

**Key performance indicators [KPIs] and
service level targets**

**PSD2 XS2A dedicated interface and
Direct Channels**

Period 01/10/2023 – 31/12/2023

**Ključni pokazatelji uspješnosti [KPI] i
razine usluga**

**PSD2 XS2A namjensko sučelje i
direktni kanali**

Razdoblje 01/10/2023 – 31/12/2023

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1. Description of terms / Opis pojmova

1.1. PSD2 terms / PSD2 pojmovi

AIS (Account Information Service) - Usluga pružanja informacije po računu

PIS (Payment Initiation Service) - Usluga iniciranja plaćanja

CoF (Confirmation of Funds) - Usluga dostavljanja potvrde o dostupnosti sredstava

1.2. Key Performance indicators / Ključni indikatori učinkovitosti

Praćenje performansi PSD2 i klijentskog on line sučelja provodi se na osnovu sljedećih ključnih indikatora:

Indicattor/Indikator	Description/Opis
DailyUptime / Vrijeme rada tijekom dana	Daily uptime for all interfaces, expressed as a percentage. Vrijeme rada tijekom dana, izraženo u postotku, za sva sučelja.
DailyDowntime / Vrijeme izvan funkcije	Daily downtime for all interfaces, expressed as percentage. Vrijeme izvan funkcije tijekom dana, izraženo u postotku, za sva sučelja.
PIS average daily response time / PIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the payment initiation service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu iniciranja plaćanja
AIS average daily response time / AIS prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the account information service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije po računu
COF daily average response time / COF prosječno dnevno vrijeme odziva	Average daily response time, in milliseconds, for the confirmation of funds. Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije o raspoloživosti sredstava
Dnevna stopa grešaka / DailyErrorRate	Percentage of service initiation errors (AIS, PIS, COF) relative to the total number of service initiations per day. Calculation is based only on errors caused by the account servicing payment service provider's fault. Postotak greška kod iniciranja usluge (AIS, PIS, COF) u odnosu na ukupan broj iniciranja usluga u danu. U izračun se uzimaju samo pogreške za koje je odgovoran pružatelj platnih usluga koji vodi račun.

1.3. Channels / Kanali

PSD2 API – namjensko sučelje za pristup računu (XS2A) u svrhu obavljanja usluga informacije o računu, iniciranja plaćanja i potvrde o dostupnosti sredstava.

Digical Mobile – PBZ mobile banking solution for retail clients / PBZ mobilno bankarstvo za potrošače

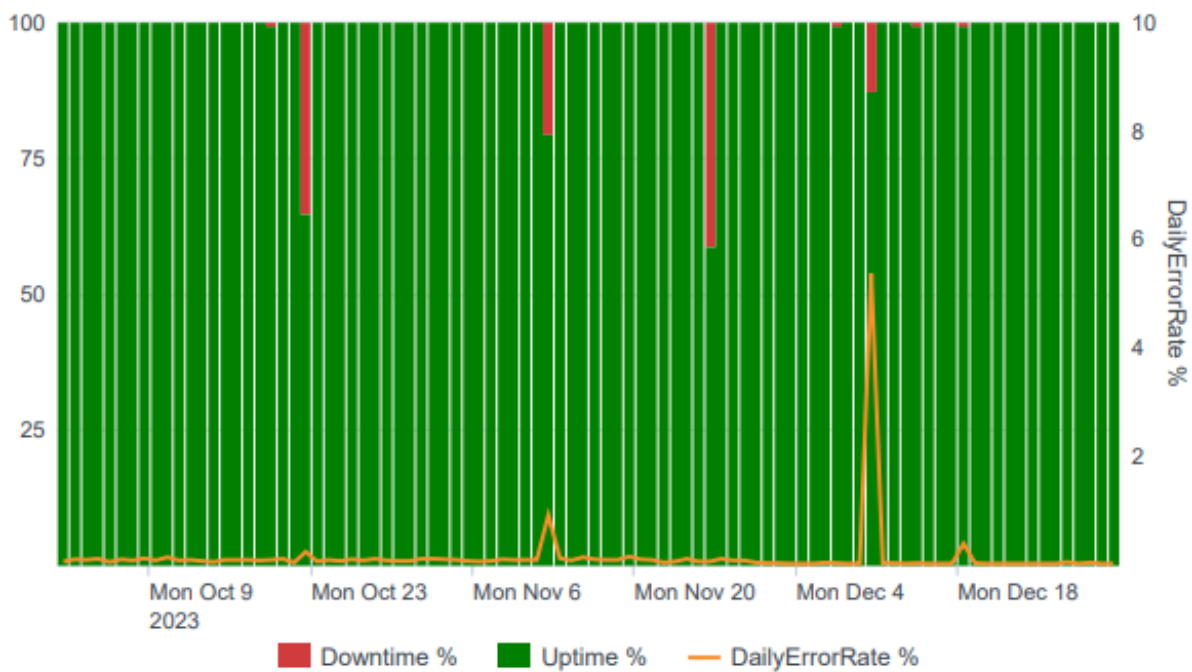
Digical – PBZ internet banking for retail clients / PBZ internetsko bankarstvo za potrošače

Com@net – PBZ internet banking for corporate clients / PBZ internetsko bankarstvo za poslovne subjekte

Digi4Biz Mobile - Digital mobile banking solution for entrepreneurs / PBZ mobilno bankarstvo za poduzetnike

Digi4Biz – PBZ internet banking for entrepreneurs / PBZ digitalno bankarstvo za poduzetnike

2. Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API

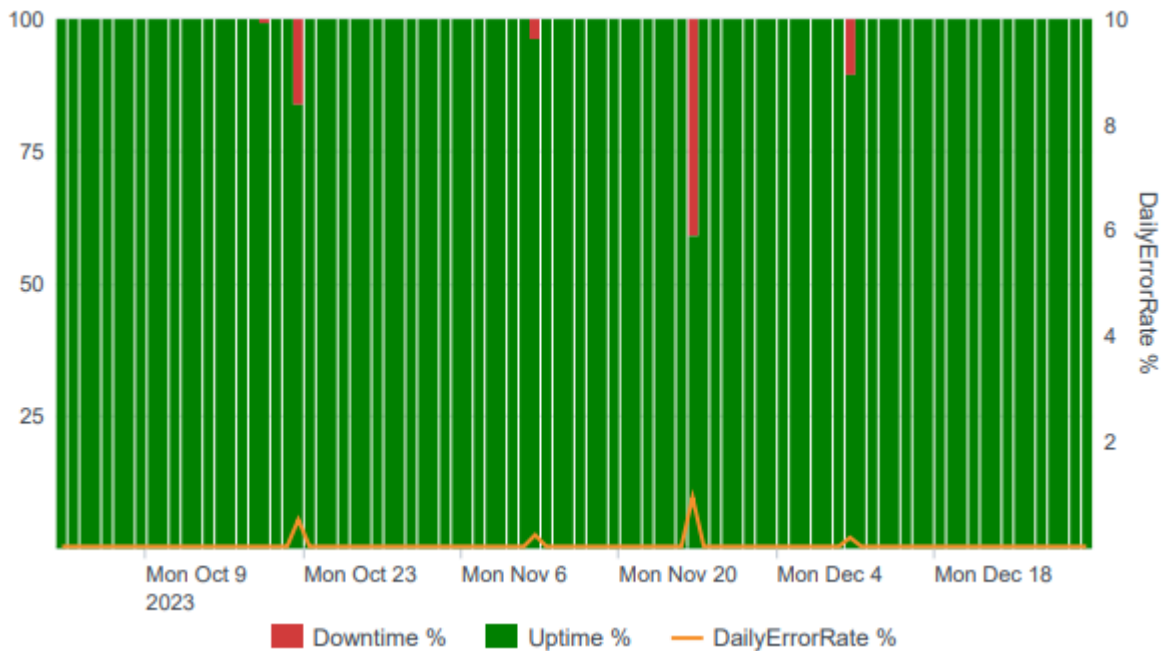


2.1. PSD2 API daily statistics / PSD2 API dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
31.12.2023	PSD2 API	100.00	0.00	0.00	433.15	684.74	0
30.12.2023	PSD2 API	100.00	0.00	0.00	459.34	682.69	0
29.12.2023	PSD2 API	100.00	0.00	0.02	446.90	707.26	0
28.12.2023	PSD2 API	100.00	0.00	0.00	435.05	702.81	0
27.12.2023	PSD2 API	100.00	0.00	0.03	459.83	689.76	0
26.12.2023	PSD2 API	100.00	0.00	0.00	444.50	692.99	0
25.12.2023	PSD2 API	100.00	0.00	0.00	420.47	682.71	0
24.12.2023	PSD2 API	100.00	0.00	0.00	429.97	670.84	0
23.12.2023	PSD2 API	100.00	0.00	0.00	484.82	675.97	0
22.12.2023	PSD2 API	100.00	0.00	0.00	476.67	694.03	0
21.12.2023	PSD2 API	100.00	0.00	0.00	619.48	712.36	0
20.12.2023	PSD2 API	100.00	0.00	0.00	492.44	702.13	0
19.12.2023	PSD2 API	100.00	0.00	0.01	490.20	709.82	0
18.12.2023	PSD2 API	99.72	0.28	0.37	459.69	750.66	0
17.12.2023	PSD2 API	100.00	0.00	0.00	488.25	701.75	0
16.12.2023	PSD2 API	100.00	0.00	0.00	509.53	696.81	0
15.12.2023	PSD2 API	100.00	0.00	0.00	496.24	718.96	0
14.12.2023	PSD2 API	99.79	0.21	0.01	514.86	718.03	0
13.12.2023	PSD2 API	99.86	0.14	0.00	483.46	683.63	0
12.12.2023	PSD2 API	100.00	0.00	0.01	488.26	701.33	0
11.12.2023	PSD2 API	100.00	0.00	0.01	472.65	699.51	0
10.12.2023	PSD2 API	87.64	12.36	5.36	517.44	675.40	0
09.12.2023	PSD2 API	99.93	0.07	0.00	466.46	619.51	0
08.12.2023	PSD2 API	99.93	0.07	0.00	468.42	642.28	0
07.12.2023	PSD2 API	99.72	0.28	0.01	502.62	662.75	0
06.12.2023	PSD2 API	99.93	0.07	0.02	504.66	676.89	0
05.12.2023	PSD2 API	99.93	0.07	0.00	516.05	648.29	0
04.12.2023	PSD2 API	100.00	0.00	0.00	471.50	671.07	0
03.12.2023	PSD2 API	100.00	0.00	0.00	476.06	653.40	0
02.12.2023	PSD2 API	100.00	0.00	0.01	462.50	667.99	0
01.12.2023	PSD2 API	100.00	0.00	0.01	475.45	683.89	0
30.11.2023	PSD2 API	100.00	0.00	0.02	474.87	794.85	0
29.11.2023	PSD2 API	100.00	0.00	0.06	479.75	791.09	0
28.11.2023	PSD2 API	100.00	0.00	0.06	459.56	795.59	0
27.11.2023	PSD2 API	100.00	0.00	0.09	470.74	801.68	0
26.11.2023	PSD2 API	58.75	41.25	0.04	431.40	874.48	0
25.11.2023	PSD2 API	100.00	0.00	0.04	490.63	792.13	0
24.11.2023	PSD2 API	100.00	0.00	0.09	515.31	824.91	0
23.11.2023	PSD2 API	100.00	0.00	0.04	500.42	805.44	0
22.11.2023	PSD2 API	100.00	0.00	0.02	505.89	789.46	0
21.11.2023	PSD2 API	100.00	0.00	0.07	491.52	811.53	0
20.11.2023	PSD2 API	100.00	0.00	0.08	514.39	827.88	0
19.11.2023	PSD2 API	100.00	0.00	0.13	529.88	832.47	0
18.11.2023	PSD2 API	100.00	0.00	0.07	511.76	848.12	0
17.11.2023	PSD2 API	100.00	0.00	0.07	496.76	932.38	0
16.11.2023	PSD2 API	100.00	0.00	0.08	528.88	857.69	0
15.11.2023	PSD2 API	100.00	0.00	0.12	494.52	842.66	0
14.11.2023	PSD2 API	100.00	0.00	0.06	529.94	818.86	0
13.11.2023	PSD2 API	100.00	0.00	0.10	509.54	818.45	0
12.11.2023	PSD2 API	79.79	20.21	0.90	564.92	860.36	0
11.11.2023	PSD2 API	100.00	0.00	0.07	507.17	796.03	0

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)	COF (ms)
10.11.2023	PSD2 API	100.00	0.00	0.07	474.65	811.68	0
09.11.2023	PSD2 API	100.00	0.00	0.07	462.55	808.09	0
08.11.2023	PSD2 API	100.00	0.00	0.08	477.72	823.05	0
07.11.2023	PSD2 API	100.00	0.00	0.05	478.90	832.57	0
06.11.2023	PSD2 API	100.00	0.00	0.04	471.18	833.16	0
05.11.2023	PSD2 API	100.00	0.00	0.05	491.49	815.00	0
04.11.2023	PSD2 API	100.00	0.00	0.07	483.65	821.57	0
03.11.2023	PSD2 API	100.00	0.00	0.08	513.81	848.42	0
02.11.2023	PSD2 API	100.00	0.00	0.09	497.77	860.27	0
01.11.2023	PSD2 API	100.00	0.00	0.09	497.06	835.87	0
31.10.2023	PSD2 API	100.00	0.00	0.05	501.14	872.85	0
30.10.2023	PSD2 API	100.00	0.00	0.05	493.98	831.14	0
29.10.2023	PSD2 API	100.00	0.00	0.06	479.90	812.77	0
28.10.2023	PSD2 API	100.00	0.00	0.09	497.55	834.12	0
27.10.2023	PSD2 API	100.00	0.00	0.06	532.56	840.23	0
26.10.2023	PSD2 API	100.00	0.00	0.08	488.59	833.09	0
25.10.2023	PSD2 API	100.00	0.00	0.05	507.31	848.21	0
24.10.2023	PSD2 API	100.00	0.00	0.07	502.84	858.76	0
23.10.2023	PSD2 API	100.00	0.00	0.04	514.23	830.91	0
22.10.2023	PSD2 API	64.79	35.21	0.22	536.30	889.12	0
21.10.2023	PSD2 API	100.00	0.00	0.02	544.58	811.50	0
20.10.2023	PSD2 API	100.00	0.00	0.09	550.20	845.78	0
19.10.2023	PSD2 API	99.72	0.28	0.07	539.64	846.72	0
18.10.2023	PSD2 API	99.93	0.07	0.06	556.63	848.55	0
17.10.2023	PSD2 API	100.00	0.00	0.07	521.52	831.73	0
16.10.2023	PSD2 API	100.00	0.00	0.07	511.33	857.32	0
15.10.2023	PSD2 API	100.00	0.00	0.07	530.28	849.55	0
14.10.2023	PSD2 API	100.00	0.00	0.03	497.76	865.44	0
13.10.2023	PSD2 API	100.00	0.00	0.05	502.28	848.71	0
12.10.2023	PSD2 API	100.00	0.00	0.07	486.61	830.81	0
11.10.2023	PSD2 API	100.00	0.00	0.06	520.98	825.51	0
10.10.2023	PSD2 API	100.00	0.00	0.12	516.82	829.95	0
09.10.2023	PSD2 API	100.00	0.00	0.06	510.52	862.26	0
08.10.2023	PSD2 API	100.00	0.00	0.10	524.89	828.49	0
07.10.2023	PSD2 API	100.00	0.00	0.06	496.77	822.86	0
06.10.2023	PSD2 API	100.00	0.00	0.08	504.65	855.19	0
05.10.2023	PSD2 API	100.00	0.00	0.03	494.97	820.28	0
04.10.2023	PSD2 API	100.00	0.00	0.09	500.97	798.63	0
03.10.2023	PSD2 API	99.93	0.07	0.07	510.60	799.77	0
02.10.2023	PSD2 API	99.93	0.07	0.08	551.89	824.87	0
01.10.2023	PSD2 API	100.00	0.00	0.04	557.09	830.30	0

3. Daily Availability – Digital Mobile / Dnevna dostupnost Digital Mobile

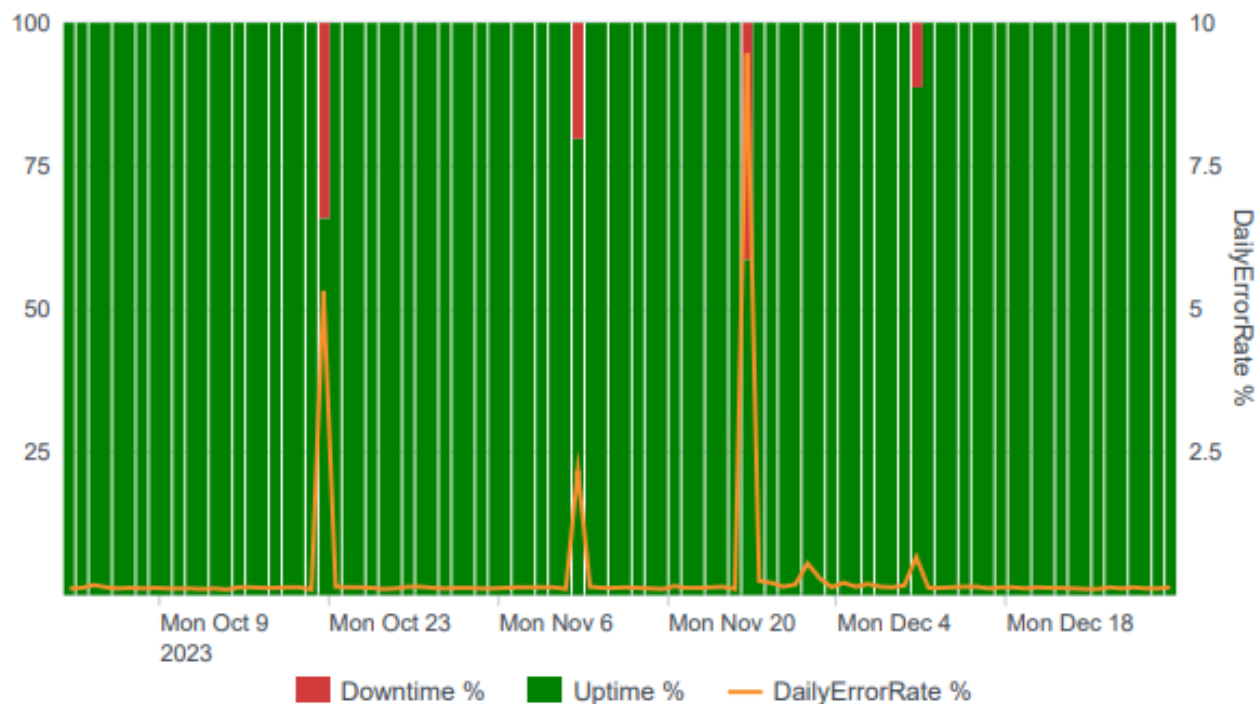


3.1. Digical Mobile daily statistics / Digical Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
31.12.2023	Digical Mobile	100.00	0.00	0.000	1839.62	1033.71
30.12.2023	Digical Mobile	100.00	0.00	0.000	1845.79	1006.92
29.12.2023	Digical Mobile	100.00	0.00	0.000	2050.15	1107.56
28.12.2023	Digical Mobile	100.00	0.00	0.000	2065.76	1103.68
27.12.2023	Digical Mobile	100.00	0.00	0.000	2043.82	1098.80
26.12.2023	Digical Mobile	100.00	0.00	0.000	1877.51	986.25
25.12.2023	Digical Mobile	100.00	0.00	0.000	1733.94	937.14
24.12.2023	Digical Mobile	100.00	0.00	0.000	1831.54	972.51
23.12.2023	Digical Mobile	100.00	0.00	0.000	1844.76	982.72
22.12.2023	Digical Mobile	100.00	0.00	0.000	2078.82	1068.72
21.12.2023	Digical Mobile	100.00	0.00	0.000	2106.98	1109.24
20.12.2023	Digical Mobile	100.00	0.00	0.000	2125.06	1121.88
19.12.2023	Digical Mobile	100.00	0.00	0.000	2126.84	1108.13
18.12.2023	Digical Mobile	100.00	0.00	0.000	2310.50	1141.61
17.12.2023	Digical Mobile	100.00	0.00	0.000	1887.26	941.05
16.12.2023	Digical Mobile	100.00	0.00	0.000	1926.83	967.53
15.12.2023	Digical Mobile	100.00	0.00	0.000	2342.93	1155.86
14.12.2023	Digical Mobile	100.00	0.00	0.000	2146.38	1097.63
13.12.2023	Digical Mobile	100.00	0.00	0.000	2112.87	1088.15
12.12.2023	Digical Mobile	100.00	0.00	0.000	2148.33	1085.14
11.12.2023	Digical Mobile	100.00	0.00	0.000	2318.41	1116.33
10.12.2023	Digical Mobile	89.93	10.07	0.167	2018.08	968.26
09.12.2023	Digical Mobile	100.00	0.00	0.000	1936.41	870.84
08.12.2023	Digical Mobile	100.00	0.00	0.000	2209.23	932.43
07.12.2023	Digical Mobile	100.00	0.00	0.000	2138.81	935.90
06.12.2023	Digical Mobile	100.00	0.00	0.000	2144.78	928.45
05.12.2023	Digical Mobile	100.00	0.00	0.000	2171.26	924.62
04.12.2023	Digical Mobile	100.00	0.00	0.000	2135.98	927.46
03.12.2023	Digical Mobile	100.00	0.00	0.000	1915.75	866.12
02.12.2023	Digical Mobile	100.00	0.00	0.000	1926.22	884.71
01.12.2023	Digical Mobile	100.00	0.00	0.000	2134.45	925.09
30.11.2023	Digical Mobile	100.00	0.00	0.000	2081.75	927.67
29.11.2023	Digical Mobile	100.00	0.00	0.000	2002.81	916.16
28.11.2023	Digical Mobile	100.00	0.00	0.000	2157.62	1015.09
27.11.2023	Digical Mobile	100.00	0.00	0.000	2089.31	924.54
26.11.2023	Digical Mobile	59.24	40.76	0.934	2504.15	1273.92
25.11.2023	Digical Mobile	100.00	0.00	0.000	1901.47	853.25
24.11.2023	Digical Mobile	100.00	0.00	0.000	2057.74	885.23
23.11.2023	Digical Mobile	100.00	0.00	0.000	2073.98	907.53
22.11.2023	Digical Mobile	100.00	0.00	0.000	2064.16	905.49
21.11.2023	Digical Mobile	99.86	0.14	0.000	2106.19	912.74
20.11.2023	Digical Mobile	100.00	0.00	0.000	2141.74	924.88
19.11.2023	Digical Mobile	99.86	0.14	0.000	1973.51	853.82
18.11.2023	Digical Mobile	100.00	0.00	0.000	1940.52	854.02
17.11.2023	Digical Mobile	99.86	0.14	0.000	2147.15	915.47
16.11.2023	Digical Mobile	100.00	0.00	0.000	2175.56	920.00
15.11.2023	Digical Mobile	100.00	0.00	0.000	2286.24	932.74
14.11.2023	Digical Mobile	100.00	0.00	0.000	2152.01	915.27

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS(ms)	AIS(ms)
13.11.2023	Digical Mobile	100.00	0.00	0.000	2142.15	908.52
12.11.2023	Digical Mobile	96.53	3.47	0.215	1945.53	864.43
11.11.2023	Digical Mobile	100.00	0.00	0.000	1950.42	861.81
10.11.2023	Digical Mobile	100.00	0.00	0.000	2195.99	894.84
09.11.2023	Digical Mobile	100.00	0.00	0.000	2168.52	887.97
08.11.2023	Digical Mobile	100.00	0.00	0.000	2185.12	905.73
07.11.2023	Digical Mobile	100.00	0.00	0.000	2128.30	897.78
06.11.2023	Digical Mobile	100.00	0.00	0.000	2157.68	908.94
05.11.2023	Digical Mobile	100.00	0.00	0.000	1915.54	853.11
04.11.2023	Digical Mobile	100.00	0.00	0.000	1909.70	862.79
03.11.2023	Digical Mobile	100.00	0.00	0.000	2075.91	893.09
02.11.2023	Digical Mobile	100.00	0.00	0.000	2102.80	900.46
01.11.2023	Digical Mobile	100.00	0.00	0.000	1907.30	842.46
31.10.2023	Digical Mobile	100.00	0.00	0.000	2046.25	900.34
30.10.2023	Digical Mobile	100.00	0.00	0.000	2054.18	900.44
29.10.2023	Digical Mobile	100.00	0.00	0.000	1889.28	860.13
28.10.2023	Digical Mobile	100.00	0.00	0.000	1987.80	868.48
27.10.2023	Digical Mobile	100.00	0.00	0.000	1974.50	874.60
26.10.2023	Digical Mobile	100.00	0.00	0.000	1987.84	883.03
25.10.2023	Digical Mobile	100.00	0.00	0.000	2014.48	884.17
24.10.2023	Digical Mobile	99.86	0.14	0.000	2023.61	885.22
23.10.2023	Digical Mobile	100.00	0.00	0.000	2071.88	892.49
22.10.2023	Digical Mobile	84.31	15.69	0.514	1960.51	855.29
21.10.2023	Digical Mobile	100.00	0.00	0.000	1902.94	841.10
20.10.2023	Digical Mobile	100.00	0.00	0.000	2059.75	874.25
19.10.2023	Digical Mobile	99.72	0.28	0.000	2136.06	902.55
18.10.2023	Digical Mobile	100.00	0.00	0.000	2116.25	901.14
17.10.2023	Digical Mobile	100.00	0.00	0.000	2159.68	906.31
16.10.2023	Digical Mobile	100.00	0.00	0.000	2196.86	907.45
15.10.2023	Digical Mobile	100.00	0.00	0.000	1961.05	837.66
14.10.2023	Digical Mobile	100.00	0.00	0.000	2099.34	861.64
13.10.2023	Digical Mobile	100.00	0.00	0.000	2205.11	905.80
12.10.2023	Digical Mobile	100.00	0.00	0.000	2135.65	907.28
11.10.2023	Digical Mobile	100.00	0.00	0.000	2148.16	917.98
10.10.2023	Digical Mobile	100.00	0.00	0.000	2169.09	902.27
09.10.2023	Digical Mobile	100.00	0.00	0.000	2165.57	902.26
08.10.2023	Digical Mobile	100.00	0.00	0.000	1925.26	867.19
07.10.2023	Digical Mobile	100.00	0.00	0.000	1893.36	865.55
06.10.2023	Digical Mobile	100.00	0.00	0.000	2182.24	902.34
05.10.2023	Digical Mobile	100.00	0.00	0.000	2129.40	896.55
04.10.2023	Digical Mobile	100.00	0.00	0.000	2059.17	877.61
03.10.2023	Digical Mobile	99.86	0.14	0.000	2064.74	889.51
02.10.2023	Digical Mobile	100.00	0.00	0.000	2112.16	897.66
01.10.2023	Digical Mobile	100.00	0.00	0.000	1917.91	841.23

4. Daily Availability – Digital / Dnevna dostupnost Digital

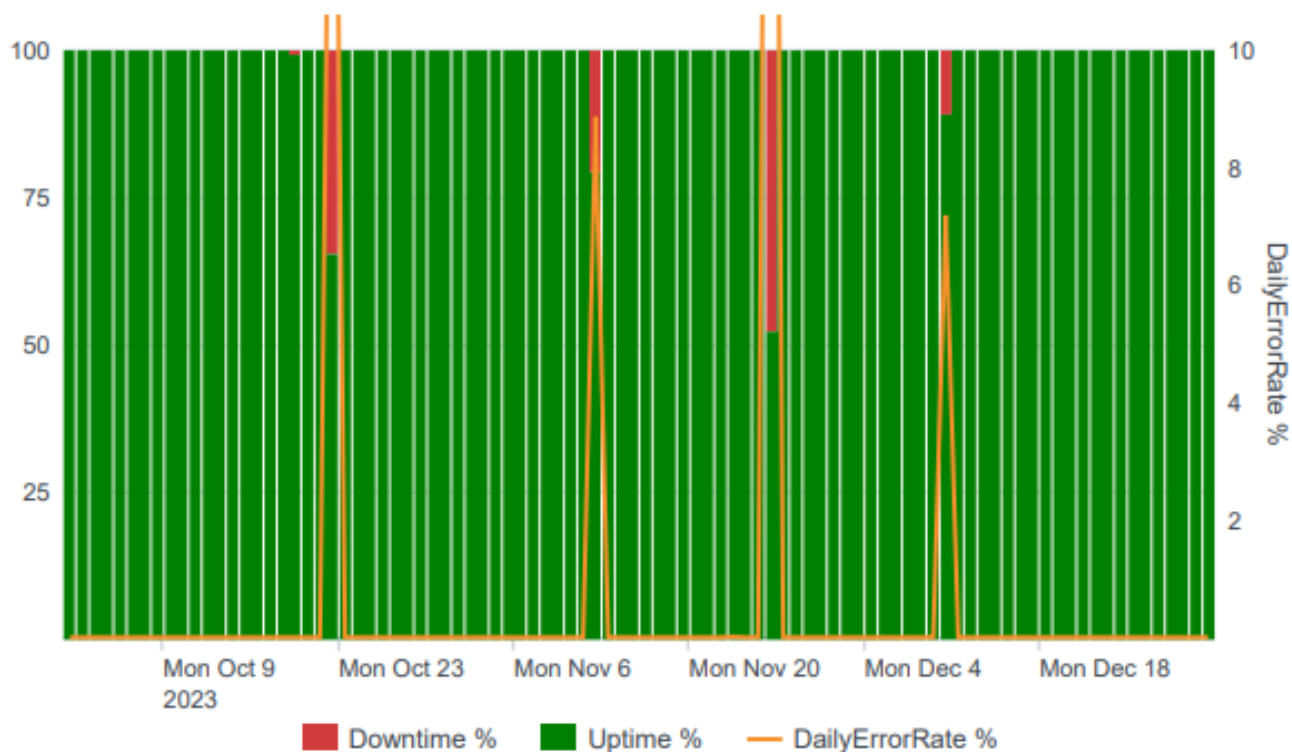


4.1. Digical daily statistics / Digical dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
31.12.2023	Digical	100.00	0.00	0.10	1868.42	1160.32
30.12.2023	Digical	100.00	0.00	0.08	1924.45	1186.46
29.12.2023	Digical	100.00	0.00	0.08	1994.89	1234.92
28.12.2023	Digical	100.00	0.00	0.10	1986.99	1321.62
27.12.2023	Digical	100.00	0.00	0.08	2010.43	1276.19
26.12.2023	Digical	100.00	0.00	0.10	1812.49	1104.38
25.12.2023	Digical	100.00	0.00	0.07	1889.71	1077.58
24.12.2023	Digical	100.00	0.00	0.07	1910.98	1082.53
23.12.2023	Digical	100.00	0.00	0.08	1941.31	1126.61
22.12.2023	Digical	100.00	0.00	0.09	2066.32	1303.79
21.12.2023	Digical	100.00	0.00	0.09	2055.31	1282.27
20.12.2023	Digical	100.00	0.00	0.10	2029.69	1281.50
19.12.2023	Digical	100.00	0.00	0.08	1998.27	1309.50
18.12.2023	Digical	100.00	0.00	0.10	2109.02	1327.37
17.12.2023	Digical	100.00	0.00	0.10	1847.56	1093.97
16.12.2023	Digical	100.00	0.00	0.08	1920.92	1167.94
15.12.2023	Digical	100.00	0.00	0.11	2213.30	1325.48
14.12.2023	Digical	100.00	0.00	0.11	2002.44	1309.53
13.12.2023	Digical	100.00	0.00	0.10	1989.26	1283.24
12.12.2023	Digical	100.00	0.00	0.09	2038.53	1289.88
11.12.2023	Digical	100.00	0.00	0.09	2075.10	1349.31
10.12.2023	Digical	89.24	10.76	0.63	1869.57	1125.71
09.12.2023	Digical	100.00	0.00	0.13	2001.37	1081.35
08.12.2023	Digical	100.00	0.00	0.10	2086.23	1230.98
07.12.2023	Digical	100.00	0.00	0.11	2109.77	1271.65
06.12.2023	Digical	100.00	0.00	0.16	2097.28	1279.49
05.12.2023	Digical	100.00	0.00	0.11	2109.76	1264.51
04.12.2023	Digical	100.00	0.00	0.18	2114.44	1251.70
03.12.2023	Digical	100.00	0.00	0.10	1993.84	1113.31
02.12.2023	Digical	100.00	0.00	0.26	1983.68	1122.01
01.12.2023	Digical	100.00	0.00	0.52	2165.12	1252.60
30.11.2023	Digical	100.00	0.00	0.15	2123.89	1244.90
29.11.2023	Digical	100.00	0.00	0.11	2069.43	1216.04
28.11.2023	Digical	100.00	0.00	0.18	2242.23	1902.54
27.11.2023	Digical	100.00	0.00	0.21	2074.67	1209.96
26.11.2023	Digical	59.03	40.97	9.46	2733.10	2159.22
25.11.2023	Digical	100.00	0.00	0.07	2141.69	1268.18
24.11.2023	Digical	100.00	0.00	0.11	2290.31	1291.34
23.11.2023	Digical	100.00	0.00	0.10	2232.08	1276.71
22.11.2023	Digical	100.00	0.00	0.09	2181.75	1224.99
21.11.2023	Digical	100.00	0.00	0.09	2158.32	1249.53
20.11.2023	Digical	100.00	0.00	0.12	2188.99	1279.67
19.11.2023	Digical	100.00	0.00	0.07	1996.39	1111.43
18.11.2023	Digical	100.00	0.00	0.08	2008.08	1125.95
17.11.2023	Digical	100.00	0.00	0.09	2184.30	1268.26
16.11.2023	Digical	100.00	0.00	0.10	2188.03	1244.14
15.11.2023	Digical	100.00	0.00	0.09	2233.42	1329.00
14.11.2023	Digical	100.00	0.00	0.09	2136.17	1260.98
13.11.2023	Digical	100.00	0.00	0.11	2132.71	1236.65

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
12.11.2023	Digical	79.93	20.07	2.15	1989.70	1139.57
11.11.2023	Digical	100.00	0.00	0.07	2001.18	1126.27
10.11.2023	Digical	100.00	0.00	0.10	2170.75	1255.05
09.11.2023	Digical	100.00	0.00	0.10	2142.72	1204.91
08.11.2023	Digical	100.00	0.00	0.10	2146.95	1246.42
07.11.2023	Digical	100.00	0.00	0.10	2154.11	1211.90
06.11.2023	Digical	100.00	0.00	0.09	2170.46	1212.26
05.11.2023	Digical	100.00	0.00	0.08	1955.61	1057.54
04.11.2023	Digical	100.00	0.00	0.08	2053.01	1077.57
03.11.2023	Digical	100.00	0.00	0.09	2183.56	1237.65
02.11.2023	Digical	100.00	0.00	0.09	2147.85	1321.94
01.11.2023	Digical	100.00	0.00	0.08	1965.87	1094.16
31.10.2023	Digical	100.00	0.00	0.09	2191.53	1245.97
30.10.2023	Digical	100.00	0.00	0.11	2177.07	1205.38
29.10.2023	Digical	100.00	0.00	0.11	1967.13	1057.39
28.10.2023	Digical	100.00	0.00	0.08	2252.71	1141.49
27.10.2023	Digical	100.00	0.00	0.07	2140.43	1200.63
26.10.2023	Digical	100.00	0.00	0.09	2111.52	1179.18
25.10.2023	Digical	100.00	0.00	0.10	2124.90	1216.84
24.10.2023	Digical	100.00	0.00	0.10	2117.34	1187.46
23.10.2023	Digical	100.00	0.00	0.11	2123.83	1289.45
22.10.2023	Digical	65.97	34.03	5.30	2009.34	1086.93
21.10.2023	Digical	100.00	0.00	0.06	1983.56	1092.27
20.10.2023	Digical	100.00	0.00	0.10	2147.60	1198.60
19.10.2023	Digical	100.00	0.00	0.10	2162.55	1227.23
18.10.2023	Digical	100.00	0.00	0.09	2155.80	1211.58
17.10.2023	Digical	100.00	0.00	0.09	2177.25	1222.34
16.10.2023	Digical	100.00	0.00	0.10	2181.61	1244.11
15.10.2023	Digical	100.00	0.00	0.10	1919.43	1150.19
14.10.2023	Digical	100.00	0.00	0.06	4534.29	1124.24
13.10.2023	Digical	100.00	0.00	0.08	2119.32	1250.77
12.10.2023	Digical	100.00	0.00	0.07	2116.18	1229.69
11.10.2023	Digical	100.00	0.00	0.08	2144.47	1235.58
10.10.2023	Digical	100.00	0.00	0.08	2160.93	1259.02
09.10.2023	Digical	100.00	0.00	0.08	2176.81	1259.04
08.10.2023	Digical	100.00	0.00	0.09	1959.43	1103.07
07.10.2023	Digical	100.00	0.00	0.08	2003.45	1183.27
06.10.2023	Digical	100.00	0.00	0.09	2217.54	1246.11
05.10.2023	Digical	100.00	0.00	0.08	2175.20	1185.23
04.10.2023	Digical	100.00	0.00	0.10	2167.95	1210.00
03.10.2023	Digical	100.00	0.00	0.14	2158.17	1253.92
02.10.2023	Digical	100.00	0.00	0.09	2208.95	1276.57
01.10.2023	Digical	100.00	0.00	0.08	1999.83	1122.21

5. Daily Availability – Com@net / Dnevna dostupnost Com@net

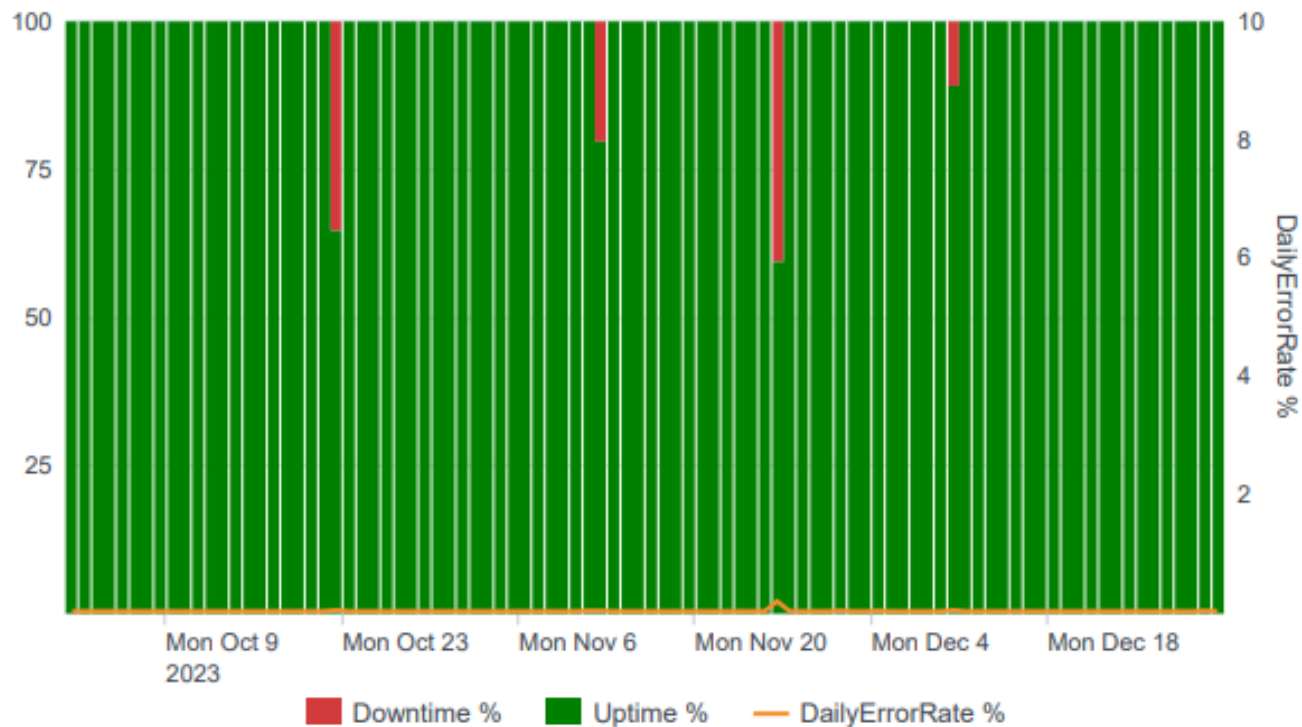


5.1. Com@net daily statistics / Com@net dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
31.12.2023	Comnet	100.00	0.00	0.00	652.11	285.99
30.12.2023	Comnet	100.00	0.00	0.00	602.14	251.30
29.12.2023	Comnet	100.00	0.00	0.00	572.01	242.97
28.12.2023	Comnet	100.00	0.00	0.00	562.76	306.31
27.12.2023	Comnet	100.00	0.00	0.00	560.91	279.33
26.12.2023	Comnet	100.00	0.00	0.00	510.35	844.03
25.12.2023	Comnet	100.00	0.00	0.00	601.32	278.46
24.12.2023	Comnet	100.00	0.00	0.00	622.05	276.95
23.12.2023	Comnet	100.00	0.00	0.00	567.66	230.01
22.12.2023	Comnet	100.00	0.00	0.00	546.42	249.42
21.12.2023	Comnet	100.00	0.00	0.00	541.74	267.91
20.12.2023	Comnet	100.00	0.00	0.00	563.01	261.38
19.12.2023	Comnet	100.00	0.00	0.00	648.92	357.17
18.12.2023	Comnet	100.00	0.00	0.00	560.64	221.72
17.12.2023	Comnet	100.00	0.00	0.00	526.22	257.87
16.12.2023	Comnet	100.00	0.00	0.00	541.08	247.86
15.12.2023	Comnet	100.00	0.00	0.00	571.03	217.37
14.12.2023	Comnet	100.00	0.00	0.00	553.77	251.92
13.12.2023	Comnet	100.00	0.00	0.00	548.26	271.80
12.12.2023	Comnet	100.00	0.00	0.00	578.13	247.84
11.12.2023	Comnet	100.00	0.00	0.00	644.95	245.24
10.12.2023	Comnet	89.51	10.49	7.19	552.91	257.04
09.12.2023	Comnet	100.00	0.00	0.00	594.54	241.71
08.12.2023	Comnet	100.00	0.00	0.00	593.04	281.53
07.12.2023	Comnet	100.00	0.00	0.00	678.51	308.43
06.12.2023	Comnet	100.00	0.00	0.00	593.09	308.61
05.12.2023	Comnet	100.00	0.00	0.00	562.87	260.25
04.12.2023	Comnet	100.00	0.00	0.00	565.28	257.94
03.12.2023	Comnet	100.00	0.00	0.00	523.31	255.58
02.12.2023	Comnet	100.00	0.00	0.00	540.31	229.29
01.12.2023	Comnet	100.00	0.00	0.00	546.16	216.28
30.11.2023	Comnet	100.00	0.00	0.00	533.06	249.04
29.11.2023	Comnet	100.00	0.00	0.00	531.94	257.06
28.11.2023	Comnet	100.00	0.00	0.00	540.93	261.84
27.11.2023	Comnet	100.00	0.00	0.00	547.39	272.28
26.11.2023	Comnet	52.50	47.50	32.01	612.20	292.28
25.11.2023	Comnet	100.00	0.00	0.00	592.16	243.22
24.11.2023	Comnet	100.00	0.00	0.00	568.75	246.85
23.11.2023	Comnet	100.00	0.00	0.01	795.24	596.62
22.11.2023	Comnet	100.00	0.00	0.00	523.20	256.99
21.11.2023	Comnet	99.86	0.14	0.00	531.02	264.44
20.11.2023	Comnet	100.00	0.00	0.00	553.32	230.16
19.11.2023	Comnet	99.86	0.14	0.00	510.71	232.70
18.11.2023	Comnet	100.00	0.00	0.00	498.77	254.20
17.11.2023	Comnet	99.86	0.14	0.00	537.60	276.61
16.11.2023	Comnet	100.00	0.00	0.00	528.40	275.51
15.11.2023	Comnet	100.00	0.00	0.00	546.71	234.15
14.11.2023	Comnet	100.00	0.00	0.00	542.04	233.39
13.11.2023	Comnet	100.00	0.00	0.00	595.86	246.43
12.11.2023	Comnet	79.72	20.28	8.87	514.38	242.37
11.11.2023	Comnet	100.00	0.00	0.00	501.58	216.17
10.11.2023	Comnet	100.00	0.00	0.00	523.45	238.93

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
09.11.2023	Comnet	100.00	0.00	0.00	514.62	207.08
08.11.2023	Comnet	100.00	0.00	0.00	523.37	232.45
07.11.2023	Comnet	100.00	0.00	0.00	523.03	237.48
06.11.2023	Comnet	100.00	0.00	0.00	517.05	247.99
05.11.2023	Comnet	100.00	0.00	0.00	494.77	230.70
04.11.2023	Comnet	100.00	0.00	0.00	501.07	215.15
03.11.2023	Comnet	100.00	0.00	0.00	522.26	213.33
02.11.2023	Comnet	100.00	0.00	0.00	523.27	219.36
01.11.2023	Comnet	100.00	0.00	0.00	481.07	211.54
31.10.2023	Comnet	100.00	0.00	0.00	513.04	225.93
30.10.2023	Comnet	100.00	0.00	0.00	509.81	232.04
29.10.2023	Comnet	100.00	0.00	0.00	478.61	229.50
28.10.2023	Comnet	100.00	0.00	0.00	630.78	212.37
27.10.2023	Comnet	100.00	0.00	0.00	512.81	241.60
26.10.2023	Comnet	100.00	0.00	0.00	509.60	237.70
25.10.2023	Comnet	100.00	0.00	0.00	509.87	238.47
24.10.2023	Comnet	99.86	0.14	0.00	530.31	224.39
23.10.2023	Comnet	100.00	0.00	0.00	538.84	238.79
22.10.2023	Comnet	65.83	34.17	20.14	548.22	249.00
21.10.2023	Comnet	100.00	0.00	0.00	506.39	335.35
20.10.2023	Comnet	100.00	0.00	0.00	547.20	245.76
19.10.2023	Comnet	99.72	0.28	0.00	549.50	272.64
18.10.2023	Comnet	100.00	0.00	0.00	552.76	267.76
17.10.2023	Comnet	100.00	0.00	0.00	551.86	254.92
16.10.2023	Comnet	100.00	0.00	0.00	586.00	284.68
15.10.2023	Comnet	100.00	0.00	0.00	496.64	231.60
14.10.2023	Comnet	100.00	0.00	0.00	532.53	213.85
13.10.2023	Comnet	100.00	0.00	0.00	587.66	230.67
12.10.2023	Comnet	100.00	0.00	0.00	543.65	249.93
11.10.2023	Comnet	100.00	0.00	0.00	560.67	250.32
10.10.2023	Comnet	100.00	0.00	0.00	564.60	246.90
09.10.2023	Comnet	100.00	0.00	0.00	559.06	255.19
08.10.2023	Comnet	100.00	0.00	0.00	488.88	225.30
07.10.2023	Comnet	100.00	0.00	0.00	529.50	220.09
06.10.2023	Comnet	100.00	0.00	0.00	563.84	248.58
05.10.2023	Comnet	100.00	0.00	0.00	545.73	234.02
04.10.2023	Comnet	100.00	0.00	0.00	541.74	241.78
03.10.2023	Comnet	99.86	0.14	0.00	546.66	246.01
02.10.2023	Comnet	100.00	0.00	0.00	600.15	234.27
01.10.2023	Comnet	100.00	0.00	0.00	485.55	221.75

6. Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile

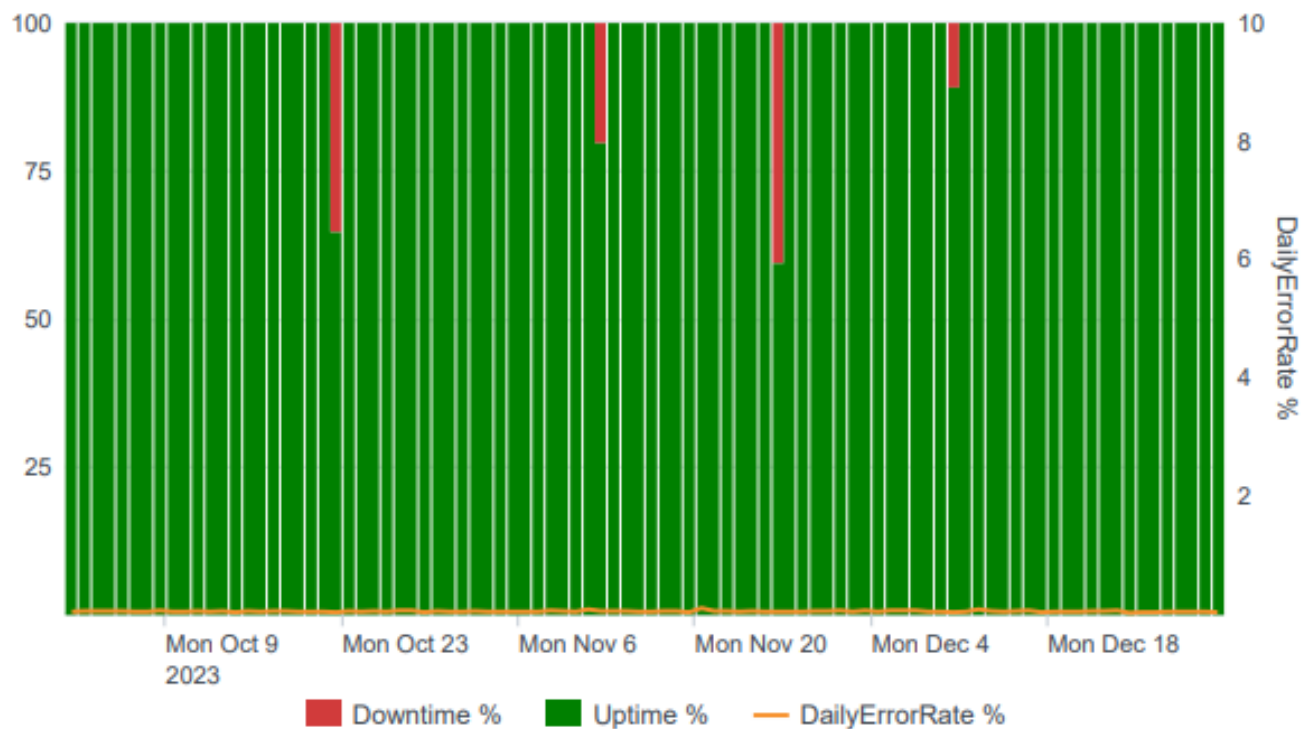


6.1. Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
31.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	902.16	198.05
30.12.2023	Digi4Biz Mobile	100.00	0.00	0.01	922.16	198.32
29.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1097.51	181.13
28.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1069.86	178.92
27.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1058.09	177.47
26.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	831.86	184.39
25.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	930.08	189.71
24.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	924.88	194.08
23.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	932.64	184.70
22.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1102.97	179.81
21.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1104.71	180.14
20.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1088.91	182.30
19.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1095.69	184.22
18.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1094.24	179.99
17.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	934.51	183.62
16.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	887.34	188.41
15.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1164.19	181.74
14.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1075.26	189.93
13.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1096.98	187.90
12.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1091.98	186.83
11.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1098.98	178.78
10.12.2023	Digi4Biz Mobile	89.31	10.69	0.02	944.81	186.39
09.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	973.47	203.73
08.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1165.23	187.95
07.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1155.14	195.57
06.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1139.82	193.10
05.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	1093.66	186.98
04.12.2023	Digi4Biz Mobile	100.00	0.00	0.01	1108.03	190.68
03.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	867.07	184.66
02.12.2023	Digi4Biz Mobile	100.00	0.00	0.00	910.65	191.19
01.12.2023	Digi4Biz Mobile	100.00	0.00	0.01	1121.84	190.05
30.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1067.48	187.91
29.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1070.43	187.19
28.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1081.99	190.33
27.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1077.55	184.28
26.11.2023	Digi4Biz Mobile	59.51	40.49	0.17	929.18	198.03
25.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	931.07	189.81
24.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1143.24	183.26
23.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1059.51	182.51
22.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1091.04	179.35
21.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1087.06	182.66
20.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1086.11	183.33
19.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	917.24	182.00
18.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	893.56	182.43
17.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1087.34	180.31
16.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1089.43	181.30
15.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1161.46	175.06
14.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1093.27	178.42
13.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1096.55	176.10
12.11.2023	Digi4Biz Mobile	80.14	19.86	0.01	913.01	180.13
11.11.2023	Digi4Biz Mobile	100.00	0.00	0.01	934.38	183.14

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
10.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1118.72	175.13
09.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1070.47	184.32
08.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1088.52	183.10
07.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1116.44	185.46
06.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1102.40	181.73
05.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	911.07	180.62
04.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	912.44	182.81
03.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1101.41	181.07
02.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	1117.68	179.21
01.11.2023	Digi4Biz Mobile	100.00	0.00	0.00	815.22	175.77
31.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1093.71	179.27
30.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1058.17	179.86
29.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	893.85	183.80
28.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	919.80	186.03
27.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1055.99	181.64
26.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1073.26	183.18
25.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1092.02	181.68
24.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1081.91	184.02
23.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1307.42	179.35
22.10.2023	Digi4Biz Mobile	65.07	34.93	0.02	1201.88	190.39
21.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1149.85	193.19
20.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1293.36	188.89
19.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1291.79	189.09
18.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1332.17	188.57
17.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1300.98	189.04
16.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1361.35	183.37
15.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1105.48	185.36
14.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1170.92	190.26
13.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1373.59	183.75
12.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1308.57	186.62
11.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1331.93	185.25
10.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1369.86	180.32
09.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1343.68	182.18
08.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1154.95	188.57
07.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1152.48	192.70
06.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1351.09	186.57
05.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1356.91	187.25
04.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1334.33	186.11
03.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1352.77	189.22
02.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1385.43	183.53
01.10.2023	Digi4Biz Mobile	100.00	0.00	0.00	1161.40	187.01

7. Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz



7.1. Digi4Biz Daily statistics / Digi4Biz dnevna statistika

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
31.12.2023	Digi4Biz	100.00	0.00	0.01	2400.71	157.43
30.12.2023	Digi4Biz	100.00	0.00	0.02	2274.61	148.61
29.12.2023	Digi4Biz	100.00	0.00	0.02	2217.09	131.59
28.12.2023	Digi4Biz	100.00	0.00	0.02	2284.04	132.28
27.12.2023	Digi4Biz	100.00	0.00	0.02	2308.98	130.56
26.12.2023	Digi4Biz	100.00	0.00	0.01	2296.37	137.43
25.12.2023	Digi4Biz	100.00	0.00	0.01	1775.46	153.19
24.12.2023	Digi4Biz	100.00	0.00	0.00	2451.94	149.03
23.12.2023	Digi4Biz	100.00	0.00	0.04	2284.70	139.74
22.12.2023	Digi4Biz	100.00	0.00	0.03	2212.22	130.26
21.12.2023	Digi4Biz	100.00	0.00	0.03	2529.11	128.70
20.12.2023	Digi4Biz	100.00	0.00	0.02	2484.30	129.73
19.12.2023	Digi4Biz	100.00	0.00	0.02	2518.33	130.87
18.12.2023	Digi4Biz	100.00	0.00	0.02	2574.22	128.65
17.12.2023	Digi4Biz	100.00	0.00	0.01	1925.37	139.39
16.12.2023	Digi4Biz	100.00	0.00	0.04	2076.70	144.84
15.12.2023	Digi4Biz	100.00	0.00	0.03	2130.17	125.81
14.12.2023	Digi4Biz	100.00	0.00	0.02	2170.87	132.82
13.12.2023	Digi4Biz	100.00	0.00	0.03	2332.85	132.57
12.12.2023	Digi4Biz	100.00	0.00	0.06	2812.35	130.93
11.12.2023	Digi4Biz	100.00	0.00	0.02	2357.00	127.13
10.12.2023	Digi4Biz	89.37	10.63	0.01	1752.82	149.09
09.12.2023	Digi4Biz	100.00	0.00	0.02	2205.01	154.31
08.12.2023	Digi4Biz	100.00	0.00	0.02	2453.96	134.66
07.12.2023	Digi4Biz	100.00	0.00	0.04	2488.52	136.54
06.12.2023	Digi4Biz	100.00	0.00	0.04	2556.30	136.95
05.12.2023	Digi4Biz	100.00	0.00	0.04	2389.09	133.04
04.12.2023	Digi4Biz	100.00	0.00	0.02	2366.24	132.78
03.12.2023	Digi4Biz	100.00	0.00	0.04	2059.21	143.55
02.12.2023	Digi4Biz	100.00	0.00	0.02	2176.04	141.76
01.12.2023	Digi4Biz	100.00	0.00	0.04	2121.08	129.32
30.11.2023	Digi4Biz	100.00	0.00	0.03	2383.13	134.32
29.11.2023	Digi4Biz	100.00	0.00	0.03	2586.42	136.69
28.11.2023	Digi4Biz	100.00	0.00	0.02	2657.40	140.17
27.11.2023	Digi4Biz	100.00	0.00	0.02	2707.97	139.84
26.11.2023	Digi4Biz	59.51	40.49	0.02	1743.40	159.26
25.11.2023	Digi4Biz	100.00	0.00	0.02	2264.92	148.75
24.11.2023	Digi4Biz	100.00	0.00	0.03	2802.72	132.25
23.11.2023	Digi4Biz	100.00	0.00	0.02	2792.04	135.18
22.11.2023	Digi4Biz	100.00	0.00	0.03	2684.24	133.73
21.11.2023	Digi4Biz	100.00	0.00	0.03	2550.37	134.76
20.11.2023	Digi4Biz	100.00	0.00	0.08	2618.88	135.31
19.11.2023	Digi4Biz	100.00	0.00	0.01	2003.49	143.80
18.11.2023	Digi4Biz	100.00	0.00	0.03	2673.30	144.50
17.11.2023	Digi4Biz	100.00	0.00	0.03	2481.15	129.61
16.11.2023	Digi4Biz	100.00	0.00	0.02	2518.72	131.87
15.11.2023	Digi4Biz	100.00	0.00	0.02	2246.77	129.60
14.11.2023	Digi4Biz	100.00	0.00	0.03	2356.82	135.43
13.11.2023	Digi4Biz	100.00	0.00	0.03	2368.48	133.07
12.11.2023	Digi4Biz	80.07	19.93	0.03	1899.19	146.02
11.11.2023	Digi4Biz	100.00	0.00	0.06	2158.26	141.08

Datum	Application	DailyUptime (%)	DailyDowntime (%)	DailyErrorRate (%)	PIS (ms)	AIS (ms)
10.11.2023	Digi4Biz	100.00	0.00	0.02	2336.90	125.21
09.11.2023	Digi4Biz	100.00	0.00	0.03	2088.43	133.52
08.11.2023	Digi4Biz	100.00	0.00	0.04	2339.50	134.01
07.11.2023	Digi4Biz	100.00	0.00	0.02	2445.09	136.94
06.11.2023	Digi4Biz	100.00	0.00	0.02	2174.45	133.58
05.11.2023	Digi4Biz	100.00	0.00	0.02	1942.78	139.32
04.11.2023	Digi4Biz	100.00	0.00	0.02	2045.69	146.20
03.11.2023	Digi4Biz	100.00	0.00	0.02	2313.08	129.85
02.11.2023	Digi4Biz	100.00	0.00	0.03	2367.07	131.65
01.11.2023	Digi4Biz	100.00	0.00	0.02	1895.35	136.96
31.10.2023	Digi4Biz	100.00	0.00	0.02	2357.84	136.97
30.10.2023	Digi4Biz	100.00	0.00	0.03	2398.43	136.04
29.10.2023	Digi4Biz	100.00	0.00	0.01	1523.25	147.68
28.10.2023	Digi4Biz	100.00	0.00	0.04	3030.77	149.72
27.10.2023	Digi4Biz	100.00	0.00	0.04	2471.56	135.71
26.10.2023	Digi4Biz	100.00	0.00	0.02	2699.00	136.29
25.10.2023	Digi4Biz	100.00	0.00	0.03	2633.27	134.29
24.10.2023	Digi4Biz	100.00	0.00	0.02	2669.02	138.17
23.10.2023	Digi4Biz	100.00	0.00	0.03	4495.26	136.78
22.10.2023	Digi4Biz	65.07	34.93	0.01	2791.27	164.68
21.10.2023	Digi4Biz	100.00	0.00	0.02	3900.54	150.85
20.10.2023	Digi4Biz	100.00	0.00	0.02	5150.23	141.93
19.10.2023	Digi4Biz	100.00	0.00	0.02	4932.56	140.44
18.10.2023	Digi4Biz	100.00	0.00	0.03	5195.44	139.82
17.10.2023	Digi4Biz	100.00	0.00	0.03	4775.83	139.57
16.10.2023	Digi4Biz	100.00	0.00	0.02	4969.74	137.32
15.10.2023	Digi4Biz	100.00	0.00	0.03	4059.62	149.38
14.10.2023	Digi4Biz	100.00	0.00	0.01	4581.82	150.72
13.10.2023	Digi4Biz	100.00	0.00	0.03	4656.38	138.00
12.10.2023	Digi4Biz	100.00	0.00	0.02	4558.06	139.77
11.10.2023	Digi4Biz	100.00	0.00	0.03	4549.22	139.08
10.10.2023	Digi4Biz	100.00	0.00	0.02	4563.41	135.12
09.10.2023	Digi4Biz	100.00	0.00	0.02	4892.32	138.53
08.10.2023	Digi4Biz	100.00	0.00	0.04	4047.93	153.15
07.10.2023	Digi4Biz	100.00	0.00	0.02	5930.15	155.86
06.10.2023	Digi4Biz	100.00	0.00	0.02	4688.99	137.21
05.10.2023	Digi4Biz	100.00	0.00	0.03	4678.56	138.13
04.10.2023	Digi4Biz	100.00	0.00	0.03	4679.77	137.83
03.10.2023	Digi4Biz	100.00	0.00	0.03	4809.42	142.61
02.10.2023	Digi4Biz	100.00	0.00	0.03	4319.75	140.91
01.10.2023	Digi4Biz	100.00	0.00	0.02	3373.83	155.49

8. PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

Month	Com@net (ms)	Digical Mobile (ms)	Digical(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2023-10	539.43	2056.45	2196.33	1218.09	4012.36	515.66
2023-11	540.97	2088.03	2146.58	1038.84	2348.20	495.22
2023-12	575.02	2048.23	2006.98	1031.77	2289.86	479.58

9. AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

Month	Com@net (ms)	Digical Mobile (ms)	Digical(ms)	Digi4Biz Mobile (ms)	Digi4Biz (ms)	PSD2 (ms)
2023-10	243.26	884.18	1196.64	185.68	142.52	838.24
2023-11	254.54	910.66	1269.49	182.56	137.08	826.86
2023-12	280.95	1012.72	1222.18	187.12	137.21	686.46

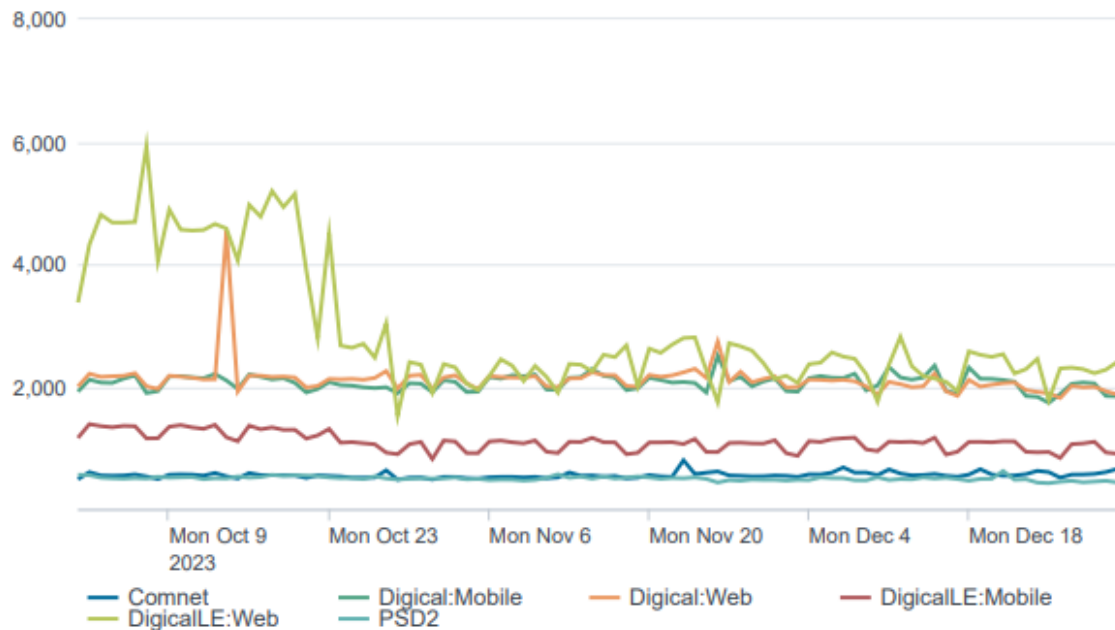
10. Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja

Month	Com@net (%)	Digical Mobile (%)	Digical(%)	Digi4Biz Mobile (%)	Digi4Biz (%)	PSD2 (%)
2023-10	0.65	0.02	0.26	0.00	0.02	0.07
2023-11	1.36	0.04	0.48	0.01	0.03	0.10
2023-12	0.23	0.01	0.14	0.00	0.02	0.19

11. Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms

PIS daily average duration [ms]

PIS daily statistics by applications



AIS daily average duration [ms]

AIS daily statistics by Applications

