11-29	Digi4Biz Mobile	100.00	0.00	0.02	2244.79	406.70
2021-11-28	Digi4Biz Mobile	100.00	0.00	0.09	2082.73	442.04
2021-11-27	Digi4Biz Mobile	100.00	0.00	0.01	2065.17	438.92
2021-11-26	Digi4Biz Mobile	100.00	0.00	0.03	2173.96	411.86
2021-11-25	Digi4Biz Mobile	100.00	0.00	0.02	2121.34	408.60
2021-11-24	Digi4Biz Mobile	100.00	0.00	0.02	2174.38	407.17
2021-11-23	Digi4Biz Mobile	100.00	0.00	0.02	2240.01	406.35
2021-11-22	Digi4Biz Mobile	100.00	0.00	0.02	2143.68	398.69
2021-11-21	Digi4Biz Mobile	100.00	0.00	0.04	2156.39	440.42
2021-11-20	Digi4Biz Mobile	100.00	0.00	0.02	1977.74	431.16
2021-11-19	Digi4Biz Mobile	100.00	0.00	0.02	2184.64	392.74
2021-11-18	Digi4Biz Mobile	100.00	0.00	0.02	2091.33	422.45
2021-11-17	Digi4Biz Mobile	100.00	0.00	0.03	2304.80	396.36
2021-11-16	Digi4Biz Mobile	100.00	0.00	0.02	2320.69	396.59
2021-11-15	Digi4Biz Mobile	100.00	0.00	0.12	2517.52	384.37
2021-11-14	Digi4Biz Mobile	100.00	0.00	0.04	2055.18	407.07
2021-11-13	Digi4Biz Mobile	100.00	0.00	0.07	2122.36	419.44
2021-11-12	Digi4Biz Mobile	100.00	0.00	0.09	2307.26	391.57
2021-11-11	Digi4Biz Mobile	100.00	0.00	0.09	2382.86	393.40

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-11-10	Digi4Biz Mobile	100.00	0.00	0.09	2415.85	390.01
2021-11-09	Digi4Biz Mobile	100.00	0.00	0.08	2335.28	395.84
2021-11-08	Digi4Biz Mobile	100.00	0.00	0.09	2285.35	393.96
2021-11-07	Digi4Biz Mobile	100.00	0.00	0.05	2018.98	435.89
2021-11-06	Digi4Biz Mobile	100.00	0.00	0.07	1915.85	429.60
2021-11-05	Digi4Biz Mobile	100.00	0.00	0.09	2392.00	390.70
2021-11-04	Digi4Biz Mobile	100.00	0.00	0.08	2344.81	389.83
2021-11-03	Digi4Biz Mobile	100.00	0.00	0.09	2288.78	387.63
2021-11-02	Digi4Biz Mobile	100.00	0.00	0.09	2402.53	385.52
2021-11-01	Digi4Biz Mobile	100.00	0.00	0.07	1899.71	422.56
2021-10-31	Digi4Biz Mobile	100.00	0.00	0.09	2288.78	446.49
2021-10-30	Digi4Biz Mobile	100.00	0.00	0.08	1950.55	436.88
2021-10-29	Digi4Biz Mobile	100.00	0.00	0.09	2342.22	404.73
2021-10-28	Digi4Biz Mobile	100.00	0.00	0.10	2189.31	395.53
2021-10-27	Digi4Biz Mobile	100.00	0.00	0.09	2280.96	404.57
2021-10-26	Digi4Biz Mobile	100.00	0.00	0.10	2135.71	402.45
2021-10-25	Digi4Biz Mobile	100.00	0.00	0.10	2344.95	399.29
2021-10-24	Digi4Biz Mobile	100.00	0.00	0.10	2156.07	440.41
2021-10-23	Digi4Biz Mobile	100.00	0.00	0.08	2063.88	438.61
2021-10-22	Digi4Biz Mobile	100.00	0.00	0.12	2217.14	404.63
2021-10-21	Digi4Biz Mobile	100.00	0.00	0.13	2281.34	402.06
2021-10-20	Digi4Biz Mobile	100.00	0.00	0.11	2429.02	400.85
2021-10-19	Digi4Biz Mobile	100.00	0.00	0.09	2318.97	402.41
2021-10-18	Digi4Biz Mobile	100.00	0.00	0.12	2436.27	395.35
2021-10-17	Digi4Biz Mobile	100.00	0.00	0.08	2251.75	443.81
2021-10-16	Digi4Biz Mobile	100.00	0.00	0.08	2211.56	443.91
2021-10-15	Digi4Biz Mobile	100.00	0.00	0.12	2554.50	392.93
2021-10-14	Digi4Biz Mobile	100.00	0.00	0.10	2408.53	389.62
2021-10-13	Digi4Biz Mobile	100.00	0.00	0.13	2411.89	394.13
2021-10-12	Digi4Biz Mobile	100.00	0.00	0.12	2341.71	398.33
2021-10-11	Digi4Biz Mobile	100.00	0.00	0.12	2266.27	396.13
2021-10-10	Digi4Biz Mobile	100.00	0.00	0.12	2080.81	431.96
2021-10-09	Digi4Biz Mobile	100.00	0.00	0.08	2022.93	432.45
2021-10-08	Digi4Biz Mobile	100.00	0.00	0.14	2513.77	390.95
2021-10-07	Digi4Biz Mobile	100.00	0.00	0.12	2430.82	396.85
2021-10-06	Digi4Biz Mobile	100.00	0.00	0.12	2388.82	396.89
2021-10-05	Digi4Biz Mobile	100.00	0.00	0.12	2373.97	397.79
2021-10-04	Digi4Biz Mobile	100.00	0.00	0.15	2352.58	395.98
2021-10-03	Digi4Biz Mobile	100.00	0.00	0.09	2023.87	455.14
2021-10-02	Digi4Biz Mobile	100.00	0.00	0.09	2029.98	441.56
2021-10-01	Digi4Biz Mobile	100.00	0.00	0.16	2419.88	395.82

## 7. Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz



## 7.1. Digi4Biz Daily statistics / Digi4Biz dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-12-31	Digi4Biz	100.00	0.00	0.06	5938.24	399.73
2021-12-30	Digi4Biz	100.00	0.00	0.03	5806.42	396.68
2021-12-29	Digi4Biz	100.00	0.00	0.01	5476.38	404.59
2021-12-28	Digi4Biz	100.00	0.00	0.01	2228.62	819.78
2021-12-27	Digi4Biz	100.00	0.00	0.15	5541.76	399.54
2021-12-26	Digi4Biz	100.00	0.00	0.00	5023.38	410.99
2021-12-25	Digi4Biz	100.00	0.00	0.00	5465.98	431.46
2021-12-24	Digi4Biz	100.00	0.00	0.00	2110.69	864.46
2021-12-23	Digi4Biz	100.00	0.00	0.01	5959.65	402.66
2021-12-22	Digi4Biz	100.00	0.00	0.03	5972.65	403.55
2021-12-21	Digi4Biz	100.00	0.00	0.05	5696.39	404.22
2021-12-20	Digi4Biz	100.00	0.00	0.07	6472.88	403.79
2021-12-19	Digi4Biz	100.00	0.00	0.01	4964.28	424.21
2021-12-18	Digi4Biz	100.00	0.00	0.00	4216.57	426.16
2021-12-17	Digi4Biz	100.00	0.00	0.12	4595.06	404.21
2021-12-16	Digi4Biz	100.00	0.00	0.06	5396.21	404.50
2021-12-15	Digi4Biz	100.00	0.00	0.03	7057.65	397.03
2021-12-14	Digi4Biz	100.00	0.00	0.04	7022.38	404.64
2021-12-13	Digi4Biz	99.93	0.07	0.05	6336.08	404.17
2021-12-12	Digi4Biz	100.00	0.00	0.01	6244.66	416.70
2021-12-11	Digi4Biz	100.00	0.00	0.00	7150.27	413.74
2021-12-10	Digi4Biz	100.00	0.00	0.04	5901.96	404.34
2021-12-09	Digi4Biz	100.00	0.00	0.01	5981.50	403.65
2021-12-08	Digi4Biz	100.00	0.00	0.01	2203.39	838.68
2021-12-07	Digi4Biz	100.00	0.00	0.02	2130.10	841.69
2021-12-06	Digi4Biz	100.00	0.00	0.04	6398.56	402.11
2021-12-05	Digi4Biz	100.00	0.00	0.02	5859.21	426.99
2021-12-04	Digi4Biz	100.00	0.00	0.02	6143.38	413.71
2021-12-03	Digi4Biz	100.00	0.00	0.12	5927.04	399.86
2021-12-02	Digi4Biz	100.00	0.00	0.06	6140.81	401.85
2021-12-01	Digi4Biz	100.00	0.00	0.15	4960.70	402.45
2021-11-30	Digi4Biz	100.00	0.00	0.04	6820.60	400.12
2021-11-29	Digi4Biz	100.00	0.00	0.00	4979.69	390.22
2021-11-28	Digi4Biz	85.21	14.79	0.01	4857.50	427.02
2021-11-27	Digi4Biz	100.00	0.00	0.00	4975.89	410.15
2021-11-26	Digi4Biz	100.00	0.00	0.09	4177.09	395.91
2021-11-25	Digi4Biz	100.00	0.00	0.02	7570.91	398.16
2021-11-24	Digi4Biz	100.00	0.00	0.14	4791.04	395.61
2021-11-23	Digi4Biz	100.00	0.00	0.05	5688.41	408.83
2021-11-22	Digi4Biz	100.00	0.00	0.04	5656.85	407.20
2021-11-21	Digi4Biz	76.87	23.13	0.01	10070.01	410.28
2021-11-20	Digi4Biz	100.00	0.00	0.00	4197.43	425.04
2021-11-19	Digi4Biz	100.00	0.00	0.02	4353.88	401.75
2021-11-18	Digi4Biz	100.00	0.00	0.01	6941.92	404.37
2021-11-17	Digi4Biz	100.00	0.00	0.04	4792.69	404.40
2021-11-16	Digi4Biz	100.00	0.00	0.07	5827.02	408.81
2021-11-15	Digi4Biz	100.00	0.00	0.03	7064.98	395.07
2021-11-14	Digi4Biz	100.00	0.00	0.32	7741.77	407.95
2021-11-13	Digi4Biz	100.00	0.00	0.00	8859.91	408.73
2021-11-12	Digi4Biz	100.00	0.00	0.12	6478.38	406.00
2021-11-11	Digi4Biz	100.00	0.00	0.03	6102.82	405.06

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
2021-11-10	Digi4Biz	100.00	0.00	0.00	2165.56	873.09
2021-11-09	Digi4Biz	100.00	0.00	0.01	6947.50	414.26
2021-11-08	Digi4Biz	100.00	0.00	0.09	5585.39	404.81
2021-11-07	Digi4Biz	100.00	0.00	0.00	5957.95	448.39
2021-11-06	Digi4Biz	100.00	0.00	0.00	7063.82	429.38
2021-11-05	Digi4Biz	100.00	0.00	0.04	6192.25	403.35
2021-11-04	Digi4Biz	100.00	0.00	0.02	6076.16	401.89
2021-11-03	Digi4Biz	100.00	0.00	0.03	5008.14	396.97
2021-11-02	Digi4Biz	100.00	0.00	0.07	5742.18	403.47
2021-11-01	Digi4Biz	100.00	0.00	0.01	8249.53	411.54
2021-10-31	Digi4Biz	100.00	0.00	0.00	6879.52	416.40
2021-10-30	Digi4Biz	100.00	0.00	0.03	8255.16	420.13
2021-10-29	Digi4Biz	100.00	0.00	0.01	4701.62	406.19
2021-10-28	Digi4Biz	100.00	0.00	0.00	5076.85	404.53
2021-10-27	Digi4Biz	100.00	0.00	0.05	7363.01	412.48
2021-10-26	Digi4Biz	100.00	0.00	0.12	6242.60	412.89
2021-10-25	Digi4Biz	100.00	0.00	0.03	5260.54	405.16
2021-10-24	Digi4Biz	100.00	0.00	0.00	6516.19	414.34
2021-10-23	Digi4Biz	100.00	0.00	0.00	4002.78	414.51
2021-10-22	Digi4Biz	100.00	0.00	0.01	6141.01	403.61
2021-10-21	Digi4Biz	100.00	0.00	0.04	4121.45	420.16
2021-10-20	Digi4Biz	100.00	0.00	0.03	6245.88	407.66
2021-10-19	Digi4Biz	100.00	0.00	0.01	2134.99	875.96
2021-10-18	Digi4Biz	100.00	0.00	0.05	5460.85	408.01
2021-10-17	Digi4Biz	100.00	0.00	0.01	6214.14	418.58
2021-10-16	Digi4Biz	100.00	0.00	0.00	6755.72	430.18
2021-10-15	Digi4Biz	100.00	0.00	0.01	8307.30	399.32
2021-10-14	Digi4Biz	100.00	0.00	0.08	7667.92	403.24
2021-10-13	Digi4Biz	100.00	0.00	0.07	7005.09	404.36
2021-10-12	Digi4Biz	100.00	0.00	0.04	6562.17	409.09
2021-10-11	Digi4Biz	88.12	11.88	0.08	5607.82	411.70
2021-10-10	Digi4Biz	100.00	0.00	0.01	7540.88	407.54
2021-10-09	Digi4Biz	100.00	0.00	0.00	4703.72	409.53
2021-10-08	Digi4Biz	100.00	0.00	0.01	4992.87	390.16
2021-10-07	Digi4Biz	100.00	0.00	0.12	5379.63	411.55
2021-10-06	Digi4Biz	100.00	0.00	0.01	2150.83	870.27
2021-10-05	Digi4Biz	100.00	0.00	0.07	6630.90	405.16
2021-10-04	Digi4Biz	100.00	0.00	0.03	6476.53	409.56
2021-10-03	Digi4Biz	100.00	0.00	0.00	5874.61	423.17
2021-10-02	Digi4Biz	100.00	0.00	0.00	4547.35	409.03
2021-10-01	Digi4Biz	100.00	0.00	0.02	6277.10	402.60

## 8. PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-12	568.88	2571.95	1508.32	2223.07	5365.25	499.23
2021-11	579.65	2526.16	1452.16	2207.28	6031.24	659.47
2021-10	600.01	2654.17	1480.71	2274.80	5841.84	523.04

## 9. AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

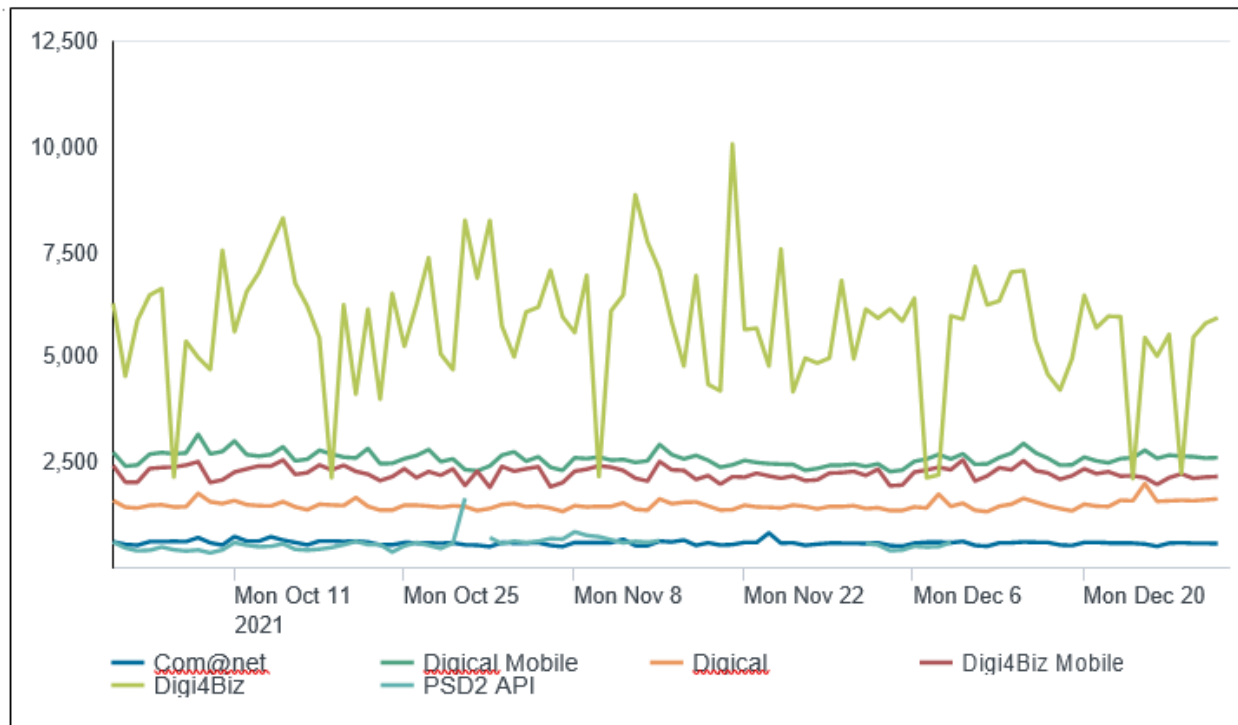
Month	Com@net (ms)	Digital Mobile (ms)	Digital(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2021-12	147.36	926.02	792.29	411.66	463.62	282.34
2021-11	155.34	881.80	734.71	407.51	423.26	384.53
2021-10	158.50	877.39	747.61	411.89	439.91	366.46

## 10. Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja

Month	Com@net (%)	Digital Mobile (%)	Digital(%)	Digi4Biz Mobile (%)	Digi4Biz (%)	PSD2 (%)
2021-12	0.01	0.00	0.07	0.02	0.04	0.07
2021-11	0.03	0.00	0.06	0.05	0.04	0.15
2021-10	0.06	0.00	0.10	0.11	0.03	0.06

## 11. Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms

PIS daily statistics by applications



AIS daily statistics by Applications

