

**Key performance indicators [KPIs] and
service level targets**

**PSD2 XS2A dedicated interface and
Direct Channels**

Period 01/01/2024 – 31/03/2024

**Ključni pokazatelji uspješnosti [KPI] i
razine usluga**

**PSD2 XS2A namjensko sučelje i
direktni kanali**

Razdoblje 01/01/2024 – 31/03/2024

Table of Contents

| | | |
|------|---|----|
| 1. | Description of terms / Opis pojmova | 3 |
| 1.1. | PSD2 terms / PSD2 pojmovi..... | 3 |
| 1.2. | Key Performance indicators / Ključni indikatori učinkovitosti..... | 3 |
| 1.3. | Channels / Kanali..... | 4 |
| 2. | Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API..... | 5 |
| 2.1. | PSD2 API daily statistics / PSD2 API dnevna statistika | 6 |
| 3. | Daily Availability – Digical Mobile / Dnevna dostupnost Digical Mobile | 8 |
| 3.1. | Digical Mobile daily statistics / Digical Mobile dnevna statistika..... | 9 |
| 4. | Daily Availability – Digical / Dnevna dostupnost Digical | 11 |
| 4.1. | Digical daily statistics / Digical dnevna statistika | 12 |
| 5. | Daily Availability – Com@net / Dnevna dostupnost Com@net..... | 14 |
| 5.1. | Com@net daily statistics / Com@net dnevna statistika | 15 |
| 6. | Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile | 17 |
| 6.1. | Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika..... | 18 |
| 7. | Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz..... | 20 |
| 7.1. | Digi4Biz Daily statistics / Digi4Biz dnevna statistika..... | 21 |
| 8. | PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja | 23 |
| 9. | AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja..... | 23 |
| 10. | Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja..... | 23 |
| 11. | Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms...24 | |

1. Description of terms / Opis pojmova

1.1. PSD2 terms / PSD2 pojmovi

AIS (Account Information Service) - Usluga pružanja informacije po računu

PIS (Payment Initiation Service) - Usluga iniciranja plaćanja

CoF (Confirmation of Funds) - Usluga dostavljanja potvrde o dostupnosti sredstava

1.2. Key Performance indicators / Ključni indikatori učinkovitosti

Praćenje performansi PSD2 i klijentskog on line sučelja provodi se na osnovu sljedećih ključnih indikatora:

| Indicattor/Indikator | Description/Opis |
|---|---|
| DailyUptime / Vrijeme rada tijekom dana | Daily uptime for all interfaces, expressed as a percentage. Vrijeme rada tijekom dana, izraženo u postotku, za sva sučelja. |
| DailyDowntime / Vrijeme izvan funkcije | Daily downtime for all interfaces, expressed as percentage. Vrijeme izvan funkcije tijekom dana, izraženo u postotku, za sva sučelja. |
| PIS average daily response time / PIS prosječno dnevno vrijeme odziva | Average daily response time, in milliseconds, for the payment initiation service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu iniciranja plaćanja |
| AIS average daily response time / AIS prosječno dnevno vrijeme odziva | Average daily response time, in milliseconds, for the account information service Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije po računu |
| COF daily average response time / COF prosječno dnevno vrijeme odziva | Average daily response time, in milliseconds, for the confirmation of funds. Prosječno dnevno vrijeme, izraženo u milisekundama, za uslugu pružanja informacije o raspoloživosti sredstava |
| Dnevna stopa grešaka / DailyErrorRate | Percentage of service initiation errors (AIS, PIS, COF) relative to the total number of service initiations per day. Calculation is based only on errors caused by the account servicing payment service provider's fault. Postotak greška kod iniciranja usluge (AIS, PIS, COF) u odnosu na ukupan broj iniciranja usluga u danu. U izračun se uzimaju samo pogreške za koje je odgovoran pružatelj platnih usluga koji vodi račun. |

1.3. Channels / Kanali

PSD2 API – namjensko sučelje za pristup računu (XS2A) u svrhu obavljanja usluga informacije o računu, iniciranja plaćanja i potvrde o dostupnosti sredstava.

Digical Mobile – PBZ mobile banking solution for retail clients / PBZ mobilno bankarstvo za potrošače

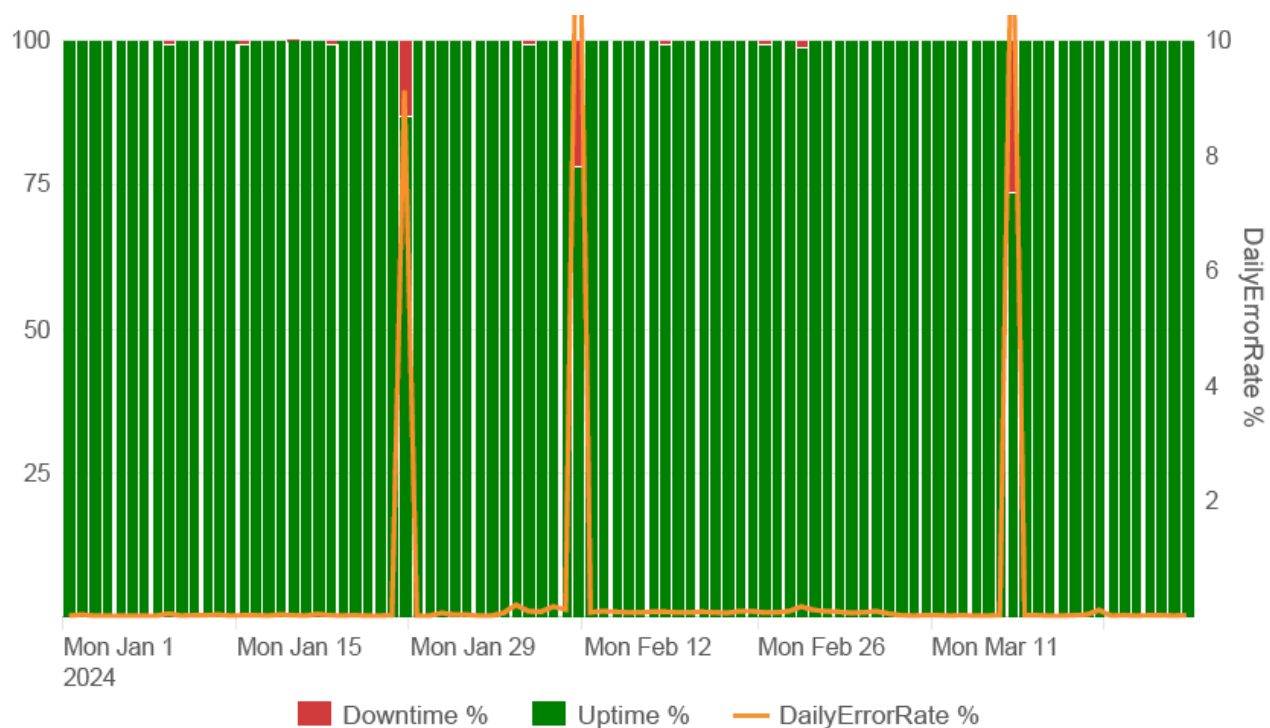
Digical – PBZ internet banking for retail clients / PBZ internetsko bankarstvo za potrošače

Com@net – PBZ internet banking for corporate clients / PBZ internetsko bankarstvo za poslovne subjekte

Digi4Biz Mobile - Digital mobile banking solution for entrepreneurs / PBZ mobilno bankarstvo za poduzetnike

Digi4Biz – PBZ internet banking for entrepreneurs / PBZ digitalno bankarstvo za poduzetnike

2. Daily Availability - PSD2 API / Dnevna dostupnost PSD2 API

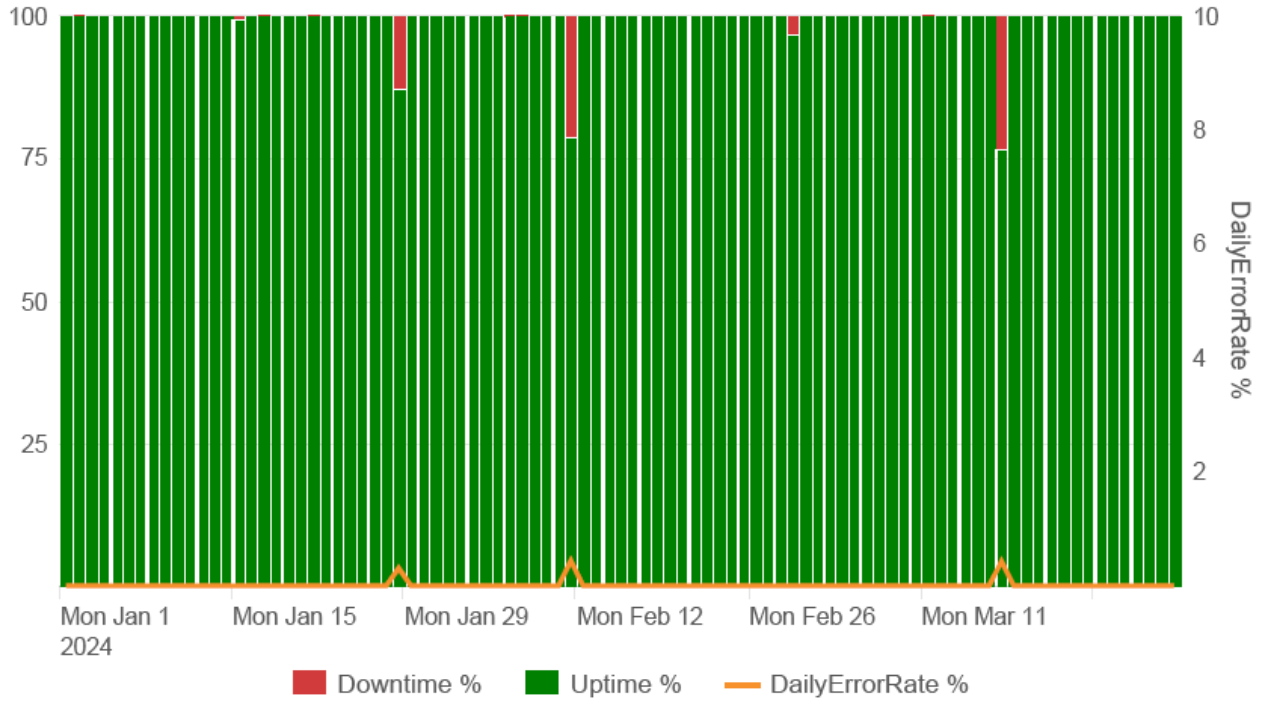


2.1. PSD2 API daily statistics / PSD2 API dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) | COF (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|----------|
| 2024-03-31 | PSD2 | 100.00 | 0.00 | 0.01 | 462.52 | 672.95 | |
| 2024-03-30 | PSD2 | 100.00 | 0.00 | 0.00 | 453.72 | 662.60 | |
| 2024-03-29 | PSD2 | 100.00 | 0.00 | 0.01 | 472.69 | 681.21 | |
| 2024-03-28 | PSD2 | 100.00 | 0.00 | 0.01 | 490.27 | 699.62 | |
| 2024-03-27 | PSD2 | 100.00 | 0.00 | 0.00 | 429.19 | 684.24 | |
| 2024-03-26 | PSD2 | 100.00 | 0.00 | 0.01 | 465.76 | 672.50 | |
| 2024-03-25 | PSD2 | 100.00 | 0.00 | 0.00 | 447.75 | 689.73 | |
| 2024-03-24 | PSD2 | 100.00 | 0.00 | 0.10 | 447.19 | 805.68 | |
| 2024-03-23 | PSD2 | 100.00 | 0.00 | 0.02 | 443.64 | 639.18 | |
| 2024-03-22 | PSD2 | 100.00 | 0.00 | 0.01 | 468.58 | 659.61 | |
| 2024-03-21 | PSD2 | 100.00 | 0.00 | 0.00 | 480.90 | 667.05 | |
| 2024-03-20 | PSD2 | 100.00 | 0.00 | 0.00 | 498.43 | 688.60 | |
| 2024-03-19 | PSD2 | 100.00 | 0.00 | 0.01 | 501.38 | 671.19 | |
| 2024-03-18 | PSD2 | 100.00 | 0.00 | 0.01 | 477.55 | 679.21 | |
| 2024-03-17 | PSD2 | 73.89 | 26.11 | 13.01 | 443.65 | 665.82 | |
| 2024-03-16 | PSD2 | 100.00 | 0.00 | 0.01 | 450.61 | 655.86 | |
| 2024-03-15 | PSD2 | 100.00 | 0.00 | 0.00 | 476.53 | 690.64 | |
| 2024-03-14 | PSD2 | 100.00 | 0.00 | 0.00 | 516.58 | 693.30 | |
| 2024-03-13 | PSD2 | 100.00 | 0.00 | 0.01 | 495.53 | 703.12 | |
| 2024-03-12 | PSD2 | 100.00 | 0.00 | 0.00 | 462.16 | 668.68 | |
| 2024-03-11 | PSD2 | 100.00 | 0.00 | 0.01 | 487.64 | 663.65 | |
| 2024-03-10 | PSD2 | 100.00 | 0.00 | 0.01 | 495.97 | 641.17 | |
| 2024-03-09 | PSD2 | 100.00 | 0.00 | 0.00 | 462.89 | 645.17 | |
| 2024-03-08 | PSD2 | 100.00 | 0.00 | 0.01 | 456.89 | 670.67 | |
| 2024-03-07 | PSD2 | 100.00 | 0.00 | 0.04 | 457.90 | 734.28 | |
| 2024-03-06 | PSD2 | 100.00 | 0.00 | 0.08 | 459.98 | 760.21 | |
| 2024-03-05 | PSD2 | 100.00 | 0.00 | 0.06 | 452.64 | 748.79 | |
| 2024-03-04 | PSD2 | 100.00 | 0.00 | 0.05 | 471.20 | 755.82 | |
| 2024-03-03 | PSD2 | 100.00 | 0.00 | 0.07 | 487.91 | 753.91 | |
| 2024-03-02 | PSD2 | 100.00 | 0.00 | 0.08 | 518.42 | 756.12 | |
| 2024-03-01 | PSD2 | 100.00 | 0.00 | 0.10 | 495.68 | 828.81 | |
| 2024-02-29 | PSD2 | 99.06 | 0.94 | 0.16 | 486.47 | 864.17 | |
| 2024-02-28 | PSD2 | 100.00 | 0.00 | 0.08 | 471.71 | 753.26 | |
| 2024-02-27 | PSD2 | 100.00 | 0.00 | 0.06 | 445.98 | 733.22 | |
| 2024-02-26 | PSD2 | 99.79 | 0.21 | 0.06 | 466.31 | 745.05 | |
| 2024-02-25 | PSD2 | 100.00 | 0.00 | 0.08 | 414.64 | 719.22 | |
| 2024-02-24 | PSD2 | 100.00 | 0.00 | 0.08 | 476.70 | 725.66 | |
| 2024-02-23 | PSD2 | 100.00 | 0.00 | 0.05 | 485.55 | 722.98 | |
| 2024-02-22 | PSD2 | 100.00 | 0.00 | 0.06 | 463.94 | 733.72 | |
| 2024-02-21 | PSD2 | 100.00 | 0.00 | 0.07 | 430.18 | 746.41 | |
| 2024-02-20 | PSD2 | 100.00 | 0.00 | 0.06 | 439.66 | 750.21 | |
| 2024-02-19 | PSD2 | 100.00 | 0.00 | 0.06 | 480.78 | 760.88 | |
| 2024-02-18 | PSD2 | 99.55 | 0.45 | 0.07 | 435.09 | 726.99 | |
| 2024-02-17 | PSD2 | 100.00 | 0.00 | 0.07 | 431.89 | 740.32 | |
| 2024-02-16 | PSD2 | 100.00 | 0.00 | 0.06 | 455.62 | 740.84 | |
| 2024-02-15 | PSD2 | 100.00 | 0.00 | 0.06 | 455.22 | 785.66 | |
| 2024-02-14 | PSD2 | 100.00 | 0.00 | 0.07 | 455.25 | 752.64 | |
| 2024-02-13 | PSD2 | 100.00 | 0.00 | 0.08 | 436.54 | 782.80 | |
| 2024-02-12 | PSD2 | 100.00 | 0.00 | 0.06 | 448.08 | 771.38 | |
| 2024-02-11 | PSD2 | 78.51 | 21.49 | 14.50 | 361.68 | 843.36 | |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) | COF (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|----------|
| 2024-02-10 | PSD2 | 100.00 | 0.00 | 0.11 | 508.98 | 953.05 | |
| 2024-02-09 | PSD2 | 100.00 | 0.00 | 0.16 | 539.82 | 808.20 | |
| 2024-02-08 | PSD2 | 100.00 | 0.00 | 0.07 | 521.22 | 836.38 | |
| 2024-02-07 | PSD2 | 99.58 | 0.42 | 0.08 | 488.19 | 846.45 | |
| 2024-02-06 | PSD2 | 100.00 | 0.00 | 0.19 | 555.78 | 809.95 | |
| 2024-02-05 | PSD2 | 100.00 | 0.00 | 0.05 | 502.58 | 784.07 | |
| 2024-02-04 | PSD2 | 100.00 | 0.00 | 0.00 | 517.76 | 659.26 | |
| 2024-02-03 | PSD2 | 100.00 | 0.00 | 0.00 | 531.17 | 678.11 | |
| 2024-02-02 | PSD2 | 100.00 | 0.00 | 0.02 | 512.89 | 669.62 | |
| 2024-02-01 | PSD2 | 100.00 | 0.00 | 0.02 | 508.39 | 662.71 | |
| 2024-01-31 | PSD2 | 100.00 | 0.00 | 0.05 | 549.83 | 672.22 | |
| 2024-01-30 | PSD2 | 100.00 | 0.00 | 0.00 | 539.69 | 664.46 | |
| 2024-01-29 | PSD2 | 100.00 | 0.00 | 0.00 | 478.22 | 681.29 | |
| 2024-01-28 | PSD2 | 87.22 | 12.78 | 9.13 | 447.80 | 684.61 | |
| 2024-01-27 | PSD2 | 100.00 | 0.00 | 0.01 | 457.34 | 644.69 | |
| 2024-01-26 | PSD2 | 100.00 | 0.00 | 0.00 | 434.24 | 661.64 | |
| 2024-01-25 | PSD2 | 100.00 | 0.00 | 0.00 | 376.62 | 663.73 | |
| 2024-01-24 | PSD2 | 100.00 | 0.00 | 0.01 | 381.52 | 672.87 | |
| 2024-01-23 | PSD2 | 100.00 | 0.00 | 0.00 | 383.62 | 673.27 | |
| 2024-01-22 | PSD2 | 99.65 | 0.35 | 0.01 | 374.01 | 698.08 | |
| 2024-01-21 | PSD2 | 100.00 | 0.00 | 0.03 | 372.05 | 656.19 | |
| 2024-01-20 | PSD2 | 100.00 | 0.00 | 0.00 | 414.77 | 655.06 | |
| 2024-01-19 | PSD2 | 99.83 | 0.17 | 0.01 | 448.17 | 679.17 | |
| 2024-01-18 | PSD2 | 100.00 | 0.00 | 0.02 | 436.60 | 648.69 | |
| 2024-01-17 | PSD2 | 100.00 | 0.00 | 0.00 | 459.99 | 676.12 | |
| 2024-01-16 | PSD2 | 100.00 | 0.00 | 0.01 | 459.86 | 659.72 | |
| 2024-01-15 | PSD2 | 99.51 | 0.49 | 0.01 | 462.45 | 683.37 | |
| 2024-01-14 | PSD2 | 100.00 | 0.00 | 0.00 | 441.36 | 658.48 | |
| 2024-01-13 | PSD2 | 100.00 | 0.00 | 0.02 | 467.24 | 681.88 | |
| 2024-01-12 | PSD2 | 100.00 | 0.00 | 0.01 | 456.72 | 683.89 | |
| 2024-01-11 | PSD2 | 100.00 | 0.00 | 0.01 | 453.42 | 697.88 | |
| 2024-01-10 | PSD2 | 100.00 | 0.00 | 0.00 | 475.81 | 709.01 | |
| 2024-01-09 | PSD2 | 99.72 | 0.28 | 0.04 | 463.13 | 822.92 | |
| 2024-01-08 | PSD2 | 100.00 | 0.00 | 0.00 | 385.56 | 741.18 | |
| 2024-01-07 | PSD2 | 100.00 | 0.00 | 0.00 | 348.66 | 704.04 | |
| 2024-01-06 | PSD2 | 100.00 | 0.00 | 0.00 | 325.55 | 699.10 | |
| 2024-01-05 | PSD2 | 100.00 | 0.00 | 0.00 | 372.78 | 731.96 | |
| 2024-01-04 | PSD2 | 100.00 | 0.00 | 0.00 | 445.13 | 713.69 | |
| 2024-01-03 | PSD2 | 100.00 | 0.00 | 0.00 | 438.86 | 696.21 | |
| 2024-01-02 | PSD2 | 100.00 | 0.00 | 0.02 | 460.95 | 730.98 | |
| 2024-01-01 | PSD2 | 100.00 | 0.00 | 0.00 | 418.46 | 707.14 | |

3. Daily Availability – Digital Mobile / Dnevna dostupnost Digital Mobile

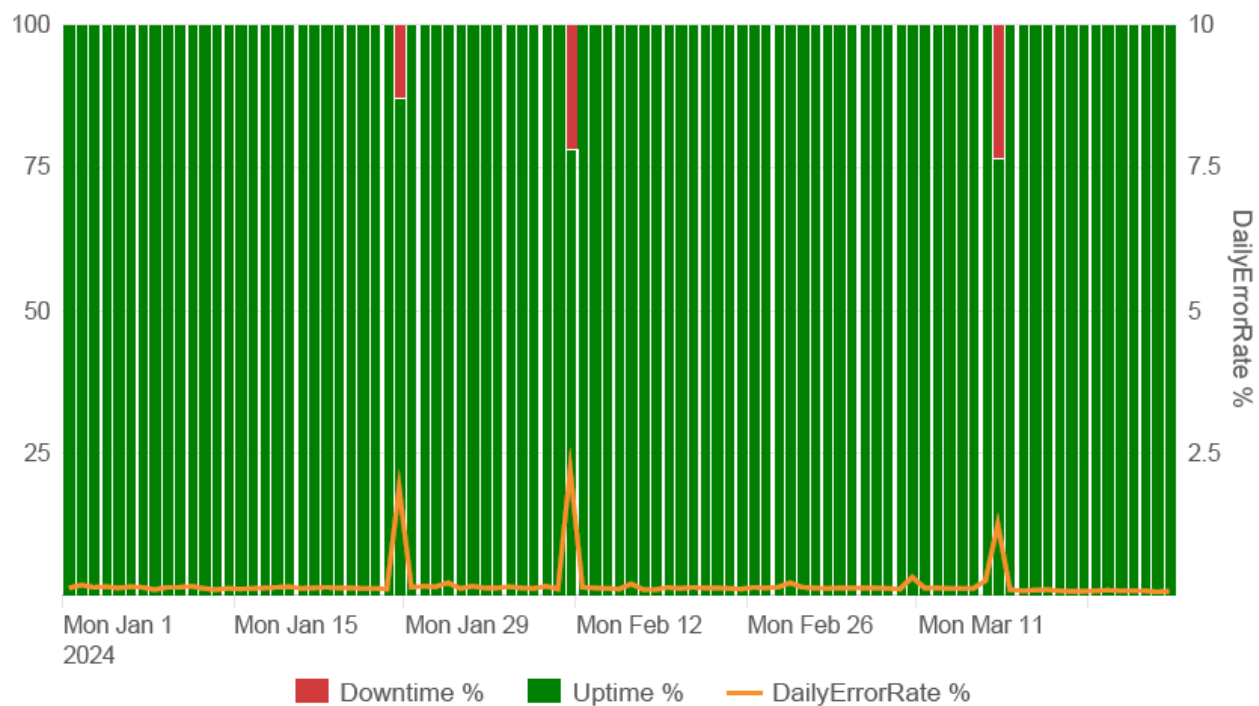


3.1. Digical Mobile daily statistics / Digical Mobile dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS(ms) | AIS(ms) |
|------------|----------------|-----------------|-------------------|--------------------|---------|---------|
| 2024-03-31 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1433.50 | 876.81 |
| 2024-03-30 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1475.52 | 842.50 |
| 2024-03-29 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1554.04 | 868.45 |
| 2024-03-28 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1622.17 | 941.81 |
| 2024-03-27 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1673.52 | 963.90 |
| 2024-03-26 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1679.00 | 952.25 |
| 2024-03-25 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1729.24 | 966.44 |
| 2024-03-24 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1535.03 | 848.00 |
| 2024-03-23 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1522.76 | 856.10 |
| 2024-03-22 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1656.30 | 968.10 |
| 2024-03-21 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1675.15 | 944.30 |
| 2024-03-20 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1718.85 | 951.87 |
| 2024-03-19 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1725.87 | 936.95 |
| 2024-03-18 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1844.88 | 983.80 |
| 2024-03-17 | Digical Mobile | 76.87 | 23.13 | 0.430 | 1703.13 | 940.25 |
| 2024-03-16 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1561.27 | 816.50 |
| 2024-03-15 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1890.82 | 944.84 |
| 2024-03-14 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1760.74 | 932.91 |
| 2024-03-13 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1744.12 | 946.04 |
| 2024-03-12 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1763.76 | 959.33 |
| 2024-03-11 | Digical Mobile | 99.86 | 0.14 | 0.000 | 1891.38 | 1019.65 |
| 2024-03-10 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1481.45 | 823.75 |
| 2024-03-09 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1467.28 | 814.64 |
| 2024-03-08 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1800.44 | 958.89 |
| 2024-03-07 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1706.79 | 931.84 |
| 2024-03-06 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1708.26 | 931.41 |
| 2024-03-05 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1733.75 | 935.17 |
| 2024-03-04 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1704.09 | 954.24 |
| 2024-03-03 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1504.38 | 834.47 |
| 2024-03-02 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1471.19 | 848.84 |
| 2024-03-01 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1698.21 | 982.09 |
| 2024-02-29 | Digical Mobile | 97.01 | 2.99 | 0.000 | 1691.83 | 988.99 |
| 2024-02-28 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1600.70 | 922.51 |
| 2024-02-27 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1601.56 | 922.99 |
| 2024-02-26 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1626.38 | 936.68 |
| 2024-02-25 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1483.85 | 788.36 |
| 2024-02-24 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1467.41 | 790.36 |
| 2024-02-23 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1644.43 | 920.74 |
| 2024-02-22 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1654.05 | 861.45 |
| 2024-02-21 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1675.68 | 743.26 |
| 2024-02-20 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1687.77 | 924.40 |
| 2024-02-19 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1694.47 | 922.36 |
| 2024-02-18 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1493.37 | 805.06 |
| 2024-02-17 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1471.17 | 797.84 |
| 2024-02-16 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1717.98 | 917.71 |
| 2024-02-15 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1837.28 | 941.59 |
| 2024-02-14 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1680.68 | 923.45 |
| 2024-02-13 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1666.61 | 935.80 |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS(ms) | AIS(ms) |
|------------|----------------|-----------------|-------------------|--------------------|---------|---------|
| 2024-02-12 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1755.92 | 1038.63 |
| 2024-02-11 | Digical Mobile | 78.82 | 21.18 | 0.435 | 1487.63 | 877.85 |
| 2024-02-10 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1857.70 | 1083.46 |
| 2024-02-09 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2212.88 | 1240.19 |
| 2024-02-08 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2166.57 | 1208.42 |
| 2024-02-07 | Digical Mobile | 99.86 | 0.14 | 0.000 | 2058.24 | 1179.07 |
| 2024-02-06 | Digical Mobile | 99.86 | 0.14 | 0.000 | 2053.75 | 1151.83 |
| 2024-02-05 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2119.26 | 1180.72 |
| 2024-02-04 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1817.67 | 1009.83 |
| 2024-02-03 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1811.67 | 1003.99 |
| 2024-02-02 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1970.65 | 1117.41 |
| 2024-02-01 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2067.52 | 1146.85 |
| 2024-01-31 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1972.11 | 1089.21 |
| 2024-01-30 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1925.78 | 1083.24 |
| 2024-01-29 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1881.47 | 1062.36 |
| 2024-01-28 | Digical Mobile | 87.71 | 12.29 | 0.305 | 1821.53 | 959.60 |
| 2024-01-27 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1841.13 | 1026.28 |
| 2024-01-26 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1916.48 | 1110.81 |
| 2024-01-25 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1963.07 | 1126.86 |
| 2024-01-24 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2007.11 | 1112.14 |
| 2024-01-23 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2008.36 | 1095.01 |
| 2024-01-22 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2076.36 | 1115.38 |
| 2024-01-21 | Digical Mobile | 99.86 | 0.14 | 0.000 | 1894.20 | 974.52 |
| 2024-01-20 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1852.86 | 985.80 |
| 2024-01-19 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2005.12 | 1107.59 |
| 2024-01-18 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2066.15 | 1114.34 |
| 2024-01-17 | Digical Mobile | 99.86 | 0.14 | 0.000 | 2095.36 | 1095.57 |
| 2024-01-16 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2129.43 | 1133.01 |
| 2024-01-15 | Digical Mobile | 99.72 | 0.28 | 0.000 | 2460.39 | 1233.85 |
| 2024-01-14 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1849.97 | 960.64 |
| 2024-01-13 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1860.85 | 1010.79 |
| 2024-01-12 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2113.83 | 1123.78 |
| 2024-01-11 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2120.18 | 1139.00 |
| 2024-01-10 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2251.37 | 1194.60 |
| 2024-01-09 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2137.58 | 1154.03 |
| 2024-01-08 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2204.94 | 1172.08 |
| 2024-01-07 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1835.04 | 975.49 |
| 2024-01-06 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1833.84 | 996.43 |
| 2024-01-05 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2082.90 | 1147.84 |
| 2024-01-04 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2076.65 | 1130.29 |
| 2024-01-03 | Digical Mobile | 100.00 | 0.00 | 0.000 | 2015.65 | 1107.00 |
| 2024-01-02 | Digical Mobile | 99.86 | 0.14 | 0.000 | 2048.32 | 1105.89 |
| 2024-01-01 | Digical Mobile | 100.00 | 0.00 | 0.000 | 1832.94 | 994.90 |

4. Daily Availability – Digital / Dnevna dostupnost Digital

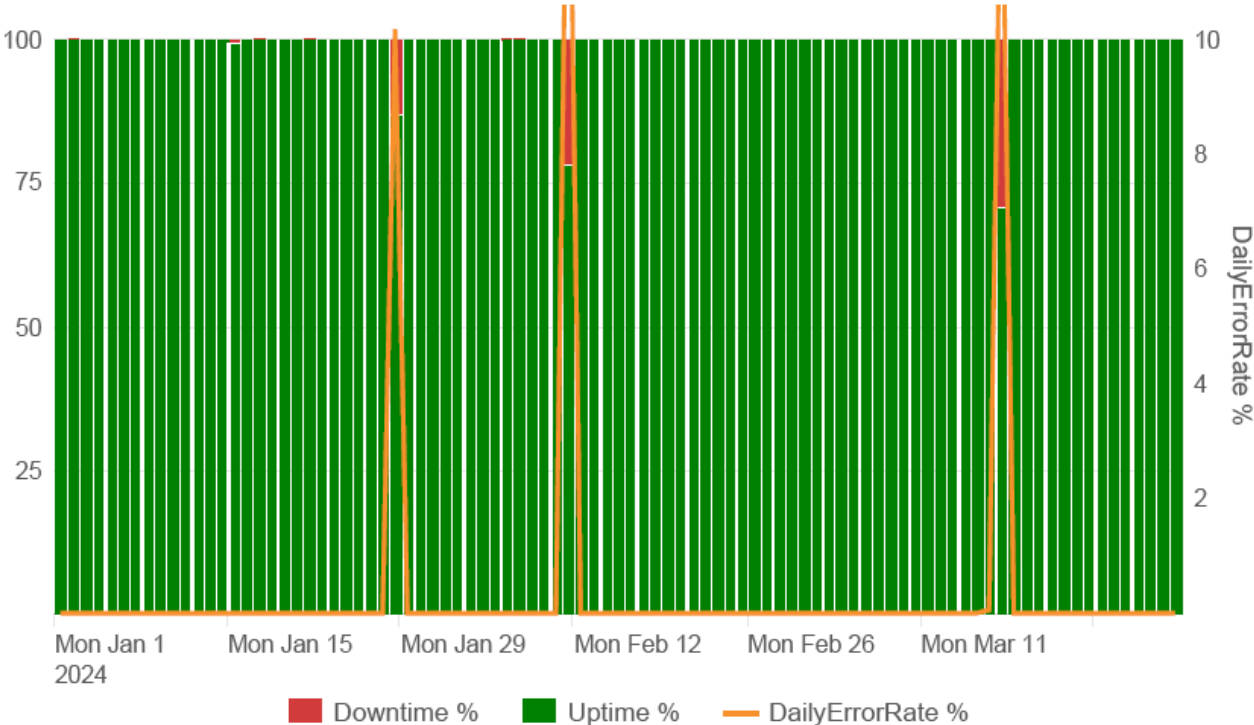


4.1. Digical daily statistics / Digical dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-03-31 | Digical | 100.00 | 0.00 | 0.05 | 1482.70 | 911.78 |
| 2024-03-30 | Digical | 100.00 | 0.00 | 0.04 | 1540.63 | 914.50 |
| 2024-03-29 | Digical | 100.00 | 0.00 | 0.06 | 1465.24 | 986.36 |
| 2024-03-28 | Digical | 100.00 | 0.00 | 0.06 | 1568.77 | 999.12 |
| 2024-03-27 | Digical | 100.00 | 0.00 | 0.06 | 1523.69 | 1051.81 |
| 2024-03-26 | Digical | 100.00 | 0.00 | 0.07 | 1523.56 | 1042.78 |
| 2024-03-25 | Digical | 100.00 | 0.00 | 0.06 | 1524.26 | 1024.25 |
| 2024-03-24 | Digical | 100.00 | 0.00 | 0.05 | 1410.21 | 886.88 |
| 2024-03-23 | Digical | 100.00 | 0.00 | 0.05 | 1485.30 | 922.52 |
| 2024-03-22 | Digical | 100.00 | 0.00 | 0.06 | 1497.68 | 1013.29 |
| 2024-03-21 | Digical | 100.00 | 0.00 | 0.08 | 1486.80 | 996.78 |
| 2024-03-20 | Digical | 100.00 | 0.00 | 0.07 | 1515.18 | 1033.65 |
| 2024-03-19 | Digical | 100.00 | 0.00 | 0.06 | 1511.44 | 1034.79 |
| 2024-03-18 | Digical | 100.00 | 0.00 | 0.08 | 1620.85 | 1084.50 |
| 2024-03-17 | Digical | 77.15 | 22.85 | 1.23 | 1398.63 | 959.65 |
| 2024-03-16 | Digical | 100.00 | 0.00 | 0.24 | 1430.45 | 917.38 |
| 2024-03-15 | Digical | 100.00 | 0.00 | 0.10 | 1602.98 | 1072.27 |
| 2024-03-14 | Digical | 100.00 | 0.00 | 0.10 | 1493.45 | 987.09 |
| 2024-03-13 | Digical | 100.00 | 0.00 | 0.10 | 1478.45 | 991.22 |
| 2024-03-12 | Digical | 100.00 | 0.00 | 0.11 | 1497.15 | 982.71 |
| 2024-03-11 | Digical | 100.00 | 0.00 | 0.11 | 1522.60 | 1044.01 |
| 2024-03-10 | Digical | 100.00 | 0.00 | 0.30 | 1309.77 | 953.06 |
| 2024-03-09 | Digical | 100.00 | 0.00 | 0.09 | 1305.46 | 872.71 |
| 2024-03-08 | Digical | 100.00 | 0.00 | 0.10 | 1555.88 | 1050.67 |
| 2024-03-07 | Digical | 100.00 | 0.00 | 0.11 | 1452.64 | 988.82 |
| 2024-03-06 | Digical | 100.00 | 0.00 | 0.11 | 1471.88 | 984.45 |
| 2024-03-05 | Digical | 100.00 | 0.00 | 0.11 | 1503.90 | 993.97 |
| 2024-03-04 | Digical | 100.00 | 0.00 | 0.11 | 1485.74 | 999.64 |
| 2024-03-03 | Digical | 100.00 | 0.00 | 0.10 | 1393.74 | 873.02 |
| 2024-03-02 | Digical | 100.00 | 0.00 | 0.11 | 1368.87 | 889.98 |
| 2024-03-01 | Digical | 100.00 | 0.00 | 0.12 | 1507.18 | 997.05 |
| 2024-02-29 | Digical | 100.00 | 0.00 | 0.20 | 2042.32 | 3096.68 |
| 2024-02-28 | Digical | 100.00 | 0.00 | 0.12 | 1565.63 | 980.00 |
| 2024-02-27 | Digical | 100.00 | 0.00 | 0.11 | 1477.11 | 991.98 |
| 2024-02-26 | Digical | 100.00 | 0.00 | 0.12 | 1460.31 | 993.92 |
| 2024-02-25 | Digical | 100.00 | 0.00 | 0.09 | 1352.62 | 871.99 |
| 2024-02-24 | Digical | 100.00 | 0.00 | 0.10 | 1395.07 | 877.12 |
| 2024-02-23 | Digical | 100.00 | 0.00 | 0.11 | 1470.19 | 984.17 |
| 2024-02-22 | Digical | 100.00 | 0.00 | 0.11 | 1468.30 | 965.53 |
| 2024-02-21 | Digical | 100.00 | 0.00 | 0.12 | 1441.46 | 1003.81 |
| 2024-02-20 | Digical | 100.00 | 0.00 | 0.10 | 1460.44 | 964.23 |
| 2024-02-19 | Digical | 100.00 | 0.00 | 0.12 | 1474.48 | 984.00 |
| 2024-02-18 | Digical | 100.00 | 0.00 | 0.08 | 1329.03 | 886.82 |
| 2024-02-17 | Digical | 100.00 | 0.00 | 0.08 | 1388.24 | 864.30 |
| 2024-02-16 | Digical | 100.00 | 0.00 | 0.18 | 1500.38 | 1023.21 |
| 2024-02-15 | Digical | 100.00 | 0.00 | 0.09 | 1542.27 | 1037.68 |
| 2024-02-14 | Digical | 100.00 | 0.00 | 0.10 | 1433.11 | 979.15 |
| 2024-02-13 | Digical | 100.00 | 0.00 | 0.11 | 1458.58 | 963.16 |
| 2024-02-12 | Digical | 100.00 | 0.00 | 0.12 | 1508.58 | 1008.51 |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-02-11 | Digical | 78.54 | 21.46 | 2.20 | 1349.97 | 881.39 |
| 2024-02-10 | Digical | 100.00 | 0.00 | 0.09 | 1805.65 | 1280.40 |
| 2024-02-09 | Digical | 100.00 | 0.00 | 0.14 | 2027.81 | 1364.98 |
| 2024-02-08 | Digical | 100.00 | 0.00 | 0.10 | 1984.81 | 1306.07 |
| 2024-02-07 | Digical | 100.00 | 0.00 | 0.11 | 1904.25 | 1263.17 |
| 2024-02-06 | Digical | 100.00 | 0.00 | 0.13 | 1909.42 | 1286.00 |
| 2024-02-05 | Digical | 100.00 | 0.00 | 0.11 | 1990.22 | 1307.15 |
| 2024-02-04 | Digical | 100.00 | 0.00 | 0.11 | 1728.83 | 1151.09 |
| 2024-02-03 | Digical | 100.00 | 0.00 | 0.14 | 1826.26 | 1157.86 |
| 2024-02-02 | Digical | 100.00 | 0.00 | 0.10 | 1889.79 | 1280.82 |
| 2024-02-01 | Digical | 100.00 | 0.00 | 0.20 | 2005.10 | 1319.95 |
| 2024-01-31 | Digical | 100.00 | 0.00 | 0.13 | 1918.81 | 1218.77 |
| 2024-01-30 | Digical | 100.00 | 0.00 | 0.14 | 1911.59 | 1243.74 |
| 2024-01-29 | Digical | 100.00 | 0.00 | 0.12 | 1934.45 | 1242.57 |
| 2024-01-28 | Digical | 87.43 | 12.57 | 1.87 | 1812.95 | 1110.79 |
| 2024-01-27 | Digical | 100.00 | 0.00 | 0.09 | 1829.37 | 1108.87 |
| 2024-01-26 | Digical | 100.00 | 0.00 | 0.10 | 1914.79 | 1180.08 |
| 2024-01-25 | Digical | 100.00 | 0.00 | 0.10 | 1914.09 | 1233.92 |
| 2024-01-24 | Digical | 100.00 | 0.00 | 0.11 | 1919.90 | 1260.28 |
| 2024-01-23 | Digical | 100.00 | 0.00 | 0.11 | 1946.08 | 1226.65 |
| 2024-01-22 | Digical | 100.00 | 0.00 | 0.12 | 1938.31 | 1278.61 |
| 2024-01-21 | Digical | 100.00 | 0.00 | 0.11 | 1755.65 | 1086.25 |
| 2024-01-20 | Digical | 100.00 | 0.00 | 0.10 | 1805.27 | 1119.00 |
| 2024-01-19 | Digical | 100.00 | 0.00 | 0.13 | 1894.28 | 1206.34 |
| 2024-01-18 | Digical | 100.00 | 0.00 | 0.12 | 1903.25 | 1233.27 |
| 2024-01-17 | Digical | 100.00 | 0.00 | 0.11 | 1928.29 | 1248.11 |
| 2024-01-16 | Digical | 100.00 | 0.00 | 0.10 | 1964.82 | 1282.14 |
| 2024-01-15 | Digical | 100.00 | 0.00 | 0.09 | 2212.40 | 1494.26 |
| 2024-01-14 | Digical | 100.00 | 0.00 | 0.10 | 1677.98 | 1095.09 |
| 2024-01-13 | Digical | 100.00 | 0.00 | 0.08 | 1723.70 | 1131.74 |
| 2024-01-12 | Digical | 100.00 | 0.00 | 0.10 | 1959.15 | 1267.03 |
| 2024-01-11 | Digical | 100.00 | 0.00 | 0.14 | 1969.45 | 1254.67 |
| 2024-01-10 | Digical | 100.00 | 0.00 | 0.12 | 1977.76 | 1295.05 |
| 2024-01-09 | Digical | 100.00 | 0.00 | 0.12 | 1933.28 | 1248.71 |
| 2024-01-08 | Digical | 100.00 | 0.00 | 0.08 | 1997.16 | 1351.62 |
| 2024-01-07 | Digical | 100.00 | 0.00 | 0.12 | 1691.63 | 1119.19 |
| 2024-01-06 | Digical | 100.00 | 0.00 | 0.13 | 1709.95 | 1108.92 |
| 2024-01-05 | Digical | 100.00 | 0.00 | 0.11 | 1909.03 | 1262.36 |
| 2024-01-04 | Digical | 100.00 | 0.00 | 0.13 | 2539.16 | 2541.41 |
| 2024-01-03 | Digical | 100.00 | 0.00 | 0.12 | 1890.00 | 1233.74 |
| 2024-01-02 | Digical | 100.00 | 0.00 | 0.16 | 1895.99 | 1261.88 |
| 2024-01-01 | Digical | 100.00 | 0.00 | 0.11 | 1800.68 | 1122.61 |

5. Daily Availability – Com@net / Dnevna dostupnost Com@net

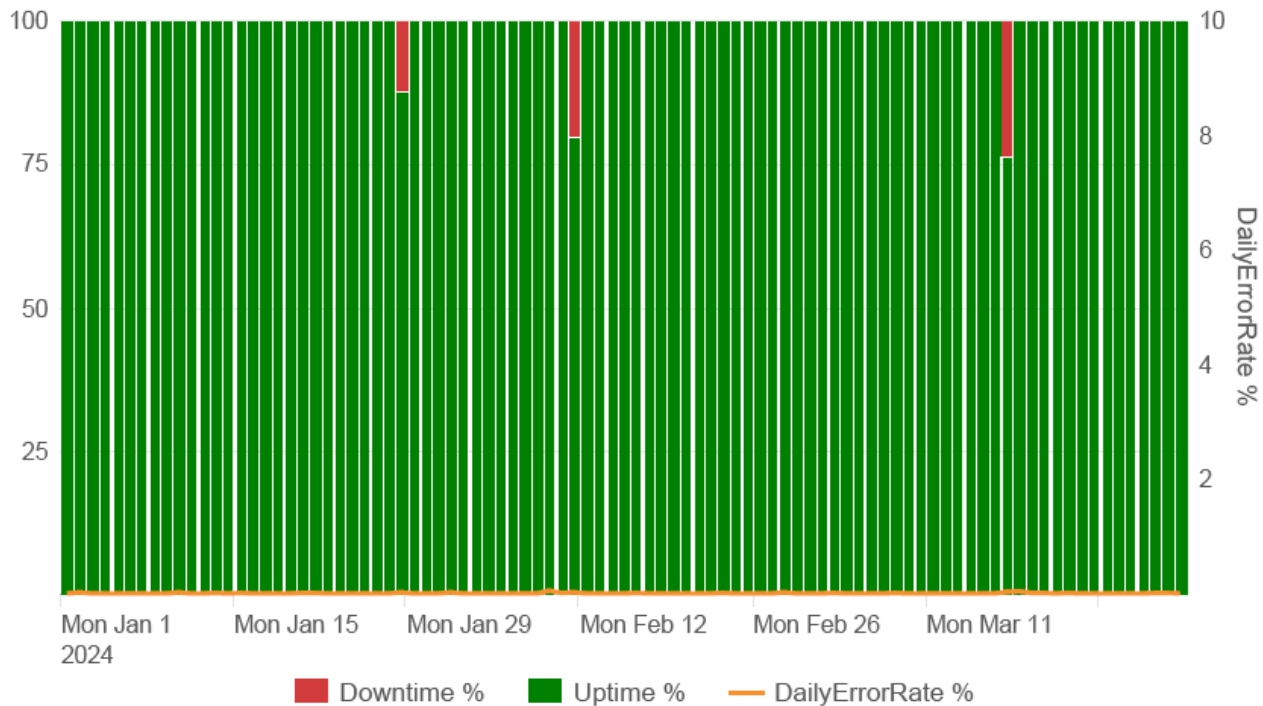


5.1. Com@net daily statistics / Com@net dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-03-31 | Comnet | 100.00 | 0.00 | 0.00 | 478.85 | 215.84 |
| 2024-03-30 | Comnet | 100.00 | 0.00 | 0.00 | 439.09 | 194.60 |
| 2024-03-29 | Comnet | 100.00 | 0.00 | 0.00 | 427.33 | 175.06 |
| 2024-03-28 | Comnet | 100.00 | 0.00 | 0.00 | 428.76 | 163.01 |
| 2024-03-27 | Comnet | 100.00 | 0.00 | 0.00 | 435.24 | 209.13 |
| 2024-03-26 | Comnet | 100.00 | 0.00 | 0.00 | 428.54 | 221.51 |
| 2024-03-25 | Comnet | 100.00 | 0.00 | 0.00 | 435.55 | 230.13 |
| 2024-03-24 | Comnet | 100.00 | 0.00 | 0.00 | 433.61 | 212.52 |
| 2024-03-23 | Comnet | 100.00 | 0.00 | 0.00 | 458.60 | 360.68 |
| 2024-03-22 | Comnet | 100.00 | 0.00 | 0.00 | 439.63 | 303.39 |
| 2024-03-21 | Comnet | 100.00 | 0.00 | 0.00 | 425.62 | 291.02 |
| 2024-03-20 | Comnet | 100.00 | 0.00 | 0.00 | 429.61 | 251.25 |
| 2024-03-19 | Comnet | 100.00 | 0.00 | 0.00 | 425.39 | 182.90 |
| 2024-03-18 | Comnet | 100.00 | 0.00 | 0.00 | 441.92 | 439.94 |
| 2024-03-17 | Comnet | 71.04 | 28.96 | 14.08 | 489.41 | 236.92 |
| 2024-03-16 | Comnet | 100.00 | 0.00 | 0.06 | 434.54 | 194.50 |
| 2024-03-15 | Comnet | 100.00 | 0.00 | 0.00 | 442.20 | 228.15 |
| 2024-03-14 | Comnet | 100.00 | 0.00 | 0.00 | 436.38 | 172.51 |
| 2024-03-13 | Comnet | 100.00 | 0.00 | 0.00 | 427.33 | 182.96 |
| 2024-03-12 | Comnet | 100.00 | 0.00 | 0.00 | 537.82 | 317.63 |
| 2024-03-11 | Comnet | 100.00 | 0.00 | 0.00 | 435.95 | 200.49 |
| 2024-03-10 | Comnet | 100.00 | 0.00 | 0.00 | 427.00 | 685.54 |
| 2024-03-09 | Comnet | 100.00 | 0.00 | 0.00 | 438.95 | 184.42 |
| 2024-03-08 | Comnet | 100.00 | 0.00 | 0.00 | 435.15 | 208.94 |
| 2024-03-07 | Comnet | 100.00 | 0.00 | 0.00 | 424.43 | 223.14 |
| 2024-03-06 | Comnet | 100.00 | 0.00 | 0.00 | 423.01 | 180.82 |
| 2024-03-05 | Comnet | 100.00 | 0.00 | 0.00 | 426.78 | 185.93 |
| 2024-03-04 | Comnet | 100.00 | 0.00 | 0.00 | 433.62 | 223.43 |
| 2024-03-03 | Comnet | 100.00 | 0.00 | 0.00 | 435.35 | 1282.28 |
| 2024-03-02 | Comnet | 100.00 | 0.00 | 0.00 | 425.88 | 188.92 |
| 2024-03-01 | Comnet | 100.00 | 0.00 | 0.00 | 441.53 | 221.87 |
| 2024-02-29 | Comnet | 100.00 | 0.00 | 0.00 | 436.69 | 200.67 |
| 2024-02-28 | Comnet | 100.00 | 0.00 | 0.00 | 419.44 | 225.55 |
| 2024-02-27 | Comnet | 100.00 | 0.00 | 0.00 | 430.00 | 315.40 |
| 2024-02-26 | Comnet | 100.00 | 0.00 | 0.00 | 422.34 | 195.95 |
| 2024-02-25 | Comnet | 100.00 | 0.00 | 0.00 | 413.24 | 2019.90 |
| 2024-02-24 | Comnet | 100.00 | 0.00 | 0.00 | 438.31 | 204.48 |
| 2024-02-23 | Comnet | 100.00 | 0.00 | 0.00 | 426.34 | 353.18 |
| 2024-02-22 | Comnet | 100.00 | 0.00 | 0.00 | 426.32 | 390.84 |
| 2024-02-21 | Comnet | 100.00 | 0.00 | 0.00 | 426.35 | 369.25 |
| 2024-02-20 | Comnet | 100.00 | 0.00 | 0.00 | 429.03 | 316.27 |
| 2024-02-19 | Comnet | 100.00 | 0.00 | 0.00 | 428.60 | 193.65 |
| 2024-02-18 | Comnet | 100.00 | 0.00 | 0.00 | 440.76 | 2247.91 |
| 2024-02-17 | Comnet | 100.00 | 0.00 | 0.00 | 415.80 | 194.23 |
| 2024-02-16 | Comnet | 100.00 | 0.00 | 0.00 | 436.02 | 205.10 |
| 2024-02-15 | Comnet | 100.00 | 0.00 | 0.00 | 438.88 | 206.22 |
| 2024-02-14 | Comnet | 100.00 | 0.00 | 0.00 | 431.87 | 236.42 |
| 2024-02-13 | Comnet | 100.00 | 0.00 | 0.00 | 438.97 | 213.65 |
| 2024-02-12 | Comnet | 100.00 | 0.00 | 0.00 | 454.75 | 226.86 |
| 2024-02-11 | Comnet | 78.40 | 21.60 | 15.63 | 461.49 | 225.56 |
| 2024-02-10 | Comnet | 100.00 | 0.00 | 0.00 | 645.28 | 268.82 |
| 2024-02-09 | Comnet | 100.00 | 0.00 | 0.00 | 600.64 | 344.71 |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-02-08 | Comnet | 100.00 | 0.00 | 0.00 | 591.66 | 261.58 |
| 2024-02-07 | Comnet | 99.86 | 0.14 | 0.00 | 684.82 | 288.00 |
| 2024-02-06 | Comnet | 99.86 | 0.14 | 0.00 | 587.28 | 367.80 |
| 2024-02-05 | Comnet | 100.00 | 0.00 | 0.00 | 627.34 | 273.24 |
| 2024-02-04 | Comnet | 100.00 | 0.00 | 0.00 | 591.02 | 256.90 |
| 2024-02-03 | Comnet | 100.00 | 0.00 | 0.00 | 595.69 | 249.83 |
| 2024-02-02 | Comnet | 100.00 | 0.00 | 0.00 | 771.26 | 307.14 |
| 2024-02-01 | Comnet | 100.00 | 0.00 | 0.00 | 682.47 | 407.44 |
| 2024-01-31 | Comnet | 100.00 | 0.00 | 0.00 | 570.20 | 275.05 |
| 2024-01-30 | Comnet | 100.00 | 0.00 | 0.00 | 578.15 | 289.95 |
| 2024-01-29 | Comnet | 100.00 | 0.00 | 0.00 | 577.60 | 271.24 |
| 2024-01-28 | Comnet | 87.29 | 12.71 | 10.18 | 637.48 | 305.58 |
| 2024-01-27 | Comnet | 100.00 | 0.00 | 0.00 | 629.07 | 234.16 |
| 2024-01-26 | Comnet | 100.00 | 0.00 | 0.00 | 580.18 | 314.25 |
| 2024-01-25 | Comnet | 100.00 | 0.00 | 0.00 | 585.55 | 341.51 |
| 2024-01-24 | Comnet | 100.00 | 0.00 | 0.00 | 576.03 | 338.36 |
| 2024-01-23 | Comnet | 100.00 | 0.00 | 0.00 | 583.16 | 349.59 |
| 2024-01-22 | Comnet | 100.00 | 0.00 | 0.00 | 586.19 | 311.74 |
| 2024-01-21 | Comnet | 99.86 | 0.14 | 0.00 | 669.52 | 270.68 |
| 2024-01-20 | Comnet | 100.00 | 0.00 | 0.00 | 608.93 | 292.95 |
| 2024-01-19 | Comnet | 100.00 | 0.00 | 0.00 | 585.08 | 310.15 |
| 2024-01-18 | Comnet | 100.00 | 0.00 | 0.00 | 589.14 | 312.78 |
| 2024-01-17 | Comnet | 99.86 | 0.14 | 0.00 | 588.05 | 292.33 |
| 2024-01-16 | Comnet | 100.00 | 0.00 | 0.00 | 603.85 | 314.91 |
| 2024-01-15 | Comnet | 99.72 | 0.28 | 0.00 | 840.09 | 340.59 |
| 2024-01-14 | Comnet | 100.00 | 0.00 | 0.00 | 563.38 | 290.14 |
| 2024-01-13 | Comnet | 100.00 | 0.00 | 0.00 | 608.52 | 273.83 |
| 2024-01-12 | Comnet | 100.00 | 0.00 | 0.00 | 595.21 | 300.37 |
| 2024-01-11 | Comnet | 100.00 | 0.00 | 0.00 | 619.47 | 279.99 |
| 2024-01-10 | Comnet | 100.00 | 0.00 | 0.00 | 726.73 | 310.30 |
| 2024-01-09 | Comnet | 100.00 | 0.00 | 0.00 | 601.99 | 289.34 |
| 2024-01-08 | Comnet | 100.00 | 0.00 | 0.00 | 613.32 | 454.58 |
| 2024-01-07 | Comnet | 100.00 | 0.00 | 0.00 | 621.39 | 295.40 |
| 2024-01-06 | Comnet | 100.00 | 0.00 | 0.00 | 661.31 | 337.72 |
| 2024-01-05 | Comnet | 100.00 | 0.00 | 0.00 | 602.03 | 256.03 |
| 2024-01-04 | Comnet | 100.00 | 0.00 | 0.00 | 604.85 | 350.22 |
| 2024-01-03 | Comnet | 100.00 | 0.00 | 0.00 | 570.08 | 314.94 |
| 2024-01-02 | Comnet | 99.86 | 0.14 | 0.00 | 845.70 | 687.09 |
| 2024-01-01 | Comnet | 100.00 | 0.00 | 0.00 | 591.51 | 255.10 |

6. Daily Availability - Digi4Biz Mobile / Dnevna dostupnost Digi4Biz Mobile

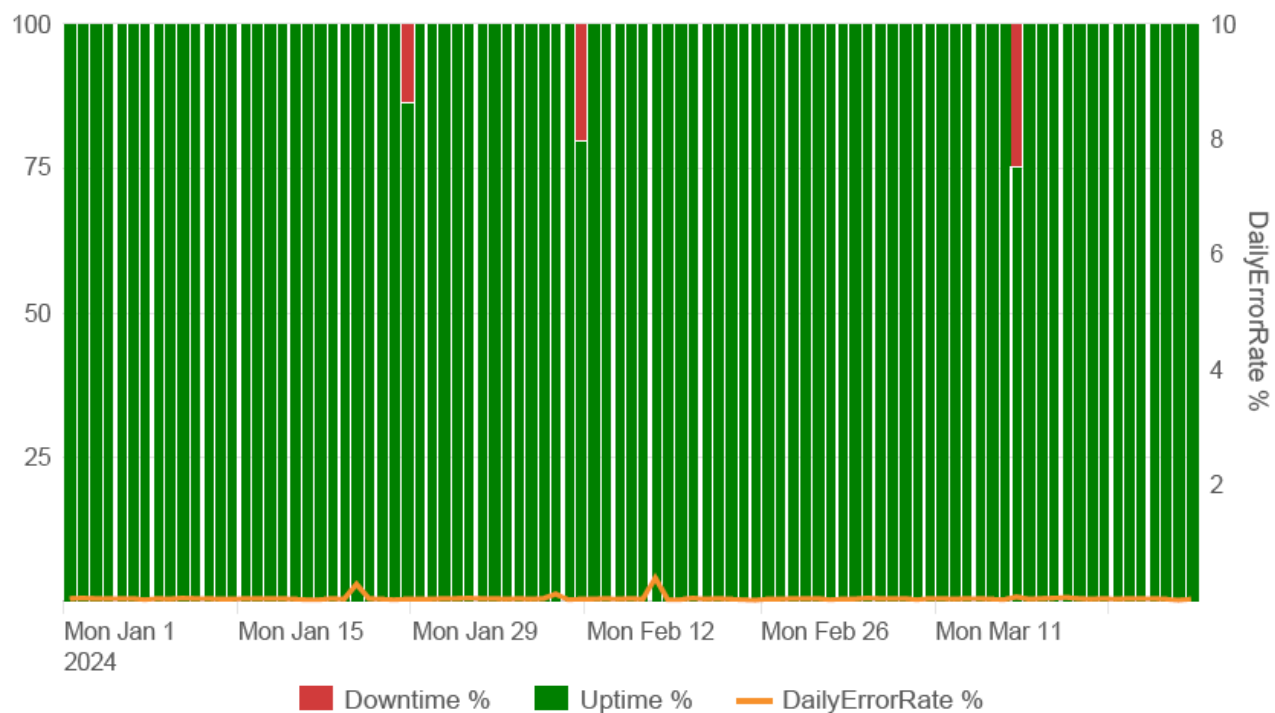


6.1. Digi4Biz Mobile daily statistics / Digi4Biz Mobile dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-----------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-03-31 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 699.08 | 164.03 |
| 2024-03-30 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 712.32 | 164.59 |
| 2024-03-29 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 714.74 | 158.74 |
| 2024-03-28 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 899.45 | 160.75 |
| 2024-03-27 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 891.67 | 166.34 |
| 2024-03-26 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 877.71 | 167.82 |
| 2024-03-25 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 930.94 | 167.66 |
| 2024-03-24 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 745.29 | 189.99 |
| 2024-03-23 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 798.87 | 182.83 |
| 2024-03-22 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 933.25 | 165.50 |
| 2024-03-21 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 892.96 | 168.10 |
| 2024-03-20 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 956.45 | 171.72 |
| 2024-03-19 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 926.48 | 169.14 |
| 2024-03-18 | Digi4Biz Mobile | 100.00 | 0.00 | 0.04 | 1097.65 | 450.35 |
| 2024-03-17 | Digi4Biz Mobile | 76.46 | 23.54 | 0.03 | 802.20 | 175.45 |
| 2024-03-16 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 848.37 | 185.45 |
| 2024-03-15 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1110.31 | 185.76 |
| 2024-03-14 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 969.78 | 179.30 |
| 2024-03-13 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 980.11 | 180.27 |
| 2024-03-12 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 985.76 | 175.68 |
| 2024-03-11 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 997.15 | 172.16 |
| 2024-03-10 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 811.16 | 180.60 |
| 2024-03-09 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 835.90 | 186.82 |
| 2024-03-08 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 1021.55 | 179.81 |
| 2024-03-07 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 993.19 | 181.22 |
| 2024-03-06 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 977.86 | 178.35 |
| 2024-03-05 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1004.75 | 177.96 |
| 2024-03-04 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 993.71 | 181.08 |
| 2024-03-03 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 812.27 | 215.32 |
| 2024-03-02 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 791.63 | 193.22 |
| 2024-03-01 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1033.65 | 181.53 |
| 2024-02-29 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 946.22 | 178.48 |
| 2024-02-28 | Digi4Biz Mobile | 100.00 | 0.00 | 0.02 | 933.60 | 182.14 |
| 2024-02-27 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 958.06 | 179.14 |
| 2024-02-26 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 940.10 | 177.27 |
| 2024-02-25 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 767.26 | 187.70 |
| 2024-02-24 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 814.30 | 185.45 |
| 2024-02-23 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 960.69 | 179.36 |
| 2024-02-22 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 934.78 | 176.69 |
| 2024-02-21 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 933.89 | 178.32 |
| 2024-02-20 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 970.62 | 178.06 |
| 2024-02-19 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 964.91 | 178.33 |
| 2024-02-18 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 800.79 | 181.08 |
| 2024-02-17 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 815.86 | 180.88 |
| 2024-02-16 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 982.74 | 181.36 |
| 2024-02-15 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1016.18 | 173.66 |
| 2024-02-14 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 956.87 | 177.49 |
| 2024-02-13 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 969.50 | 174.19 |
| 2024-02-12 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 983.86 | 171.15 |
| 2024-02-11 | Digi4Biz Mobile | 80.00 | 20.00 | 0.02 | 803.24 | 177.73 |
| 2024-02-10 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 989.38 | 205.76 |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-----------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-02-09 | Digi4Biz Mobile | 100.00 | 0.00 | 0.05 | 1155.54 | 193.33 |
| 2024-02-08 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1131.26 | 196.04 |
| 2024-02-07 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1124.23 | 193.00 |
| 2024-02-06 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1158.26 | 196.66 |
| 2024-02-05 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1171.22 | 194.85 |
| 2024-02-04 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 954.69 | 198.03 |
| 2024-02-03 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 963.49 | 201.37 |
| 2024-02-02 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1164.62 | 193.05 |
| 2024-02-01 | Digi4Biz Mobile | 100.00 | 0.00 | 0.02 | 1160.64 | 193.73 |
| 2024-01-31 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1111.58 | 190.38 |
| 2024-01-30 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1108.58 | 191.25 |
| 2024-01-29 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1093.02 | 190.48 |
| 2024-01-28 | Digi4Biz Mobile | 87.99 | 12.01 | 0.02 | 942.54 | 207.28 |
| 2024-01-27 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 946.95 | 200.61 |
| 2024-01-26 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1090.50 | 194.54 |
| 2024-01-25 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1111.18 | 193.49 |
| 2024-01-24 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1096.67 | 191.25 |
| 2024-01-23 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1140.93 | 193.98 |
| 2024-01-22 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1104.30 | 191.58 |
| 2024-01-21 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 944.20 | 208.52 |
| 2024-01-20 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 946.49 | 200.18 |
| 2024-01-19 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1124.30 | 208.25 |
| 2024-01-18 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1101.57 | 196.65 |
| 2024-01-17 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1075.95 | 191.02 |
| 2024-01-16 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1136.31 | 191.06 |
| 2024-01-15 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 1244.30 | 202.11 |
| 2024-01-14 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 923.74 | 191.32 |
| 2024-01-13 | Digi4Biz Mobile | 100.00 | 0.00 | 0.01 | 926.19 | 208.38 |
| 2024-01-12 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1125.98 | 186.74 |
| 2024-01-11 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1107.72 | 189.24 |
| 2024-01-10 | Digi4Biz Mobile | 100.00 | 0.00 | 0.02 | 1102.93 | 186.96 |
| 2024-01-09 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1120.63 | 190.96 |
| 2024-01-08 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1137.70 | 186.49 |
| 2024-01-07 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 915.23 | 190.03 |
| 2024-01-06 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 900.51 | 194.88 |
| 2024-01-05 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1135.84 | 191.31 |
| 2024-01-04 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1090.18 | 189.64 |
| 2024-01-03 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 1083.84 | 185.86 |
| 2024-01-02 | Digi4Biz Mobile | 100.00 | 0.00 | 0.02 | 1087.60 | 194.11 |
| 2024-01-01 | Digi4Biz Mobile | 100.00 | 0.00 | 0.00 | 796.06 | 191.94 |

7. Daily Availability - Digi4Biz / Dnevna dostupnost Digi4Biz



7.1. Digi4Biz Daily statistics / Digi4Biz dnevna statistika

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-03-31 | Digi4Biz | 100.00 | 0.00 | 0.02 | 926.08 | 143.72 |
| 2024-03-30 | Digi4Biz | 100.00 | 0.00 | 0.00 | 1126.61 | 136.03 |
| 2024-03-29 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1243.89 | 135.60 |
| 2024-03-28 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1367.65 | 127.31 |
| 2024-03-27 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1244.13 | 128.28 |
| 2024-03-26 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1314.32 | 129.89 |
| 2024-03-25 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1310.79 | 127.57 |
| 2024-03-24 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1106.06 | 140.45 |
| 2024-03-23 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1048.92 | 143.73 |
| 2024-03-22 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1424.35 | 128.39 |
| 2024-03-21 | Digi4Biz | 100.00 | 0.00 | 0.05 | 1258.26 | 129.07 |
| 2024-03-20 | Digi4Biz | 100.00 | 0.00 | 0.04 | 1243.68 | 131.29 |
| 2024-03-19 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1187.99 | 130.28 |
| 2024-03-18 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1252.52 | 128.57 |
| 2024-03-17 | Digi4Biz | 75.42 | 24.58 | 0.06 | 999.81 | 158.71 |
| 2024-03-16 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2248.82 | 139.58 |
| 2024-03-15 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2202.12 | 128.24 |
| 2024-03-14 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2301.56 | 125.75 |
| 2024-03-13 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2255.31 | 126.77 |
| 2024-03-12 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2339.57 | 123.28 |
| 2024-03-11 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2273.94 | 117.23 |
| 2024-03-10 | Digi4Biz | 100.00 | 0.00 | 0.03 | 1695.46 | 129.67 |
| 2024-03-09 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2220.83 | 134.26 |
| 2024-03-08 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2357.01 | 125.04 |
| 2024-03-07 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2362.12 | 125.39 |
| 2024-03-06 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2468.88 | 123.52 |
| 2024-03-05 | Digi4Biz | 100.00 | 0.00 | 0.04 | 2201.36 | 124.49 |
| 2024-03-04 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2257.93 | 122.57 |
| 2024-03-03 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1527.19 | 140.26 |
| 2024-03-02 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2203.43 | 146.55 |
| 2024-03-01 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2236.14 | 123.32 |
| 2024-02-29 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2264.27 | 125.08 |
| 2024-02-28 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2238.43 | 124.23 |
| 2024-02-27 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2611.70 | 127.39 |
| 2024-02-26 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2381.15 | 123.96 |
| 2024-02-25 | Digi4Biz | 100.00 | 0.00 | 0.00 | 1612.28 | 132.41 |
| 2024-02-24 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2338.75 | 132.89 |
| 2024-02-23 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2455.43 | 124.58 |
| 2024-02-22 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2590.01 | 125.13 |
| 2024-02-21 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2582.13 | 126.64 |
| 2024-02-20 | Digi4Biz | 100.00 | 0.00 | 0.04 | 2506.10 | 125.22 |
| 2024-02-19 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2454.50 | 126.43 |
| 2024-02-18 | Digi4Biz | 100.00 | 0.00 | 0.01 | 1569.81 | 134.43 |
| 2024-02-17 | Digi4Biz | 100.00 | 0.00 | 0.39 | 2446.12 | 135.07 |
| 2024-02-16 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2477.24 | 123.82 |
| 2024-02-15 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2066.12 | 120.88 |
| 2024-02-14 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2307.56 | 125.11 |
| 2024-02-13 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2303.33 | 122.42 |
| 2024-02-12 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2226.78 | 120.97 |
| 2024-02-11 | Digi4Biz | 80.00 | 20.00 | 0.02 | 1653.85 | 139.24 |
| 2024-02-10 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2240.66 | 152.92 |

| Datum | Application | DailyUptime (%) | DailyDowntime (%) | DailyErrorRate (%) | PIS (ms) | AIS (ms) |
|------------|-------------|-----------------|-------------------|--------------------|----------|----------|
| 2024-02-09 | Digi4Biz | 100.00 | 0.00 | 0.11 | 2671.79 | 135.38 |
| 2024-02-08 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2561.62 | 139.28 |
| 2024-02-07 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2623.57 | 138.06 |
| 2024-02-06 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2582.77 | 142.94 |
| 2024-02-05 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2548.48 | 138.76 |
| 2024-02-04 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2024.84 | 155.82 |
| 2024-02-03 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2836.63 | 151.60 |
| 2024-02-02 | Digi4Biz | 100.00 | 0.00 | 0.04 | 2563.52 | 135.34 |
| 2024-02-01 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2448.32 | 137.14 |
| 2024-01-31 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2445.11 | 138.91 |
| 2024-01-30 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2595.39 | 140.01 |
| 2024-01-29 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2720.67 | 139.68 |
| 2024-01-28 | Digi4Biz | 86.67 | 13.33 | 0.02 | 2165.94 | 167.37 |
| 2024-01-27 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2480.77 | 152.91 |
| 2024-01-26 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2825.86 | 139.57 |
| 2024-01-25 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2871.85 | 140.50 |
| 2024-01-24 | Digi4Biz | 100.00 | 0.00 | 0.28 | 3382.44 | 140.87 |
| 2024-01-23 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2844.28 | 140.83 |
| 2024-01-22 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2996.48 | 139.79 |
| 2024-01-21 | Digi4Biz | 100.00 | 0.00 | 0.01 | 1937.85 | 154.80 |
| 2024-01-20 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2390.95 | 155.91 |
| 2024-01-19 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2799.18 | 140.78 |
| 2024-01-18 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2686.71 | 140.52 |
| 2024-01-17 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2678.64 | 137.99 |
| 2024-01-16 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2863.16 | 140.66 |
| 2024-01-15 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2333.34 | 152.32 |
| 2024-01-14 | Digi4Biz | 100.00 | 0.00 | 0.02 | 1718.34 | 148.87 |
| 2024-01-13 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2392.07 | 150.65 |
| 2024-01-12 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2545.20 | 137.66 |
| 2024-01-11 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2545.20 | 136.52 |
| 2024-01-10 | Digi4Biz | 100.00 | 0.00 | 0.04 | 2335.33 | 135.74 |
| 2024-01-09 | Digi4Biz | 100.00 | 0.00 | 0.02 | 2483.16 | 140.43 |
| 2024-01-08 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2401.77 | 140.12 |
| 2024-01-07 | Digi4Biz | 100.00 | 0.00 | 0.01 | 2077.11 | 149.11 |
| 2024-01-06 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2012.33 | 148.44 |
| 2024-01-05 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2472.00 | 139.75 |
| 2024-01-04 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2336.21 | 139.00 |
| 2024-01-03 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2291.94 | 136.97 |
| 2024-01-02 | Digi4Biz | 100.00 | 0.00 | 0.04 | 2483.84 | 143.33 |
| 2024-01-01 | Digi4Biz | 100.00 | 0.00 | 0.03 | 2226.59 | 143.78 |

8. PIS Monthly – from daily average / PIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

| Month | Com@net (ms) | Digital Mobile (ms) | Digital(ms) | Digi4Biz Mobile (ms) | Digi4Biz (ms) | PSD2 (ms) |
|---------|--------------|---------------------|-------------|----------------------|---------------|-----------|
| 2024-01 | 619.80 | 2005.84 | 1909.01 | 1057.21 | 2494.83 | 433.24 |
| 2024-02 | 503.20 | 1761.20 | 1627.25 | 980.23 | 2351.30 | 473.38 |
| 2024-03 | 440.10 | 1659.25 | 1481.78 | 904.72 | 1716.35 | 471.99 |

9. AIS Monthly – from daily average / AIS mjesečne vrijednosti – na osnovu dnevnih pokazatelja

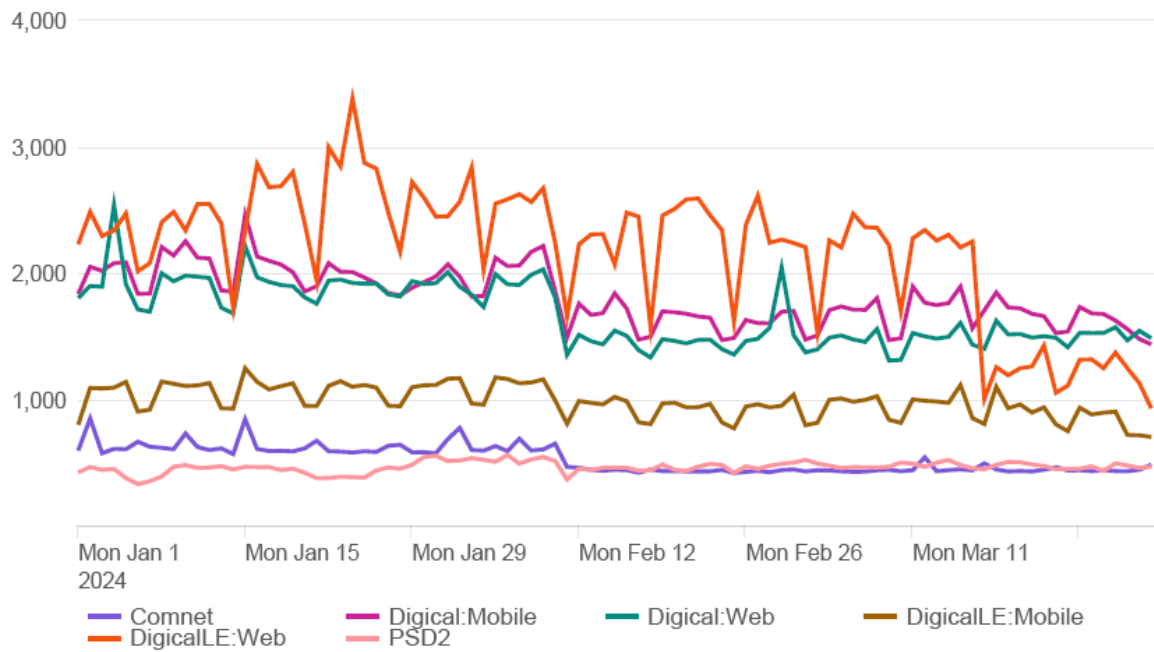
| Month | Com@net (ms) | Digital Mobile (ms) | Digital(ms) | Digi4Biz Mobile (ms) | Digi4Biz (ms) | PSD2 (ms) |
|---------|--------------|---------------------|-------------|----------------------|---------------|-----------|
| 2024-01 | 318.09 | 1085.11 | 1260.25 | 194.21 | 143.67 | 688.82 |
| 2024-02 | 398.85 | 975.23 | 1140.52 | 184.98 | 132.52 | 762.30 |
| 2024-03 | 276.43 | 916.97 | 982.60 | 185.73 | 131.45 | 697.08 |

10. Monthly Error Rate - from daily average / Mjesečna stopa grešaka – na osnovu dnevnih pokazatelja

| Month | Com@net (%) | Digital Mobile (%) | Digital(%) | Digi4Biz Mobile (%) | Digi4Biz (%) | PSD2 (%) |
|---------|-------------|--------------------|------------|---------------------|--------------|----------|
| 2024-01 | 0.33 | 0.01 | 0.17 | 0.00 | 0.03 | 0.30 |
| 2024-02 | 0.54 | 0.02 | 0.19 | 0.00 | 0.04 | 0.57 |
| 2024-03 | 0.46 | 0.01 | 0.13 | 0.00 | 0.03 | 0.44 |

11. Daily average response time in ms / Prosječno dnevno vrijeme odziva u ms

PIS daily statistics by applications



AIS daily statistics by Applications

